Accelerator Library

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Premier Catalog

Einstein Analytics
• Einstein Discovery QuickStart
• Sales Analytics QuickStart
• Einstein Analytics Platform QuickStart
• Service Analytics QuickStart

Salesforce Platform
• Org Health Assessment
• Custom Field Clean Up
• Salesforce Adoption Improvement
• Foundational Governance
• Salesforce Utilization Scorecard
• Salesforce Data Backup and Management Quickstart

Mobile
• Salesforce Mobile Quickstart
• Getting Started with Salesforce1
• Salesforce1 Adoption Improvement
• Salesforce1 Mobile Video Production
• Salesforce1 Mobile Personalization

Marketing Cloud*
• Marketing Cloud Adoption Improvement
• Advertising Audiences Quickstart
• Social Studio Sentiment Tuning Quickstart
• Marketing Cloud Lists vs. Data Extensions
• Marketing Cloud Social Studio Getting Started
• Journey Builder Quickstart
• Data Import Configuration and Automation
• Social Listening and Analyze Configuration
• Reporting Configuration and Automation
• Social Studio Automate Quickstart
• Content Builder Quickstart
• Social Customer Service Setup

Pardot***
• Pardot Health Assessment
• Salesforce Engage QuickStart
• Salesforce Engage: Best Practices for the Marketer
• Salesforce Engage: Best Practices for Sales
• Lead Management in Pardot

Community Cloud
• Customer Community Art of the Possible
• Partner Community Art of the Possible
• Chatter Adoption for Employees
• Lightning Community for Employees - Art of the Possible
• Legacy Portal to Community Assessment
• Lightning Community Reports and Dashboards

Salesforce.org
• Nonprofit Success Pack Data Import
• Intro to the Higher Education Data Architecture (HEDA)

Sales Cloud
• Lightning for Outlook and Lightning Sync Quickstart
• Salesforce Inbox Quickstart
• Sales Cloud Adoption Fundamentals
• Sales Cloud Einstein Quickstart
• Getting Started with Sales Cloud
• Lightning Configuration Quickstart
• Activity Tracking Insights
• Change Management: Enabling Your Sales Reps
• Sales Cloud Lightning Desktop Design
• Prevent Duplicate Records
• Get Started with Salesforce for Outlook
• Sales Cloud Lightning: Art of the Possible
• Sales Cloud Dashboard
• Data.com Automated Clean (available only in AMER and EMEA)
• Improving Customer Account Management
• Managing Activities in Lightning
• Lightning for Gmail Quickstart
• Duplicate Management Quickstart
• Sales Cloud Reports and Dashboards Quickstart
• Sales Cloud Quickstart
• Intro to Sales Cloud Adoption

Service Cloud
• LiveMessage Quickstart
• Service Cloud Quickstart
• Service Cloud Macros to Clean Up Queues
• Service Cloud Business Hours for Case Escalation
• Service Cloud Reassign Cases with Case Escalation
• Service Cloud Lightning Console Design
• Service Cloud Lightning Quickstart
• Using Service Cloud for Social Customer Service

Salesforce IoT Cloud
• Getting Started with Salesforce IoT Cloud

Financial Services Cloud
• Getting Started with Financial Service Cloud

Salesforce is the leader in enterprise cloud computing. We help companies connect to their customers in a whole new way with our sales, service, marketing, community, and analytics apps. All of these apps run on the Customer Success Platform, so you can manage all your information in one place. To learn more, call us at 1-800-667-6389

*Requires Marketing Cloud Premier Success Plan
**Requires Marketing Cloud Premier+ Success Plan
***Requires Premier for Pardot Success Plan
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<th>Premier + Catalog</th>
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<th>Marketing Cloud**</th>
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<td>Einstein Analytics</td>
<td>Marketing Cloud Data Features Overview</td>
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<td>• Sandbox Design</td>
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<td>Salesforce Cloud Expert Engagement</td>
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