Customers with a Premier Success Plan can schedule One-to-One Accelerators at no additional cost. Customers without Premier can purchase Accelerators à la carte. Accelerators are available globally and in multiple languages - inquire about Accelerators in your region.
Which Accelerator is right for you?

**Accelerator Webinars** are one-hour sessions with other Trailblazers available live or on-demand.

**One-to-One Accelerators** are personalized engagements led by a Salesforce Specialist available for Premier customers.

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Accelerator Webinars

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One-to-One Accelerators

Get personalized, expert advice and best practices to maximize the value of your Salesforce investment.

Platform

- Getting Started
  - Application Security

- How To
  - App Development with Salesforce DX
  - Backup and Manage Salesforce Data
  - Salesforce Shield
  - Sandbox Design
  - Set Up Single Sign-On
  - Plan Your Chatter Adoption*

- Review
  - Improve Adoption
  - Lightning Platform: Readiness Assessment
  - Org Health
  - Salesforce Data Quality

Einstein Analytics

- Getting Started
  - Einstein Analytics: Event Monitoring
  - Einstein Analytics: Platform Fast Start
  - Einstein Discovery
  - Sales Analytics: Fast Start
  - Service Analytics: Fast Start

- How To
  - Einstein Analytics: Advanced Customizations
  - Einstein Analytics: Load Data

- Review
  - Einstein Analytics: Build Dashboards

- Insights
  - Einstein Analytics: Dashboard Health Check

*Also appears in the Community Cloud section.

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Sales Cloud

Getting Started
- Console Design
- Sales Cloud Einstein

How To
- Get the Most out of Enterprise Territory Management
- Improve Customer Account Management
- Manage Opportunities
- Prevent Duplicate Records
- Set Up Gmail Integration
- Set Up Home Page
- Set Up Lead or Opportunity Workspace
- Set Up Outlook Integration
- Set Up Path in Lightning

Marketing Cloud

Getting Started
- Higher Education Architecture HEDA Update

Insights
- Governance in Higher Education

Education Cloud

Getting Started
- Einstein Bots
- Field Service: Lightning
- Service Cloud: Lightning

How To
- Automate Work Distribution With Omni-Channel
- Automate Your Case Management
- Deploy Chat
- Deploy Messaging
- Plan your CTI Implementation
- Set Up “Salesforce Knowledge” in Lightning
- Set up Embedded Chat

Insights
- Dashboard Design

Nonprofit Cloud

Getting Started
- Connect with Nonprofit Constituents Using Communities
- Nonprofit Success Pack (NPSP) for Fundraising
- Plan Service Cloud for Nonprofit Program Management

How To
- Customize Your Data Model for Nonprofit Program Management
- Import Data into Nonprofit Success Pack (NPSP)
- Prevent Duplicates in the Nonprofit Success Pack (NPSP)
- Set Up Campaigns for Nonprofit Fundraising
- Track Soft Credits in the Nonprofit Success Pack (NPSP)

Insights
- Reports and Dashboards in the Nonprofit Success Pack (NPSP)

Service Cloud

Getting Started
- Einstein Bots
- Field Service: Lightning
- Service Cloud: Lightning

How To
- Automate Work Distribution With Omni-Channel
- Automate Your Case Management
- Deploy Chat
- Deploy Messaging
- Plan your CTI Implementation
- Set Up “Salesforce Knowledge” in Lightning
- Set up Embedded Chat

Insights
- Dashboard Design

Salesforce Mobile

Getting Started
- Platform Fast Start

How To
- Improve Adoption

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