



## **Salesforce Event Registration Cancellation Terms**

*Last updated:* February 20, 2019

**The below Event-specific cancellation terms are incorporated into the [Program Terms for Events](#) by reference. Salesforce will update these terms from time to time as new Events are open for registration. Capitalized terms used but not defined in these cancellation terms have the meanings given in the Program Terms for Events.**

**Connections:** For a full refund of the Event registration fees, cancellation notices must be received by 11:59:59 p.m. CT on Friday, April 5, 2019. Cancellation notices received between 12:00:00 a.m. CT on Saturday, April 6, 2019 and 11:59:59 p.m. CT on Friday, April 26, 2019 will be processed at 50% of the Event registration fees. No refunds will be processed for cancellation notices received after 12:00:00 a.m. CT on Saturday, April 27, 2019. Substitution requests will be processed free of charge if submitted by 11:59:59 p.m. CT on Friday, June 7, 2019. Substitution requests received after 12:00:00 a.m. CT on Saturday, June 8, 2019 may be subject to a USD\$100 processing fee.

**TrailheaDX:** For a full refund of the Event registration fees, cancellation notices must be received by 11:59:59 p.m. PT on Friday, April 19, 2019. Cancellation notices received between 12:00:00 a.m. PT on Saturday, April 20, 2019 and 11:59:59 p.m. PT on Friday, May 17, 2019 will be processed at 50% of the Event registration fees. No refunds will be processed for cancellation notices received after 12:00:00 a.m. PT on Saturday, May 18, 2019. Substitution requests will be processed free of charge if submitted by 11:59:59 p.m. PT on Friday, May 17, 2019. Substitution requests received after 12:00:00 a.m. PT on Saturday, May 18, 2019 may be subject to a USD\$100 processing fee.