

Accelerator Library

Get fast access to Salesforce experts.

Accelerators are quick, personalized work sessions that solve specific Salesforce challenges. They are available with your Premier Success Plan. Our Accelerator Library has more than 200 topics, organized by cloud, with something for every customer and every cloud, no matter where you are on your Salesforce journey.

Click on a topic under each cloud for more information.



Don't Have Premier?

Contact Us



Need Help Scheduling an Accelerator?

Get Started

This Accelerator library lists the catalogs of Accelerators that customers may access as part of their corresponding Salesforce Success Plan. Access to Cloud specific Accelerators requires customers have a corresponding Premier Success Plan or they can be purchased à la carte. Accelerators are subject to geographic availability, and Salesforce reserves the right to modify this Accelerator Library and catalogs from time to time at its sole discretion. Accelerators are available in English. Customers may inquire about availability in other languages.

Accelerator LIVE & On Demand Webinars

Gain quick access to expert advice and best practices through our LIVE Webinar series and On Demand recordings.

Getting Started

Marketing Cloud

- Marketing Cloud: Social Studio
- Journey Builder: Journey Strategy
- Social Studio: Governance
- Advertising Studio
- Content Builder
- Product Overview
- Email Studio: Email Personalization Basics
- Data and Segmentation Basics
- Admin + Deliverability
- Email Studio: Building, Testing + Sending Email

Service Cloud

- Einstein Bots

Governance

- Governance

Platform

- Lightning Configuration Fast Start

Pardot

- Salesforce Engage Fast Start
- New Admin Onboarding

How To

Platform

- Salesforce Shield ● On Demand

Sales Cloud

- Get the Most out of Forecasting
- Manage Leads

Governance

- Manage the Salesforce Development Lifecycle

Analytics Cloud

- Einstein Analytics: Load Data

Marketing Cloud

- Use Einstein Engagement Scoring

Service Cloud

- Design Your Lightning Console
- Automate Your Case Management

Salesforce CPQ

- Use Price Rules

Insights

Service Cloud

- Dashboards Fast Start

Marketing Cloud

- Email Reporting Basics

Review

Platform

- Readiness Assessment

Analytics Cloud

Getting Started

- Einstein Discovery
- Einstein Analytics: Platform Fast Start
- Sales Analytics: Fast Start
- Service Analytics: Fast Start
- Einstein Analytics: Event Monitoring

How To

- Sales and Service Analytics: Build App Customizations
- Einstein Analytics: Design Data Security
- Einstein Analytics: Advanced Customizations
- Einstein Analytics: Load Data 

Insights

- Einstein Analytics: Build Dashboards

Review

- Einstein Analytics: Dashboard Health Check

Commerce Cloud

Getting Started

- Onsite Search
- Einstein Product Recommendations
- Search Engine Optimization (SEO)
- Onsite Marketing and Promotions
- Sorting Rules
- Products and Catalogs

