

Lightning Innovation

So far we've delivered over 850 incredible features that are available only in Lightning Experience! Here are just a few of these innovations:

- Einstein Lead Scoring
- Einstein Opportunity & Account Insights
- Einstein Forecasting
- Lightning Dialer Call Monitoring
- Kanban on Standard & Custom Objects
- Personalized Navigation
- Filters Scopes List
- Global Actions
- Custom Theming & Branding
- Macros in Lightning Sales Console

- Calendar All
- Assistant
- Live Chatter Feed
- In-app Chatter Notifications
- Rich Text Notes & Emails
- Lightning for Gmail & Outlook
- New and Improved Lightning Components
- Opportunity Workspace
- Service Cloud Lightning Setup & Adoption
- Dynamic Lightning Pages

Operational Reporting

	Spring '18	Summer '18	Winter '19	Future
Dashboards – Chart parity with Salesforce Classic when editing charts		✓		
Dashboards – Drill to custom URL		✓		
Dashboards – Drill to record detail page				✓
Dashboards – Scheduling to multiple users		✓		
Reports – Accessible Report Builder		✓		
Reports – Chart parity with Salesforce Classic				✓

	Spring '18	Summer '18	Winter '19	Future
Reports – Conditional formatting				✓
Reports – Historical trending in tabular format				✓
Reports – Joined reports		●		
Reports – Printable view (via Formatted Export)		✓		
Reports – Search - Global search	✓			
Reports – Search - Quick find in Reports home			✓	
Reports – Sorting on aggregates			✓	

Chatter & Files

	Spring '18	Summer '18	Winter '19	Future
Chatter – Chatter Messenger				●
Chatter – Record links		✓		
Chatter – Share via link	✓			
Chatter – Topics on records		✓		
Files – Create libraries		✓		

	Spring '18	Summer '18	Winter '19	Future
Files – Files Sync client (desktop)				●
Files – Sort files global search results and Display Date column	✓			

✓ Included in base user license
 ● Pilot
 ● Beta
 ● Not on current roadmap

* Our [forward-looking statement](#) applies to this roadmap.

[Full roadmap with all previously-released features.](#)

Platform

	Spring '18	Summer '18	Winter '19	Future
Base Lightning components	✓	✓	✓	✓
Branding and Theming – For entire org	✓			
Branding and Theming – Per Lightning app				✓
Display Density – User-controlled toggle between cozy and compact views, in console and standard navigation apps			✓	
Favorites in the Salesforce App	✓			
Highlights Panel – Inline edit				✓
JavaScript buttons				●
Lightning Actions – Override standard actions with Lightning component in Lightning Experience or Visualforce in Salesforce Classic	✓			
Lightning Mass Actions – Act on multiple records from a list view using a Lightning action				✓
Lists – Export				✓
Lists – Filter scopes		✓		
Lists – Mass Change Owner for Cases (quick action)	✓			
Lists – Mass Change Owner for Cases, Leads, and custom objects (standard action)				✓
Lists – Rolodex on lists				✓
Lists – Search in lists			✓	

	Spring '18	Summer '18	Winter '19	Future
Lists – Share with groups			✓	
Macros – All objects	✓			
Mass Quick Actions – Update and create actions for Cases, Leads, and custom objects	✓			
Mass Quick Actions – Update and create actions for other objects		✓		
Navigation – Automatically switch Lightning Experience-enabled users who are working in Salesforce Classic to Lightning Experience		✓		
Navigation – Customize item menus on the navigation bar				✓
Navigation – Developers can override/extend the navigation bar for standard navigation apps				✓
Navigation – End user personalization of the navigation bar for standard navigation apps	✓			
Printable view and print page				✓
Recycle Bin				✓
Related Lists – Mass inline edit				✓
Related Lists – Show up to 10 columns on preview			✓	
Related Lists – User filtering			✓	
Sharing – Manual sharing of records (Add, View, Edit, Delete)				✓
Sharing – Manual sharing of records (Lightning Experience-only enhancements)				✓

Platform – Console

	Spring '18	Summer '18	Winter '19	Future
Action Override in Console – Lightning Component	✓			
Deep Linking – Subtabs	✓			
External objects support			✓	
IE11 support for console	✓			
Keyboard Shortcuts – Custom				✓
List push notifications				✓
Navigation: End user personalization of the navigation menu for console			✓	
Pinned Region Pages – components spanning subtabs	✓			

	Spring '18	Summer '18	Winter '19	Future
Pop out workspaces (multi-monitor)				✓
Record push notifications				✓
Related List Components – Accordion	✓			
Utility Bar – Pop out utilities (multi-monitor)				✓
Utility Bar – Background components support			✓	
Utility Bar – Visualforce components support				✓
Visualforce overrides support			✓	
Webtabs in console (3rd-party domain subtabs)	✓			
Webtabs and Classic JavaScript APIs in console	✓			

