

Gainsight

Powering the Customer Success Movement

Gainsight

Transform Your Business with Customer Success

Changing market dynamics have led to a seismic shift in the way companies relate to their customers. With increased competition and new business models that rely on ongoing customer success, companies need to adapt to succeed. Across industries, business models are shifting from one-time transactions to repeat buying and subscriptions. Organizations have been developed to drive customer adoption, engagement, and value, and are now tasked with delivering impact at scale.

Gainsight is the leading platform for Customer Success and customer management organizations, combining deep expertise, proven best practices, and a passionate community to help companies succeed in the relationship economy. Gainsight delivers strategic guidance to leading enterprises as they build their Customer Success practices. Our powerful technology supports customers in driving new business processes and achieving strategic goals.

Passionate Community



The largest and most engaged Customer Success community

Proven Expertise



Demonstrated ROI across a diverse customer base including Fortune 1000 companies

Cutting-Edge Platform



Innovative, industry leading platform that scales with your business

Gainsight Customers See:

4

Points higher retention

20%

Faster growth

Trusted by Market Leaders and Innovators

6 of top 10 software companies

50% of publicly traded cloud companies

20+ industry verticals

