

## Lightning Innovation

We've already delivered over 200 incredible things that you can only do in Lightning! Here are just a few of those innovations:

- Einstein Lead Scoring
- Einstein Opportunity Insights
- Einstein Account Insights
- Lightning Dialer
- Kanban on Standard & Custom Objects
- Path on Standard & Custom Objects
- More-than-3-column Dashboards
- Filters in List Views
- Global Actions
- Docked Composer
- Calendar All
- Assistant
- Live Chatter feed
- In-app Chatter notifications
- Rich text notes & emails
- Lightning for Outlook
- Lightning for Gmail
- Opportunity Workspace
- Service Cloud Lightning Setup & Adoption

## Operational Reporting

	Spring '17	Summer '17	Winter '18	Future
Dashboards – Combo charts			✓	
Dashboards – Create/edit dynamic	✓			
Dashboards – Drill to filtered report			✓	
Dashboards – Drill to custom URL or record detail page				✓
Dashboards – Edit filtered		✓		
Dashboards – Relative date filters			✓	
Dashboards – Edit running user	✓			
Dashboards – Edit table chart types		✓		
Dashboards – Follow	✓			
Dashboards – Scheduling to yourself			✓	
Dashboards – Scheduling to multiple users				✓
Dashboards – Show dashboard component on Lightning home page			✓	
Dashboards – Row limit reports		✓		

	Spring '17	Summer '17	Winter '18	Future
Dashboards – View chart parity		✓		
Dashboards – Edit chart parity				✓
Reports – Accessible Report Builder			✓	
Reports – Chart parity				✓
Reports – Conditional formatting				✓
Reports – Dynamic filter via URL	✓			
Reports – Folder management			✓	
Reports – Historical trending in tabular format				✓
Reports – Joined reports				✓
Reports – Printable view				✓
Reports – Search within folders				✓
Reports – Sorting on aggregates				✓
Reports – Subscribe/schedule	✓			
Report Subscriptions – Email to multiple users, change running user		✓		

## Chatter & Files

	Spring '17	Summer '17	Winter '18	Future
Chatter – Share posts	✓			
Chatter – Topics		✓		
Chatter – Recommendations		✓		
Chatter – Relevance ranked feed search results		✓		
Content Deliveries – Generate link		✓		

	Spring '17	Summer '17	Winter '18	Future
Files – Add files to library		✓		
Files – Private related files				✓
Files – Sort files global search results and display date column				✓
Groups – Recommendations			✓	

✓ Included in base user license

● Use Contacts to Multiple Accounts

\* Our [forward-looking statement](#) applies to this road map.

## Platform

	Spring '17	Summer '17	Winter '18	Future
Actions / Buttons on related lists	✓			
Approvals – 'Items to approve' component	✓			
Approvals – Object home	✓			
Approvals – Support manual selection	✓			
Approval action – Reassign		✓		
Approval action – Recall		✓		
Approval mass actions		✓		
Approval Comments		✓		
<a href="#">Base Lightning Components</a>	✓	✓	✓	✓
Branding – Org branding controls				✓
Favorites in Lightning Experience	✓			
Favorites in Salesforce1				✓
Field history tracking		✓		
Lightning actions – Standard action override with Lightning Component		✓		
Lightning Mass Actions – Act on multiple records from a list View using a Lightning Action				✓
Lists – Mass Action change owner				✓
Lists – Mass inline edit			✓	

	Spring '17	Summer '17	Winter '18	Future
Lists – Filter scopes				✓
Lists – Save as			✓	
Lists – Share with groups				✓
Lists – Export				✓
Lists – Rolodex on lists				✓
Lookups – Dependent filtered lookups	✓			
Navigation: Customization of the nav item shortcut menus in Lightning Experience				✓
Navigation: End user customization of the nav bar				✓
Navigation: Select which Lightning users are allowed to also access the Classic UI		✓		
Recycle bin				✓
Related lists – Mass actions	✓			
Related lists – Mass inline edit				✓
Related lists – Resizable columns by user				✓
Related lists – Links			✓	
Related lists – User filtering				✓
Sharing – Manual sharing				✓
Printable view and print page				✓

## Platform – Console

	Spring '17	Summer '17	Winter '18	Future
Accessibility	✓			
Choose how records display				✓
Domain whitelist/Third-party domain tabs				✓
History utility	✓			
IE11 support for Console			✓	
Keyboard shortcuts – Custom				✓
Keyboard shortcuts – Standard		✓		
List push notifications				✓
Multi-monitor support				✓
Navigation and utility Javascript APIs (Console Integration Toolkit)			✓	

	Spring '17	Summer '17	Winter '18	Future
Person account support		✓		
Push notifications				✓
Related list components – Accordion				✓
Related list components – Stacked and tab	✓			
Remember workspaces on logout	✓			
Split view (pinned list)		✓		
Utility bar	✓			
Visualforce components in utility bar				✓
Visualforce overrides support				✓
Workspace components (components spanning subtabs)				✓
Workspaces and subtabs	✓			

