

Abstract

Mobile Field Scheduler is an on-demand application that allows users to interactively manage daily and weekly work schedules. **Mobile Field Scheduler** has been developed by saaspoint for the AppExchange using the Salesforce platform.

Description

The innovative design of **Mobile Field Scheduler** allows a Salesforce User to quickly and easily control the daily and weekly schedules of field staff that they manage.

Using a single interactive console, the user can view, assign and reassign work orders in real-time to field service technicians using “drag-and-drop”.

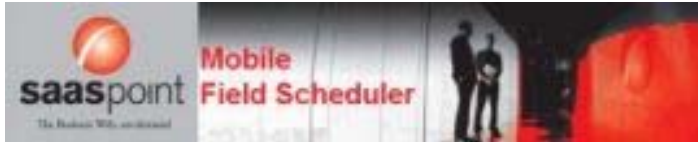
Mobile Field Scheduler is written on the Salesforce Platform, which means that all data can be viewed and analyzed immediately, using Salesforce Reports and Dashboards, as well as providing the option of integration with other systems through the Salesforce API (not Professional Edition)

Because the **Mobile Field Scheduler** is built on the Salesforce platform, it naturally integrates with Salesforce Mobile to provide schedule assignments and updates to the field staff out on-site.

Highlights

Name	Description	Type
Mobile Field Scheduler Console Work Orders	Custom Web-Tab which provides the interactive Field Scheduler Console. Custom Object that holds details of Work Orders	☐ ◆ × ■ ☐
Technicians	Custom Object that holds details about a Technician	■ ☐
Technician Groups	A custom Object that allows grouping of technicians into manageable teams.	■ ☐
Mobile Field Scheduler Parameters	A custom object that holds system parameters that control the behavior of the application.	■ ☐

■ = Custom Object, ☐ = Custom Tab, ● = Custom Link, ◆ = Custom S-Control
 ☐ = Plug-In, × = Composite Component



Key Benefits

Interactive assignment and re-assignment of work using **drag-and-drop**

Integration with **Google Maps** provides a geographic reality to the locations of work orders and technicians

Salesforce Mobile integration keeps technicians in touch with their schedule at all times, using supported devices such as Blackberry and Palm OS Treo

Apex Platform – Mobile Field Scheduler is written on the Apex Platform which means that all of the data e.g. Work Orders and Technicians, is immediately available for analysis using Salesforce reports and dashboards, or can be integrated with other systems using the Apex API (not Professional Edition).

Requirements

External Service **saaspoint**
Salesforce.com Edition Unlimited Enterprise Professional

Specifications

Publisher **saaspoint**
Type Composite
Salesforce.com Certification Certified Partner

Pricing per month*

1-15 Technicians	EUR 300/mth total (US \$400)
16-30 Technicians	EUR 450/mth total (US \$600)
Additional Technicians up to 100	EUR 11/mth each (US \$15)
Additional Technicians over 100	EUR 8/mth each (US \$11)

* minimum 12 month contract

Key Reports & Dashboards

Name	Description
Technician Group Membership	Who is in which group?
Technician Unavailability	Which Technicians are not available for work?
Unassigned Work Orders	Are there any unassigned work orders, if so what are their details?
Work Orders With Issue	Are there any work orders that have not been completed, and if so, why?

Screenshot

