

## Lightning Innovation

So far we've delivered hundreds of incredible features that are available only in Lightning Experience! Here are just a few of these innovations:

- Einstein Lead Scoring
- Einstein Opportunity & Account Insights
- Einstein Forecasting
- Lightning Dialer Call Monitoring
- Kanban on Standard & Custom Objects
- Display Density Settings
- List View Search
- Global Actions
- Custom Theming & Branding
- Macros in Lightning Sales Console

- Background Utility Items
- Assistant
- Live Chatter Feed
- In-app Chatter Notifications
- Rich Text Notes & Emails
- Lightning for Gmail & Outlook
- List View Sharing
- Opportunity Workspace
- Service Cloud Lightning Setup & Adoption
- Dynamic Lightning Pages

## Operational Reporting

	Summer '18	Winter '19	Spring '19	Future
Dashboards – Chart parity with Salesforce Classic when editing charts	✓			
Dashboards – Drill to custom URL	✓			
Dashboards – Drill to record detail page				✓
Dashboards – Scheduling to multiple users	✓			
Reports – Accessible Report Builder		✓		
Reports – Chart parity with Salesforce Classic				✓

	Summer '18	Winter '19	Spring '19	Future
Reports – Conditional formatting			✓	
Reports – Historical trending in tabular format			✓	
Reports – Joined reports	●			
Reports – Printable view (via Formatted Export)	✓			
Reports – Search - Quick find in Reports home		✓		
Reports – Sorting on aggregates		✓		

## Chatter & Files

	Summer '18	Winter '19	Spring '19	Future
Chatter – Chatter Messenger				●
Chatter – Record links	✓			
Chatter – Topics on records	✓			
Files – Create libraries	✓			

	Summer '18	Winter '19	Spring '19	Future
Files – Files Sync client (desktop)				●

✓ Included in base user license  
 ● Pilot  
 ● Beta  
 ● Not on current roadmap

\* Our [forward-looking statement](#) applies to this roadmap.

[Full Roadmap with all previously-released features](#)

## Platform

	Summer '18	Winter '19	Spring '19	Future
<a href="#">Base Lightning components</a>	✓	✓	✓	✓
Branding and Theming – Per Lightning app				✓
Display Density – User-controlled toggle between comfy and compact views, in console and standard navigation apps		✓		
Help Menu – Admins can add custom content			✓	
Help Menu – Include custom content with apps and managed packages				✓
Highlights Panel – Inline edit				✓
JavaScript buttons				●
Lightning Actions – Act on multiple records in lists and related lists via a Lightning component				✓
Lists – Export				✓
Lists – Filter scopes	✓			
Lists – Create and edit mass quick actions for other objects	✓			
Lists – Mass Change Owner for Cases, Leads, and custom objects (standard action)		✓		
Lists – Printable view				✓
Lists – Rolodex on lists				✓
Lists – Search in lists		✓		
Lists – Share with groups		✓		

## Platform – Console

	Summer '18	Winter '19	Spring '19	Future
Console Push Notifications – lists (multiple users)				✓
Console Push Notifications – records (multiple users)				✓
External objects support		✓		
Keyboard Shortcuts – Custom				✓
Navigation – End user personalization of the navigation menu for console		✓		
Pop out workspaces (multi-monitor)				✓

	Summer '18	Winter '19	Spring '19	Future
Live Lists – Push notifications for lists (multiple users)				✓
Live Records – Push notifications for records (multiple users)				✓
Navigation – Automatically switch Lightning Experience-enabled users who are working in Salesforce Classic to Lightning Experience	✓			
Navigation – Customize item menus on the navigation bar				✓
Navigation – Developers can override/extend the navigation bar for standard navigation apps				✓
Records – Printable view				✓
Recycle Bin				✓
Related Lists – Mass quick actions				✓
Related Lists – Mass inline edit				✓
Related Lists – Show up to 10 columns on preview				✓
Related Lists – User filters on Campaign Members and Campaign Influence		✓		
Related Lists – User filters on all related lists				✓
Sharing – Manual sharing of records (Add, View, Edit, Delete)				✓
Sharing – Manual sharing of records (Lightning Experience-only enhancements)				✓

	Summer '18	Winter '19	Spring '19	Future
Utility Bar – Pop out utilities (multi-monitor)			✓	
Utility Bar – Background utilities (Classic Console's hidden components)		✓		
Utility Bar – Visualforce components support			✓	
Visualforce overrides support		✓		