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Sales

	Spring '18	Summer '18	Winter '19	Future
Account Contact Roles				●
Account Partners				✓
Account Teams – Add multiple members			✓	
Account Teams – Delete all members				✓
Account Teams – View access				●
Calendar – Drag-and-drop scheduling		✓		
Calendar – Event Invitees (no external calendar required)				✓
Calendar – Event Invitees (part of Scheduling) – Exchange 13/16	✓			
Calendar – Public calendar				✓
Calendar – Recurring Events - Exchange		●	●	✓
Calendar – Recurring Events - GCal				✓
Calendar – Resource calendar				✓
Calendar – Scheduling (external calendar required) - Exchange 13/16	✓			
Calendar – Share with groups and roles				✓
Contacts – Path		✓		
Divisions				✓
Email – Bounce management				✓
Email – Mass email for Campaigns		✓		
Email – Mass email for Cases				✓
Email – Mass email for Users				●
Email – Mass email scheduling				✓
Email – Open tracking			✓	
Email – Send Classic templates in Lightning Experience for Sales objects (Visualforce)		✓		
Email – Support for custom email address fields on Contacts, Leads, and Users				✓
Email – Templates - Custom HTML templates in Lightning Experience		✓		
Email – Templates - Letterhead and template folders				✓
Email – Templates - Templates object home		✓		
Forecasting – Collaborative - Forecast by territory		●	✓	

	Spring '18	Summer '18	Winter '19	Future
Forecasting – Collaborative - Product schedule forecast		✓		
Forecasting – Customizable				●
Lead Convert – “Do not create Opportunity” checkbox selected by default	✓			
Lead Convert – Support Contacts to Multiple Accounts		✓		
Opportunities – Clone with products				✓
Opportunities – Opportunity partners				✓
Opportunities – Opportunity splits	✓			
Opportunities – Product schedules		✓		
Opportunities – Similar opportunities				●
Opportunity – Opportunity Contact Roles - Add and edit multiple contacts	✓			
Person Accounts – Custom quick actions		✓		
Person Accounts – Display all related records for a person account in related lists (Assets)	✓			
Person Accounts – Pre-populate Person Account in Send Email action	✓			
Person Accounts – Setup in Lightning Experience		✓		
Products & Pricebooks – Archiving				✓
Tasks – Bulk create with multiple assignees		✓		
Tasks – Custom list views		✓		
Tasks – Subject combo box		✓		
Territory Management – Territory field on Account or Opportunity				●
Enterprise Territory Management – Run Territory Assignment rules on Account edit			✓	

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Service				
Cases – Bulk macros				✓
Cases – Case teams		✓		
Cases – Close Case, Internal Comment field		✓		
Cases – Contact roles				✓
Cases – Experts				✓
Cases – Mass quick actions	✓			
Cases – Merge and split cases				✓
Cases – Path	✓			
Cases – Quick Text	✓			
Cases – Share feed post links		✓		
Cases – Topics (see Chatter section)		✓		
Email – Auto-save drafts		✓		
Email – Copy and paste image			✓	
Email – Draft approvals				✓
Email – Drag-and-drop attachments		✓		
Email – Platform Shield Encryption		●		
Email – QuickActionDefaultHandler support		✓		
Email – Send Classic templates for Cases (Visualforce)			✓	
Email – Search		✓		
Ideas				✓
Lightning Knowledge – Action - Assign Draft	✓			
Lightning Knowledge – Action - Submit for Approval	✓			
Lightning Knowledge – Action - Submit for Translation		✓		
Lightning Knowledge – Authoring actions in Process Builder				✓
Lightning Knowledge – Case to Data category mapping for search filters in Knowledge component			✓	
Lightning Knowledge – Federated search in Knowledge component				✓
Lightning Knowledge – Insert article to Live Agent chat				✓
Lightning Knowledge – Knowledge Component Action – Insert Article to Case Email	✓			
Lightning Knowledge – Knowledge Component Action - Insert PDF to Case Email				✓
Lightning Knowledge – Knowledge Component Action - Insert URL to Case Publisher				✓
Lightning Knowledge – Knowledge component for Live Agent	✓			
Lightning Knowledge – Mass actions			✓	
Lightning Knowledge – Migration tool to transition Classic Knowledge to Lightning Knowledge (Closed Beta)		●		
Lightning Knowledge – Quick Text			✓	

	Spring '18	Summer '18	Winter '19	Future
Lightning Knowledge – Rich Text Editor - Anchors			✓	
Lightning Knowledge – Rich Text Editor - Smart links		✓		
Lightning Knowledge – Translation management		✓		
Live Message		●	✓	
Macros – Conditional steps				✓
Macros – Email template and attachment support	✓			
Macros – Merge field support (via Quick Text)	✓			
Macros – Quick Text support	✓			
Macros – Quick Text - Foldering			✓	
Macros – Quick Text - Usage insights and metrics				✓
Macros – Record details support				✓
Macros – Relative date fields			✓	
Macros – Time field support			✓	
Omni Supervisor – Agent Chat - Monitor			✓	
Omni Supervisor – Agent Chat - Whisper, Flag raise				✓
Open CTI – Console API methods		✓		
Public Knowledge (PKB)				●
Quick Text – Accessibility UI option			✓	
Service Console – See the “Platform Console” section	✓			
Service Contracts related list	✓			
Social Customer Service – Conversations sidebar	✓			
Social Customer Service – Emoji component			✓	
Social Customer Service – Mass approvals and recall			✓	
Social Customer Service – Quick Text support	✓			
Social Customer Service – Social publisher on social post record			✓	
Social Customer Service – YouTube channel support			✓	
Service Setup – Help Center setup flow			✓	
Service Setup – Live Agent setup flow		✓		
Service Setup – Live Message setup flow			✓	
Service Setup – OmniChannel setup flow	✓			
Solutions				●
SOS				●

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