

Dreamforce In Person Sweepstakes

Official Sweepstakes Rules

1. NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED.

2. AGREEMENT TO OFFICIAL RULES: Participation in the Dreamforce in Person Sweepstakes (“Sweepstakes”) constitutes entrant’s full and unconditional acceptance of these official rules (“Official Rules”) and Sponsor’s decisions, which are final and binding in all aspects.

3. ENTRY PERIOD: The Sweepstakes, sponsored by salesforce.com, inc. (“Sponsor”), begins on August 9, 2021 at 06:00 AM PT and ends on August 27, 2021 at 11:59 PM PT (“Entry Period”). Sponsor’s computer will be the official clock for the Sweepstakes. All entries must be received during the Entry Period to be eligible to enter the Sweepstakes or win a prize.

4. ELIGIBILITY: The Sweepstakes is open to individuals who are legal residents of the United States who are at least 18 years old and have reached the age of majority in their jurisdiction of residence as of the date of entry. Employees, contractors, consultants, officers, directors, and agents (and their immediate families and household members, regardless of where they live), or members of the same households, whether related or not, of Sponsor, its parent, divisions, subsidiaries, agents, promotional partners, advertising/promotion agencies, and prize suppliers (“Sweepstakes Entities”) are not eligible to participate in the Sweepstakes or win any prize. Employees or officials of any government entity are not eligible to participate or win a prize. Failure to meet the eligibility requirements will result in an entry being invalid and forfeiture of any prize. Sponsor reserves the right to disqualify any entrant that Sponsor determines could potentially reflect negatively on Sponsor’s image. VOID OUTSIDE OF THE UNITED STATES AND WHERE PROHIBITED BY LAW. The Sweepstakes is subject to applicable laws.

5. TO ENTER: During the Entry Period, eligible participants must visit salesforce.com/dreamforce, sign up for Salesforce+ and opt in to participate in the sweepstakes via the confirmation checkbox provided on the Salesforce+ sign up form. Signing up is free. When you sign up, you will receive one (1) entry into the Sweepstakes, if you meet the eligibility requirements above. There is a limit of one (1) entry per person. Entries will be disqualified if they are late, incomplete, and/or in excess of the stated entry limits. Any entries attempted through the use of agencies or robotic, repetitive, automatic, programmed, or similar methods will be void.

6. PRIZE AND PRIZE VALUE: Ten (10) winners will each receive one (1) pass to attend Dreamforce 2021 in San Francisco in person. The prize has no monetary value, but passes to attend Dreamforce 2021 in San Francisco in person are currently distributed by invitation only.

7. PRIZE DETAILS AND CONDITIONS: **All attendees will be required to comply with the COVID safety procedures as provided by Sponsor during the Dreamforce registration process as a condition of entry into Dreamforce.** Any prize details not specified herein will be determined by Sponsor in its sole discretion. Prizes are not transferable, assignable, or refundable and cannot be substituted for cash. Prizes must be accepted as awarded. Sponsor reserves the right to substitute prizes of equal or greater monetary value to the prizes if for any reason any prize cannot be awarded as contemplated in these Official Rules. Sponsor is not responsible for lost or stolen prize elements. Winners may be responsible for any costs and expenses not listed herein including, but not limited to, any costs and expenses associated with travel and accommodations. Proof of identity, age, and/or legal residence

may be required to claim the prize. Failure to comply with any of the requirements set forth in the Official Rules may result in disqualification or forfeiture of the prize.

8. **WINNER NOTIFICATION AND ANNOUNCEMENT:** Sponsor will randomly select winners from among all eligible entries received during the Entry Period. The potential winners will be notified on or about September 3, 2021, via email. Sponsor will not be liable for any prize notification that is lost, intercepted, or not received by any potential winner for any reason. If a potential winner cannot be contacted within 2 days after the first attempt to contact him/her, the Sponsor may select an alternate potential winner from the remaining eligible entries. If a potential winner is unable to accept the prize or any portion of the prize for any reason, Sponsor shall have no further obligation to such potential winner. There is a limit of one (1) prize per entrant. You need not be present to win. In order to receive a prize, the winner may be required to sign a Declaration of Eligibility, Liability and Publicity Release (unless prohibited by law).