How To

- Advanced Site Search Tuning
- Multi-site Management Strategies
- Analytics

Insights

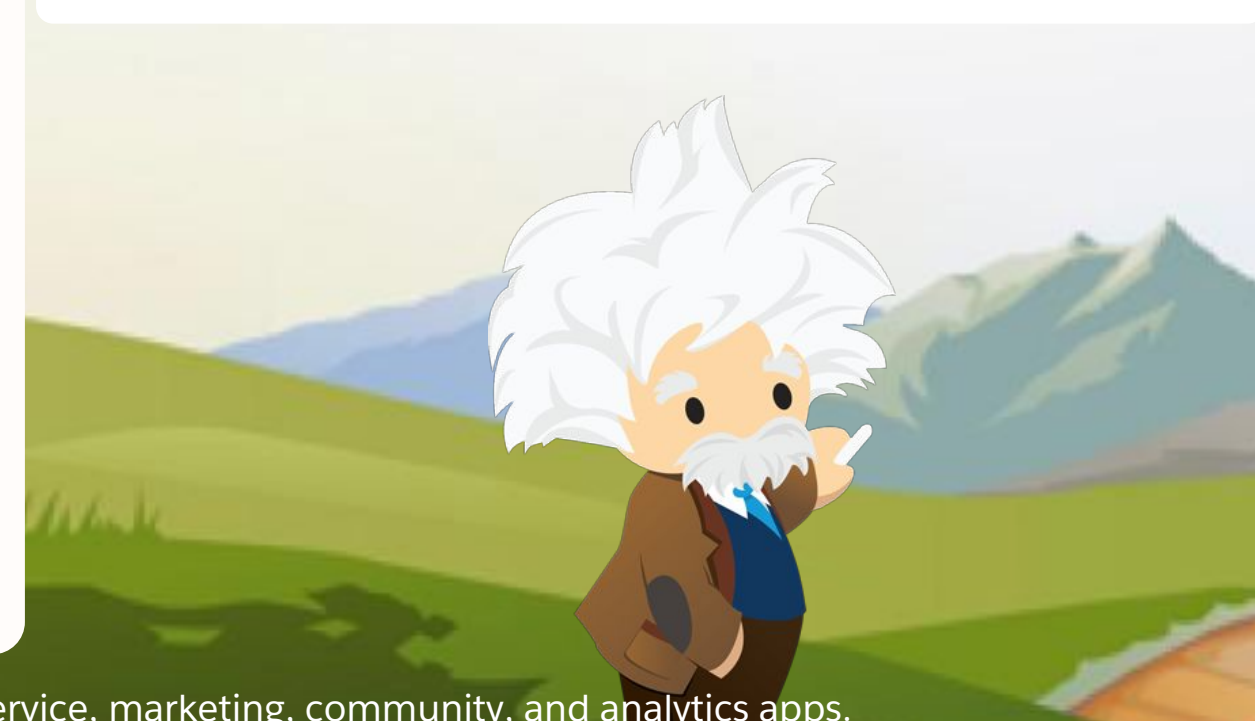
- Feature Adoption Checklist
- Trends & Benchmarks
- Web Page Speed

Review

- Cart & Checkout
- Advanced Sorting and Filtering Configurations

Advanced

- Shopper Journey Assessment
- Einstein Product Recommendations Assessment
- SEO Assessment



Community Cloud

Getting Started

- Chatter Fast Start
- Lightning Customer Community Fast Start
- Lightning Partner Community Fast Start

How To

- Plan Your Chatter Adoption
- Define Your Partner Journey
- Define Your Customer Journey
- Manage Your Partner Community
- Manage Customer Community
- Manage Partner Community Sharing
- Manage Customer Community Sharing
- Brand your Lightning Community
- Create a Public Knowledge Base
- Build Your Lightning Customer Community
- Build Your Lightning Partner Community

Insights

- Lightning Reports and Dashboards

Governance

Getting Started

- Marketing Cloud
- Governance 

How To

- Design a Salesforce Org Strategy
- Governance
- Manage the Salesforce Development Lifecycle 

Review

- Customized Salesforce Plan

Advanced

- Set the Framework for Governance

IoT

Getting Started

- Salesforce IoT Explorer

salesforce.org nonprofit cloud

Getting Started

- Nonprofit Success Pack (NPSP) for Fundraising
- Plan Service Cloud for Nonprofit Program Management
- Marketing Cloud For Nonprofits
- Marketing Cloud Data Management for Nonprofits
- Connect with Nonprofit Constituents Using Communities

How To

- Import Data into Nonprofit Success Pack (NPSP)
- Prevent Duplicates in the Nonprofit Success Pack (NPSP)
- Become a Data Driven Nonprofit Organization
- Set Up Levels and Engagement Plans in the Nonprofit Success Pack (NPSP)

Insights

- Reports and Dashboards in the Nonprofit Success Pack (NPSP)

salesforce.org education cloud

Getting Started

- Higher Education Data Architecture (HEDA)
- Salesforce Access Control for Higher Education
- Using Salesforce Advisor Link (SAL)

How To

- Report in Higher Education Data Architecture (HEDA)

Health Cloud

Getting Started

- Health Cloud

Financial Services

Getting Started

- Financial Services



 Platform

 Getting Started

- EU Privacy Basics (GDPR)
- Salesforce Integration Patterns
- Lightning Platform: Lightning Flow
- Application Security
- Lightning Platform: Configuration Fast Start 

