



Salesforce Event Registration Cancellation Terms

Last updated: June 13, 2022

The below Event-specific cancellation terms are incorporated into the [Program Terms for Events](#) by reference. Salesforce will update these terms from time to time as new Events are open for registration. Capitalized terms used but not defined in these cancellation terms have the meanings given in the Program Terms for Events.

TrailblazerDX: All cancellation requests must be submitted in writing to the Salesforce Events Help desk at trailblazerdx@salesforce.com. For a full refund of the Event registration fees, cancellation notices must be received by 11:59:59 p.m. PT on Friday, March 25, 2022. Cancellation notices received between 12:00 a.m. PT on Saturday, March 26, 2022 and 11:59:59 p.m. PT on Friday, April 8, 2022 will be processed at 50% of the Event registration fees. No refunds will be processed for cancellation notices received after 12:00 a.m. PT on Saturday, April 9, 2022. Registrations for TrailblazerDX are non-transferrable.

Connections: All cancellation requests must be submitted in writing to the Salesforce Events Help desk at connectionssupport@salesforce.com. For a full refund of the Event registration fees, cancellation notices must be received by 11:59:59 p.m. CT on Friday, May 6, 2022. Cancellation notices received between 12:00 a.m. CT on Saturday, May 7, 2022 and 11:59:59 p.m. CT on Friday, May 20, 2022 will be processed at 50% of the Event registration fees. No refunds will be processed for cancellation notices received after 12:00 a.m. CT on Saturday, May 21, 2022. Registrations for Connections are non-transferrable.

Dreamforce: All transfer and cancellation requests must be submitted in writing to the Salesforce Events Help desk at dreamforceregistration@salesforce.com. For a full refund of the Event registration fees, cancellation notices must be received by 11:59:59 p.m. PT on Friday, August 19, 2022. Cancellation notices received between 12:00 a.m. PT on Saturday, August 20, 2022 and 11:59:59 p.m. PT on Friday, September 2, 2022 will be processed at 50% of the Event registration fees. No refunds will be processed for cancellation notices received after 12:00 a.m. PT on Saturday, September 3, 2022. Substitution requests will be processed free of charge if submitted by 11:59:59 p.m. PT on Friday, September 2, 2022. Substitution requests after this date are subject to a USD\$100 transaction fee. These cancellation terms also apply to the registration fees for all classes and events offered as part of Dreamforce 2022.

Notwithstanding anything to the contrary above and without limiting Salesforce's rights under the Program Terms for Events, Salesforce reserves the right to cancel your Event registration without any refund to you if you fail to meet any health and safety measures set by Salesforce for the safety attendees and participants of in-person Events.