9. **ODDS OF WINNING:** Odds of winning will depend on the number of valid entries received during the Entry Period.

10. **GENERAL CONDITIONS:** Sweepstakes Entities are not responsible for incomplete, late, or lost entries, or for any technical malfunction, human error, lost or delayed data transmission, omission, interruption, deletion, and defect or line failure in connection with any telephone network, computer equipment, software or any combination thereof. Entries are void if unreadable, inaccurate, and incomplete, tampered with, or otherwise not in compliance with these Official Rules. Sweepstakes Entities make no warranties, and hereby disclaim any and all warranties, express or implied, concerning any prize furnished or made available in connection with the Sweepstakes. Although Sponsor attempts to ensure the integrity of the Sweepstakes, Sweepstakes Entities are not responsible for the actions of entrants or other individuals in connection with the Sweepstakes, including entrants' or other individuals' attempts to circumvent the Official Rules or otherwise interfere with the administration, security, fairness, integrity or proper conduct of the Sweepstakes. Sweepstakes Entities are not responsible for injury or damage to entrant's or to any other person's computer(s), wireless devices, other equipment or person(s), related to or resulting from participation in the Sweepstakes or downloading materials from or using any website. In the event of any conflict between any details contained in these Official Rules and details contained in any Sweepstakes advertising materials, the details of the Sweepstakes as set forth in these Official Rules shall prevail. If, for any reason, the Sweepstakes is not capable of running as planned by reason of an insufficient number of eligible entries, damage by computer virus, worms, bugs, tampering, unauthorized intervention, fraud, technical limitations or failures, by reason of any acts of God, terrorist acts, earthquake, war, fire, flood, unusually severe weather, strikes or legal disputes (whether legal or illegal), industry conditions, bankruptcy or liquidation, marketplace demands, applicable law, unforeseen obstacles or any other causes which, in the sole opinion of Sponsor, could corrupt, compromise, undermine or otherwise affect the administration, security, fairness, integrity, viability or proper conduct of the Sweepstakes, Sponsor reserves the right in its sole and absolute discretion to cancel, terminate, modify or suspend all or any part of the Sweepstakes, and to select the prize winner from among the applicable eligible entries received up to the time of such cancellation, termination, modification or suspension, as applicable, or to proceed in such a manner as may be deemed fair and equitable by Sponsor in its sole discretion. Screenshots or any other evidence of entry submission will not be deemed receipt of any such entry. Entry must be made by the entrant and via the means described herein. You are not a winner until your entry has been verified and you have complied with these Official Rules. In the event of a dispute as to any online entry, if any, the authorized account holder of the e-mail address used to enter the Sweepstakes will be deemed to be the entrant. The "authorized account holder" is the natural person who is assigned to an email address by an internet access provider, online service provider or

other organization responsible for assigning email addresses for the domain associated with the submitted email address.