 How To

- Clean Up Custom Fields
- Plan Salesforce Customer Data Strategy
- Backup and Manage Salesforce Data
- Set Up Single Sign-On
- Manage Salesforce Environments
- Use Salesforce DX in your Application Lifecycle
- Salesforce Shield **● On Demand**
- Build a Design System Using the SLDS
- Configuration and Customization

 Review

- Salesforce Data Quality
- Business Process Automation
- Improve Adoption
- Org Health
- Readiness Assessment 

 Advanced


- Sandbox Design
- Business Value Assessment

 Sales Cloud

 Getting Started

- Sales Cloud Einstein
- Field Setup and Layout
- Console Design
- Set Your Implementation Up for Success
- Duplicate Management Fast Start
- Fast Start
- Adoption Fast Start
- Collaborate To Win More Deals

 How To

- Set Up Path in Lightning
- Manage Leads 
- Set Up Outlook Integration
- Set Up Outlook Integration with Inbox
- Set Up Lead or Opportunity Workspace
- Set Up Home Page
- Enable Sales Reps
- Prevent Duplicate Records
- Design Lightning Desktop
- Manage Opportunities
- Improve Customer Account Management
- Data: Set Up "Lightning Data"
- Managing Activities in Lightning
- Set up "Lightning for Gmail"
- Get the Most out of Enterprise Territory Management
- Improve Efficiencies With Key Lightning Features

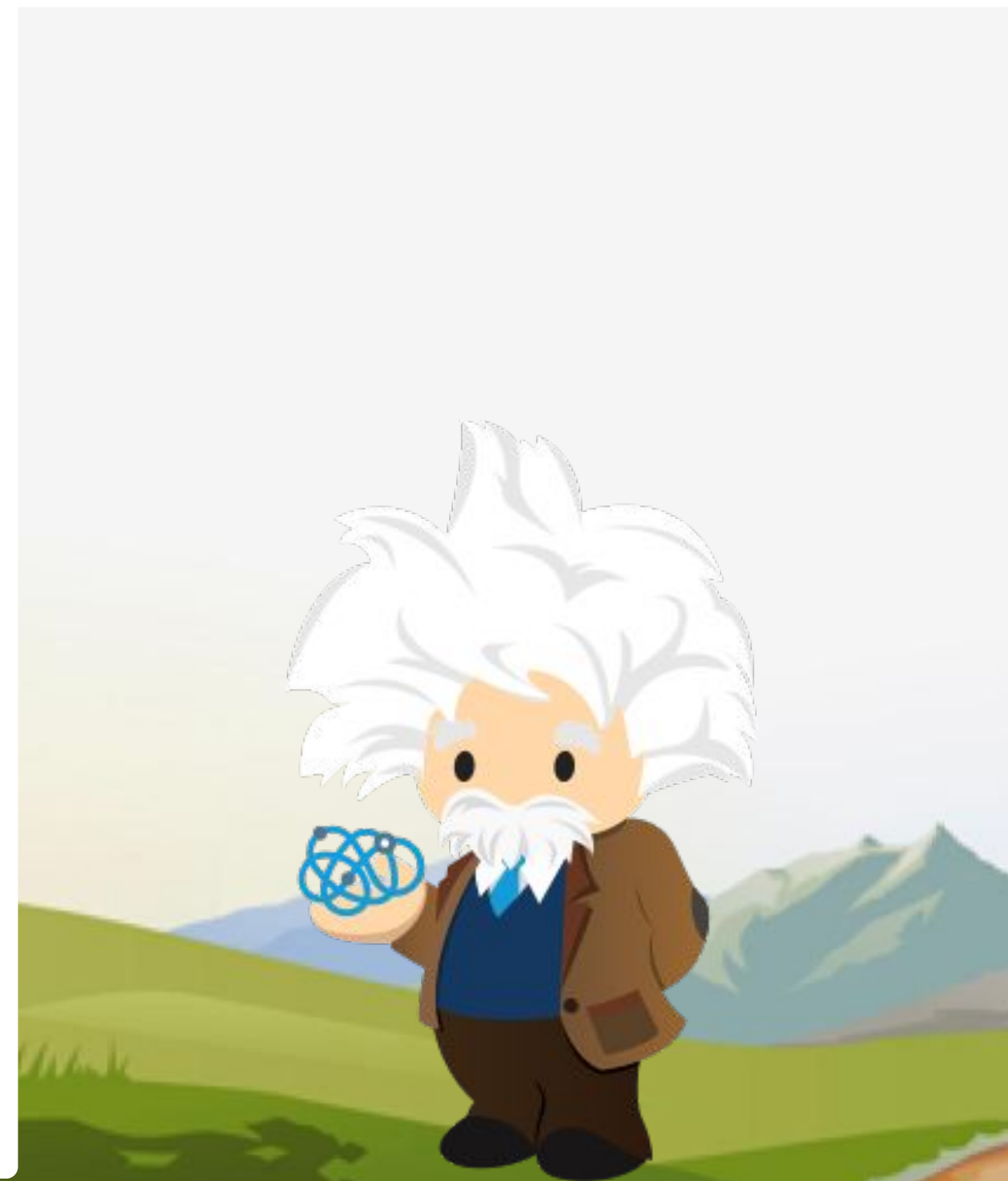
- Set Up Einstein Forecasting
- Get the Most out of Forecasting 

