

Abstract

FTP Attachments Basic is an application developed to store your Salesforce attachments on your own FTP server. This helps you use attachments extensively with any Salesforce object without worrying about Salesforce space. It also allows you to create reports and backup your data easily, and the best part is it's completely **FREE**.

FTP Attachments Pro additionally includes attachment revision history and attachment access logs, giving you greater visibility and control over your attachments. This is available for a free 30 day trial, and can be licensed for €499/Year/100 users thereafter.

FTP Attachments Migrator This application is add-on for FTP Attachments applications. It is be used to migrate all your Salesforce attachments to FTP Attachments application, to save you space. You can use existing profiles of your FTP Attachments application and specify parameters like Folder, and comments for each sets of attachments. The license fee for FTP Attachments Migrator is €599/Year

Description

Salesforce has the ability to attach files to any of its Standard or Custom objects. When you attach a file it is stored in the Salesforce Database, which counts towards your allocated storage by Salesforce. Many Salesforce users are not using file attachments extensively because of storage limitations. FTP Attachments solves this by storing your attachments on your own FTP Server, where you can have space as per your requirement. It also makes it easy for you to take backups of your attachments. Additionally you can create Salesforce reports on your attachment information or view some standard attachment reports which are also included.

Features & Benefits

- Save your attachment on your storage Server. It allows you to save your file attachment on your own FTP Server, so you can have as much space you require for your attachments, helping you get the full benefit from fully utilizing Salesforce.
- No in-built limit of maximum file size you can attach. Also progress bars are displayed to know exact status of uploads/downloads of the attachments.
- FTP Attachments supports FTP, Secure FTP and Network File system to store the data. As the data is on your own server you can take full charge of backups of your attachments.
- Tools to create and maintain custom links for FTP Attachments, and help integrate FTP Attachments with Salesforce Self Service Portal.
- Reports for your Attachments. You can create reports on your attachments Salesforce. It can detail the number of attachments, size, etc. Maintain multiple attachment revisions with revision history
- Record user access logs of each attachment. So you know which user did what with which attachment. In case of Case even case comments can be added. **(Pro)**

- Use FTP Attachments in the Salesforce Self Service Portal, so all users of Self Service Users can use low cost attachments. Which is ideal way to receive files from customers for support **(Pro)**
- Organize your attachments in proper folder structure using the records to which attachment is being attached e.g. Account name, Contact name etc. **(Pro)**
- Migrate your existing Salesforce attachments to FTP Attachments using FTP Attachments Migrator in automated fashion, to free up your existing Salesforce storage for other important data. **(Pro Add-on)**
- Use multiple storage servers to store attachments on different servers depending on user or data of record to attachment is being attached. **(Pro Add-on)**

Highlights

Name	Description	Type
FTP Attachment	Custom object to store attachment information in Salesforce.	■ ☒
FTP Attachment Version (PRO)	Custom object to store attachment version information in Salesforce.	■
FTP Attachment Access Log (PRO)	Object to store the access summary information about the attachment.	■
Attach (FTP)	Used to attach files to your object for which the link is created	●
Update Attachment	Used to update the attachment in Salesforce.	●
Delete	Using this link ensure attachment is deleted from Salesforce and your FTP Server	●
View	Using this link you can download your file from the attachment.	●

■ = Custom Object, ☒ = Custom Tab,
 ● = Custom Link, ◆ = Custom S-Control
 ☒ = Plug-In, ✕ = Composite Component

Specifications

Publisher	Enigma Software Pvt. Ltd.
Type	Composite
Salesforce.com Certification	None
Pricing	
FTP Attachments Basic	Free
FTP Attachments Pro	€ 499/Year/100 users
FTP Attachments Migrator	€ 599/Year

Key Reports & Dashboards


Name	Description
All Attachments	Displays all the FTP attachments in Salesforce.
Attachments by Owner	Displays all the FTP attachments in Salesforce grouped by Owner of the Attachment.

Requirements

External Service	Enigma Salesforce Applications
Salesforce.com Edition	Enterprise, Unlimited
Web Server	IIS 5 or Later
Framework	Microsoft .NET 2.0 ASP .Net AJAX 1.0
FTP Server	Any
Web Browser	Internet Explorer 5.5+ Firefox 2.0

Screenshot

Case 00001030



FTP Attachments [1] | Solutions [0] | Open

Case Detail Edit De

Case Owner	Chetan D [Change]
Case Number	00001030
Contact Name	Pankaj Raijode
Account Name	
Type	
Case Reason	
Date/Time Opened	8/3/2007 5:53 AM
Product	
Potential Liability	
Created By	Chetan D, 8/3/2007 5:53 AM
Subject	
Description	
Custom Links	Attach (FTP)(Eval)

Edit De

FTP Attachments New

Action	Name
Edit Del	Tutorial2.opx

Add An Attachment

Select a file you want to upload using "Browse" button, once file is uploaded successfully close this window and refresh the parent window. Newly created attachment will appear in the FTP Attachments related list.

Selected Profile: Default

Upload file: C:\Documents and Settings\chetan.dighe\Local Sett Browse...
(Max. 2 MB)

Comment:

Is Public?

Attach

41%

.. Status : Uploading file to Application Server

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- 00001014
- United Oil SLA
- Tim Barr
- Burlington Textiles Weaving Plant Generator

Recycle Bin

FTP Attachment stop.gif [Customize Page](#) | [Help for this Page](#)

FTP Attachment Detail [Edit](#) [Delete](#) [Clone](#) [Printable View](#)

Name	stop.gif	Owner	Hemanshu Shah [Change]	
File	stop.gif	Size	134 Bytes	
Comment	Play	Bytes	134	
Update Count	2	Last Updated On	12/25/2006 1:00 AM	
View Count	3	Last Viewed On	12/25/2006 1:03 AM	
Created By	Hemanshu Shah, 12/25/2006 12:41 AM		Last Modified By	Hemanshu Shah, 12/25/2006 1:03 AM
Custom Links	Update Attachment View Delete			

[Edit](#) [Delete](#) [Clone](#) [Printable View](#)

FTP Attachment Versions [New](#) [FTP Attachment Versions Help](#)

Action	Name	Version	Size	Comment	Created By
Edit Del	stop.gif	2	134 Bytes	Play	Hemanshu Shah, 12/25/2006 1:00 AM
Edit Del	stop.gif	1	141 Bytes	Stop	Hemanshu Shah, 12/25/2006 12:41 AM

FTP Attachments Access Logs [New](#) [FTP Attachments Access Logs Help](#)

Action	Name	Access Type	Version	Created Date
Edit Del	Hemanshu Shah	Viewed	1	12/25/2006
Edit Del	Hemanshu Shah	Viewed	2	12/25/2006
Edit Del	Hemanshu Shah	Updated	2	12/25/2006
Edit Del	Hemanshu Shah	Viewed	1	12/25/2006
Edit Del	Hemanshu Shah	Updated	1	12/25/2006

Show me ▼ more records per related list