



Successforce education

Salesforce.com Credit Card Booking Form

***** PLEASE FAX AUTHORIZATION FORM BACK TO: + 353-16-864-989*****

The information provided is accurate and complies with my company's business practices. I accept the cancellation policy below and I have been authorized by my company to make this purchase on its behalf. This form affirms my company's commitment to pay for the training supplied.

Company Name:	
Workshop Attendee(s):	
Workshop Dates:	
Amount of course :	
Type of Credit Card:	
Name on Credit Card:	
Credit Card Number:	
Expiration Date:	
Signature:	
Date:	
Authorizing Signature	
Name	
Title	
Date	

Cancellation by Customer

- Class registrations are not confirmed until billing information received in full.
- Customer request for course cancellation or credit of registration fees toward another course must be submitted via email at TrainingEMEA@salesforce.com with the word Cancellation in the subject line. Cancellations are not accepted by phone.
- Customer may substitute registered course attendee(s) without charge.
- Customer request for class cancellation must be received by salesforce.com at least 14 full calendar days prior to scheduled start date in order for customer to receive a full refund/credit of registration fees paid.
- Cancellation requests less than 14 full calendar days prior to the class start date are billed 50% of the registration fee.
- No shows to class will be billed the full registration fee.
- Cancellation or no show fees cannot be applied towards future classes.

Cancellation by salesforce.com

- Salesforce.com reserves the right to cancel any training course due to insufficient enrollment by providing notice to customer at least 7 calendar days prior to scheduled commencement date.
- In the event of cancellation by salesforce.com, customer may elect to receive a full refund of registration fees paid or credit toward alternative class(s).
- Salesforce.com will not be responsible for non-refundable tickets purchased or reservations made by customer.