## Sales

	Spring '17	Summer '17	Winter '18	Future
Account – Hierarchy	✓			
Account – Account partners				✓
Account – Account teams – add/edit multiple members				✓
Account – Account teams – delete all members				✓
Calendar – Scheduling (external calendar required) – O365		✓		
Calendar – Scheduling (external calendar required) – GCal			✓	
Calendar – Event invitees (part of scheduling) – O365		✓		
Calendar – Event invitees (part of scheduling) – GCal			✓	
Calendar – Recurring events				✓
Calendar – Sharing and multiuser calendar				✓
Calendar – Public and resource calendar				✓
Campaign – Hierarchy	✓			
Campaign – Campaign members – mass actions on related list, clone, manage status	✓			
Contact – Hierarchy		✓		
Contact – Autopopulate address, phone and fax from parent account		✓		
Divisions				✓
Email – Classic templates available in Lightning		✓		
Email – Quick action on any object	✓			
Email – Mass email			✓	
Email – Open tracking				✓
Email – Template folders and management				✓
Forecasting – Collaborative	✓			
Leads – Manually run assignment rules on create/edit	✓			
Lead convert – Map custom fields to account, person account, contact, and opportunity	✓			
Lead convert – Display matching accounts in account drop-down		✓		
Lead convert – Prepopulate company name in account and suggested opportunity name			✓	

	Spring '17	Summer '17	Winter '18	Future
Merge – Accounts and contacts	✓			
Merge – Person accounts			✓	
Notes – Private notes			✓	
Opportunity – Owner editability of forecast category			✓	
Opportunity – Opportunity contact roles – Add/edit multiple contacts				✓
Opportunity – Opportunity products – Add/edit multiple products	✓			
Opportunity – Product schedules				✓
Opportunity – Clone with products			✓	
Opportunity – Save and add products			✓	
Opportunity – Opportunity splits				✓
Opportunity – Stage history		✓		
Opportunity – Opportunity teams – Add/edit multiple members				✓
Opportunity – Opportunity partners				✓
Orders	✓			
Person accounts – Setup in Lightning				✓
Person accounts – Email template and merge field support	✓			
Person accounts – Display all related records for a person account in related lists (cases and notes)	✓			
Person accounts – Display all related records for a person account in related lists (assets)				✓
Person accounts – Customizable Lightning pages	✓			
Products and pricebooks – Archiving				✓
Quotes – Email quote PDF	✓			
Sales Console		✓		
Tasks – Follow-up tasks	✓			
Tasks – Recurring tasks	✓			
Tasks – Reminders			✓	
Tasks – Custom list views				✓
Enterprise territory management – Related list on account, territory field on opportunity			✓	
Enterprise territory management – Setup in Lightning				✓

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## Service

	Spring '17	Summer '17	Winter '18	Future
Cases – Manually run assignment rules on create/edit	✓			
Cases – Kanban	✓			
Cases – Related record (lookup) component	✓			
Cases – Related list component	✓			
Cases – Classic case comments		✓		
Cases – Files component		✓		
Cases – Feed filters		✓		
Cases – Macros			✓	
Cases – Bulk macros				✓
Cases – Quick text			✓	
Cases – Clone			✓	
Cases – Case teams				✓
Cases – Case merge/split				✓
Cases – Topics				✓
Cases – Experts				✓
Cases – Contact roles				✓
Service contracts related list			✓	
Entitlements related list			✓	
Milestones Console component			✓	
Lightning Knowledge – Record types replaces article types	✓			
Lightning Knowledge – Unified object home with listviews	✓			
Lightning Knowledge – Global search with knowledge advanced search	✓			
Lightning Knowledge – Side panel in Console	✓			
Lightning Knowledge – Files component	✓			
Lightning Knowledge – Authoring actions	✓			
Lightning Knowledge – Thumbs up/down ratings component and update ratings	✓			
Lightning Knowledge – Import with record types and files		✓		
Lightning Knowledge – Communities		✓		
Lightning Knowledge – Hover		✓		
Lightning Knowledge – Configure record home flexipage		✓		
Lightning Knowledge – Setup in Lightning		✓		
Lightning Knowledge – Salesforce1 Mobile App		✓		
Lightning Knowledge – Multilanguage orgs can enable Lightning Knowledge			✓	

	Spring '17	Summer '17	Winter '18	Future
Lightning Knowledge – Search and view multilanguage articles			✓	
Lightning Knowledge – Console sidebar action – Insert article to case email			✓	
Lightning Knowledge – Action – Assign draft			✓	
Lightning Knowledge – Lightning migration tools				✓
Lightning Knowledge – Translation flows in Lightning				✓
Lightning Knowledge – Authoring actions in Process Builder				✓
Lightning Knowledge – Mass actions				✓
Lightning Knowledge – Rich-text editor – Anchors				✓
Lightning Knowledge – Rich-text editor – Smart links				✓
Lightning Knowledge – Rich-text editor – Video and code block			✓	
Lightning Knowledge – Console sidebar action – Insert URL to case publisher				✓
Lightning Knowledge – Console sidebar action – Insert PDF to case email				✓
Lightning Knowledge – Federated search				✓
Open CTI – For Console	✓			
Omni – Channel presence and routing		✓		
Omni – Supervisor			✓	
Live Agent			✓	
SOS				✓
Social customer service	✓			
Social customer service – Facebook reviews		✓		
Social customer service – Inbound attachments		✓		
Social customer service – Outbound attachments			✓	
Social customer service – Conversations sidebar			✓	
Social customer service – Social business rules			✓	
Service setup – Email to Case Twitter Lightning setup flow	✓			
Service setup – Twitter Lightning setup flow	✓			
Service setup – Facebook Lightning setup flow	✓			
Service setup – Knowledge Lightning setup flow		✓		
Service setup – Communities Lightning setup flow		✓		
Service setup – Omni-Channel Lightning setup flow				✓
Service setup – Live Agent Lightning setup flow				✓
Service setup – SOS Lightning setup flow				✓

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