 Insights

- Activity Dashboards
- Insights From Your Dashboard
- Design Reports & Dashboards



 Review

- Improve Adoption



 Pardot*

 Getting Started

- Set Up and Install
- Salesforce Engage Fast Start 
- New Admin Onboarding 

 How To

- Manage Leads
- Send List Emails
- Use Engagement Studio
- Use Salesforce Engage for Marketers
- Use Salesforce Engage for Sales
- Use Automation Tools
- Use Forms and Landing Pages
- Email Marketing Strategy
- Account Based Marketing

 Insights

- B2B Marketing Analytics
- Reporting


 Review

- Health
- Optimize your Pardot and Salesforce Integration
- Database Hygiene Assessment



*Requires Premier for Pardot Success Plan

Service Cloud

Getting Started

- Service Cloud
- Field Service: Lightning
- Service Cloud: Lightning
- Einstein Bots 

How To

- Plan your CTI Implementation
- Case Macro Design
- Design Your Lightning Console 
- Deploy LiveMessage
- Set up Social Customer Service
- Design Your Console
- Deploy Live Agent
- Plan "Salesforce Knowledge"
- Automate Your Case Management 
- Automate Work Distribution With Omni-Channel
- Plan "Salesforce Knowledge" in Lightning
- Set Up Appointment Lifecycle and Scheduling
- Set Up Snap-Ins Chat
- Setup Entitlements & Milestones

Insights

- Dashboard Design
- Dashboards Fast Start

Review

- Adoption and Utilization Assessment
- Lightning Transition Readiness

Salesforce Mobile

Getting Started

- Platform Fast Start
- Salesforce Mobile for iOS and Android

How To


- Salesforce Mobile for iOS and Android: Personalize
- Salesforce Mobile for iOS and Android: Design an App
- Salesforce Mobile for iOS and Android: Improve Adoption

Salesforce CPQ

Getting Started











- Salesforce CPQ

How To


- Create a Product Catalog
- Use Quote Templates
- Use Product Rules
- Guided Selling
- Use Price Rules 

Marketing Cloud*

Getting Started

- Content Builder 
- Governance
- Product Overview 
- Marketing Cloud Connect Fast Start
- Advertising Studio 
- Email Studio: Email Marketing Best Practices
- Marketing Cloud: Social Studio 
- Journey Builder: Journey Strategy 
- Social Studio: Governance 
- Email Studio: Email Personalization Basics 
- Data and Segmentation Basics 
- Admin + Deliverability 
- Email Studio: Building, Testing & Sending Email 

How To

- Journey Builder: Set up a Journey
- Email Studio: Automate Email Segmentation
- Automate Data Imports
- Social Studio: Set Up Social Studio Automate
- Social Studio: Set Up Social Listening
- Set Up Your Data Structure
- Social Studio: Set Up Social Customer Service
- Use Marketing Cloud Connect
- Advertising Studio: Set up Advertising Audiences
- Use Einstein Engagement Scoring 

Insights

- Email Reporting and Tracking
- Email Reporting Basics 

Review

- Social Studio: Social Health Check
- Digital Maturity Evaluation

*Requires Marketing Cloud Premier Success Plan