11. CONDUCT: BY PARTICIPATING IN THIS SWEEPSTAKES, YOU: (A) FULLY AND UNCONDITIONALLY AGREE TO BE BOUND BY THESE OFFICIAL RULES AND BY ALL DECISIONS OF SPONSOR (WHICH DECISIONS SHALL BE FINAL AND BINDING IN ALL RESPECTS), INCLUDING WITHOUT LIMITATION DECISIONS REGARDING ELIGIBILITY, WINNERS AND THE INTERPRETATION OF TERMS USED IN THESE OFFICIAL RULES; (B) REPRESENT AND WARRANT THAT ALL INFORMATION PROVIDED BY YOU IN CONNECTION WITH THE SWEEPSTAKES IS TRUE, ACCURATE AND COMPLETE; AND (C) AGREE TO COMPLY WITH ALL FEDERAL, STATE, AND LOCAL LAWS AND REGULATIONS. SPONSOR RESERVES THE RIGHT, AT ANY TIME AND AT ITS SOLE DISCRETION, TO DISQUALIFY AND/OR DEEM INELIGIBLE TO PARTICIPATE IN THIS SWEEPSTAKES OR ANY FUTURE SPONSOR PROMOTIONS, ANY INDIVIDUAL IT SUSPECTS: (A) TO BE TAMPERING WITH THE ENTRY PROCESS OR THE OPERATION OF THE SWEEPSTAKES OR ANY WEBSITE; (B) TO BE ACTING IN VIOLATION OF THE OFFICIAL RULES OR SPONSOR'S PRIVACY POLICY OR OTHER TERMS, CONDITIONS OR GUIDELINES; (C) TO BE ACTING IN BAD FAITH OR IN A DISRUPTIVE MANNER, OR WITH THE INTENT TO ANNOY, ABUSE, THREATEN OR HARASS ANY OTHER PERSON; (D) TO HAVE FAILED TO AGREE TO THESE OFFICIAL RULES; OR (E) TO BE IN VIOLATION OF THESE OFFICIAL RULES. ANY ATTEMPT BY AN ENTRANT OR ANY OTHER INDIVIDUAL TO DELIBERATELY DAMAGE ANY INTERNET SITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES IS A VIOLATION OF THESE OFFICIAL RULES AS WELL AS CRIMINAL AND CIVIL LAWS. SHOULD SPONSOR BELIEVE OR BECOME AWARE THAT SUCH AN ATTEMPT HAS BEEN, IS BEING, OR WILL BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES FROM ANY RESPONSIBLE ENTRANT(S) AND OTHER RESPONSIBLE INDIVIDUAL(S) IN THE ATTEMPTED DAMAGE TO THE FULLEST EXTENT PERMITTED BY LAW, INCLUDING WITHOUT LIMITATION CRIMINAL PROSECUTION.

12. RELEASE, LIMITATION OF LIABILITY, AND INDEMNIFICATION: By participating in the Sweepstakes, you agree to release, indemnify and hold harmless Sponsor, its parent, its subsidiaries, affiliates, and each of their respective officers, directors, employees, and agents from and against any claim or cause of action arising out of participation in the Sweepstakes or receipt or use of any prize, including, but not limited to: (a) unauthorized human intervention in the Sweepstakes; (b) technical errors; (c) printing errors; (d) late or undelivered mail; (e) errors in the administration of the Sweepstakes; or (f) injury or damage to persons or property. You waive the right to claim any attorney's fees and any damages whatsoever, including, but not limited to, punitive, consequential, direct, or indirect damages. Entrant agrees that in any cause of action, the Sweepstakes Entities, and each of their respective officers, directors, employees, representatives, agents, shareholders, successors and assigns liability will be limited to the cost of entering and participating in the sweepstakes.

13. PRIVACY AND PUBLICITY: Any information you submit as part of the Sweepstakes will be treated in accordance with Sponsor's Privacy Statement, currently located at https://www.salesforce.com/company/privacy/full_privacy/. Except where prohibited, each potential winner consents to the use of his/her name, voice, photograph and/or likeness for promotional purposes in any media without further payment or compensation, and may be required to provide a signed release acknowledging such consent.

14. SEVERABILITY: If any provision of these Official Rules is found to be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from these Official Rules and shall not affect the validity and enforceability of any remaining provisions. Headings and captions are used in these

Official Rules solely for convenience of reference and shall not be deemed to affect in any manner the meaning or intent of these Official Rules or any provision thereof.

15. DISPUTES: Except where prohibited, entrant agrees that any and all disputes, actual or alleged claims, and causes of action at law or in equity, ("Claims") will be resolved individually, without resort to any form of class action. Claims arising out of or relating to this Sweepstakes, including without limitation, the interpretation of the Official rules or any prize awarded will be resolved by applying the laws of California, without regard to conflict of laws. Claims will be solely and exclusively brought in the state or federal courts located in San Francisco, California.

16. SWEEPSTAKES RESULTS: To receive the name, city and state of the winner, you can send an email to amy.carlson@salesforce.com with the subject, "Sign up for Digital Dreamforce for the chance to attend Dreamforce in person. Sweepstakes". Requests must be received within four (4) weeks of the end of the Entry Period.

17. SPONSOR CONTACT: [salesforce.com](https://www.salesforce.com), inc., Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105, United States. All rights reserved.