



Abstract

Timetrack is an on-demand expenses and timesheet application, developed by **saaspoint** for the AppExchange using the Apex Platform from Salesforce.com.

The application provides management of any service based business with visibility of how and where people resources are being consumed, along with the tracking of associated expenses.

Description

Timetrack is an on-demand time-tracking and expenses application developed by **saaspoint** for the AppExchange.

Timetrack is installed into your existing Salesforce.com application and is built around a “one-stop-shop” tab called “My Timesheets” – where all Salesforce users can easily enter time and expenses in one place. They can even enter and view time for other people who may or may not be Salesforce users.

Timetrack fully integrates with Salesforce.com – all the data is held in custom objects which can be used for reports, dashboards and for integration with external services via the Apex API (not Professional Edition).

Time can be entered at the Project level, at a project phase level (known as Project Task Groups) or at the Task or Case level. An intuitive pop-up lists all projects, using a “File Manager” like hierarchy to show where groups, tasks or cases exist.

The user must enter a type of time – billable, training, holiday (this list is configurable).

Reports can then be run which will give visibility of time by user, of time by project and billable time versus non-billable time. Similar reports can be created for Expenses

Highlights

Name	Description	Type
Timesheets	Custom Object that holds user, date of timesheet, status and approved flag.	■ ☒
Timesheet Lines	Custom Object that holds actual time spent against Projects, Groups, Tasks or Cases. Categorized by time-type. This object has a child relationship to Timesheets.	■
Expense Lines	Custom Object that holds expenses incurred against Projects. Categorized by expense type and can use the multi-currency features of Salesforce.com if installed. This object has a child relationship to Timesheets.	■
My Timesheets	A custom web-tab providing a one-stop-shop for user entry of time and expenses.	☒ ✕ ⚡
Timesheet Users	A custom object that holds the details about people who can enter time (may or may not be a Salesforce user)	■ ☒
Timesheet User Security	A custom object that determines which Salesforce Users can manage which Timesheet Users.	■
Mileage Allowance Rates	A custom object that is used to hold rates used for calculating expense claims based on distance traveled.	■ ☒
Projects and Project Task Groups	Custom Objects holding details about Projects – can be broken down into Project Task Groups for ease of management.	■ ☒

■ = Custom Object, ☒ = Custom Tab, ● = Custom Link, ⚡ = Custom S-Control
 ☒ = Plug-In, ✕ = Composite Component



Key Benefits

- Visibility & Allocation** – All of the costs associated with your most valuable asset (i.e. your people) can now be easily allocated and tracked with projects, tasks and/or cases. Thus you can see and monitor how effectively your resources are deployed, or when time-specific maintenance contracts are consumed.
- Ease-Of-Use** – Since the screens are built to have the same look and feel as the standard salesforce.com application, a user is trained within minutes.
- On-demand** – The application is developed on the AppExchange and thus requires only a browser and an internet connection.
- Apex Platform** – Timetrack is written on the Apex Platform which means that all of the data used for timesheets and expenses is immediately available for analysis using Salesforce reports and dashboards, or can be integrated with other systems using the Apex API (not Professional Edition).

Key Reports & Dashboards

Name	Description
% Complete	How far are we to completion of our projects?
Billable Time By Project	How much time has been spent on each project?
Billable Utilization	How much are our employees being utilized on billable work?
Current Year Staff Expense Report	What expenses are being claimed by staff?
Time by Type by Project	What is the breakdown of work type are we doing on projects?
Expenses by Type	What is the breakdown of our expenses by type?
Utilization by Country by Month	How much are our employees being utilized – billable and non-billable?

Requirements

External Service **saaspoint**
Salesforce.com Edition **Unlimited Enterprise Professional**

Specifications

Publisher **saaspoint**
Type **Composite**
Salesforce.com Certification **Certified Partner**
Pricing per month per user*

€ 10 EUR
 \$ 13 USD
 £ 7 GBP

* minimum 12 month contract

Screenshot

The screenshot displays the Timetrack application interface. At the top, there is a navigation bar with options like Home, About Timetrack, My Timesheets, Projects, Opportunities, Reports, Dashboards, Timesheets, Timesheet Users, Mileage Rates, and Timetrack Parameters. Below this is a section for 'Demo User's Timesheets' with filters for User (Demo User), From (2/12/2007), and To (4/23/2007). The main content area features a table of timesheets with columns for Week, Projects, Status, Time (Hours), Approved, Expenses Amount, Status, and Paid?. Below the table are two charts: 'Billable Utilization by Company' (a line chart showing utilization over time) and 'Time Spent on Projects Current Year' (a pie chart showing the distribution of time across various projects).