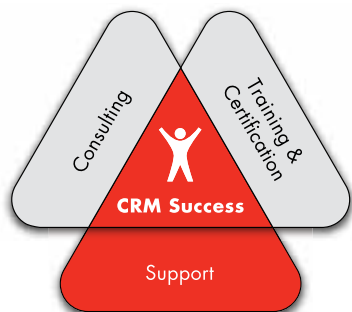


Salesforce.com Support Force.com App Extensions

- ⚡ Small businesses
- ⚡ Medium-sized businesses
- ⚡ Large businesses
- ⚡ Very large organizations
- ⚡ Partners



Working with salesforce.com experts to plan, deliver, and support your customer application or CRM solution increases your business visibility, offers reusable methodologies and best practices, and results in higher customer satisfaction.

Consider this service if:

- ⚡ You need to automate a business process via Force.com pages or an Apex trigger
- ⚡ You'd like to extend on the Force.com platform, but aren't sure where to begin
- ⚡ You need a customization created quickly, but don't have a development resource

Developing customizations on the Force.com platform has never been this fast, easy, and affordable. With Force.com App Extensions, salesforce.com will build fully deployed and tested Force.com code (Apex) triggers/classes and Force.com pages customizations based on your functional requirements.

Many salesforce.com customers have found that automating business processes with a development customization can result in increased user adoption and higher end-user satisfaction. Perhaps the customization is an alert that informs users they need to add a Contact Role to the Account page or a New button override on the Opportunity object that checks whether or not a specific user is on the sales team. As long as your request remains in scope, our team of Developer Support engineers can build anything you can come up with.

Limits

Force.com App Extensions can be up to 25 lines of code for pages customizations or up to 50 lines for Apex triggers/classes (including test methods). We will not modify existing code. These extensions must be built from scratch by our team and do not include any design work such as images, HTML, or CSS. Note that a maximum of two Force.com App Extensions can be worked on concurrently by the same customer.

Deliverables and key benefits

With Force.com App Extensions, you can ensure that your customization will continue to work after completion. The extension is fully supported by Developer Support (Basic Support customers can purchase Developer Support à la carte). Note that development time of the extension varies by project.

The benefits of Force.com App Extensions include:

- ⚡ Reduced development time, resulting in faster time to market
- ⚡ Faster deployment of customizations
- ⚡ Less costly and quicker than a fully engaged consulting agreement
- ⚡ Business flexibility that lets you expand your development capabilities without adding staff
- ⚡ Guaranteed to meet your functional requirements

Pricing and availability

Force.com App Extensions is available to all salesforce.com customers.

- ⚡ One Force.com App Extension: US \$600

For More Information

Contact your Account Executive or Premier Support Analyst to learn how we can help you build a Force.com App Extension.

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