

HOW TO: COMMUNITY CLOUD:

Migrate Your Portal to Community Cloud

Move your community to Lightning to increase engagement.

Get ready to migrate your customer, partner, or employee portal to a Lightning Community. A Salesforce expert will introduce you to Community Cloud and show you how its latest features in Lightning can help you better engage your community. We'll also help you review your existing community portal and share resources to help you make the switch.

What it can do for you

- Increase partner, customer, or employee engagement

How it works

A Certified Specialist will guide you through the process via two calls totaling 2 hours over 2 weeks.

Educate and Prepare

- Review your current portal
- Get an overview of Community Cloud

Assessment

- Discuss the top considerations when moving to communities

Outcomes

- Assess the latest features and capabilities with Community Cloud through key use cases
- Consult the success resources and recommendations to get started with communities

ADDITIONAL INFORMATION

Premier or Signature

Time you will spend on this Accelerator:
2 hours

GOAL

Minimize operating costs.

INTENDED USER

Customers, who have deployed existing customer, partner, or employee portal(s) and are considering migrating to communities

PREREQUISITES

- Must have Premier or Signature Success Plan.
- Must have Sales Cloud and Service Cloud licenses
- Must have a service, sales or HR leader/executive who is engaged and committed to the session and outcome
- Community enablement is not required

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To schedule your 1-on-1 Accelerator, [visit our Help Portal](#), or contact your account executive or success team today!

Corporate Headquarters

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