## Sales

	Summer '18	Winter '19	Spring '19	Future
Account Contact Roles				●
Account Partners				✓
Account Teams – Add multiple members		✓		
Account Teams – Delete all members				✓
Account Teams – View access				●
Calendar – Drag-and-drop scheduling	✓			
Calendar – Event Invitees (no external calendar required)				✓
Calendar – Public calendar				✓
Calendar – Recurring Events - Exchange	●	●	✓	✓
Calendar – Recurring Events - GCaL				✓
Calendar – Resource calendar				✓
Calendar – Share with groups				✓
Contacts – Path	✓			
Divisions – List view filters				✓
Email – Bounce management		✓		
Email – Mass email for Campaigns	✓			
Email – Mass email for Cases				✓
Email – Mass email for Users				●
Email – Mass email scheduling				✓
Email – Open tracking		✓		
Email – Send Classic templates in Lightning Experience for Sales objects (Visualforce)	✓			
Email – Support for custom email address fields on Contacts, Leads, and Users				✓
Email – Templates - Custom HTML templates in Lightning Experience	✓			
Email – Templates - Letterhead and template folders				✓
Email – Templates - Templates object home	✓			
Forecasting – Collaborative - Forecast by territory	●	✓		

	Summer '18	Winter '19	Spring '19	Future
Forecasting – Collaborative - Product schedule forecast	✓			
Forecasting – Customizable				●
Lead Convert – Support Contacts to Multiple Accounts	✓			
Mail Merge and Extended Mail Merge				●
Opportunities – Clone with products				✓
Opportunities – Opportunity partners				✓
Opportunities – Product schedules	✓			
Opportunities – Similar opportunities				●
Person Accounts – Custom quick actions	✓			
Person Accounts – Setup in Lightning Experience	✓			
Products & Pricebooks – Archiving				✓
Tasks – Bulk create with multiple assignees	✓			
Tasks – Custom list views	✓			
Tasks – Subject combo box	✓			
Territory Management – Territory field on Account or Opportunity				●
Enterprise Territory Management – Run Territory Assignment rules on Account edit		✓		

	Summer '18	Winter'19	Spring '19	Future
<b>Service</b>				
Cases – Bulk macros				✓
Cases – Case teams	✓			
Cases – Classic Case comments	✓			
Cases – Clone	✓			
Cases – Close Case, Internal Comment field	✓			
Cases – Contact roles			✓	
Cases – Experts				✓
Cases – Merge and split cases				✓
Cases – Share feed post links	✓			
Cases – Topics (see Chatter section)	✓			
Email – Auto-save drafts	✓			
Email – Copy and paste image		✓		
Email – Draft approvals			✓	
Email – Drag-and-drop attachments	✓			
Email – Platform Shield Encryption	●			
Email – QuickActionDefaultHandler support	✓			
Email – Send Classic templates for Cases (Visualforce)		✓		
Email – Search	✓			
Ideas				✓
Lightning Knowledge – Action - Submit for Translation	✓			
Lightning Knowledge – Authoring actions in Process Builder				✓
Lightning Knowledge – Case to Data category mapping for search filters in Knowledge component		✓		
Lightning Knowledge – Federated search in Knowledge component				✓
Lightning Knowledge – Insert article to Live Agent chat				✓
Lightning Knowledge – Knowledge Component Action - Insert PDF to Case Email				✓
Lightning Knowledge – Knowledge Component Action - Insert URL to Case Publisher			✓	
Lightning Knowledge – Mass actions (publish & assign)		✓		
Lightning Knowledge – Mass actions (archive, delete, submit for translation)			✓	
Lightning Knowledge – Migration tool to transition Classic Knowledge to Lightning Knowledge (Closed Beta)	●			
Lightning Knowledge – Quick Text		✓		

	Summer '18	Winter'19	Spring '19	Future
Lightning Knowledge – Rich Text Editor - Anchors		✓		
Lightning Knowledge – Rich Text Editor - Smart links	✓			
Lightning Knowledge – Translation management	✓			
Live Message	●	✓		
Macros – Conditional steps				✓
Macros – Quick Text - Foldering		✓		
Macros – Quick Text - Usage insights and metrics				✓
Macros – Record details support				✓
Macros – Relative date fields			✓	
Macros – Time field support			✓	
Omni Supervisor – Agent Chat - Monitor		✓		
Omni Supervisor – Agent Chat - Whisper, Flag raise			✓	
Open CTI – Console API methods	✓			
Public Knowledge Base (PKB)				●
Quick Text – Accessibility UI option		✓		
Social Customer Service – Emoji component		✓		
Social Customer Service – Mass approvals and recall			✓	
Social Customer Service – Social publisher on social post record		✓		
Social Customer Service – YouTube channel support		✓		
Service Setup – Help Center setup flow		✓		
Service Setup – Live Agent setup flow	✓			
Service Setup – Live Message setup flow		✓		
Solutions				●
SOS				●

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