

Lightning Innovation

So far we've delivered hundreds of incredible features that are available only in Lightning Experience! Check out the [Lightning Exclusive Feature List](#) to see everything. Here are some highlights:

- Assign Tasks to a queue
- High Velocity Sales
- Display Density Settings
- Dynamic Lightning Pages
- Einstein Lead Scoring
- Einstein Opportunity & Account Insights
- Einstein Forecasting
- Einstein Bot Setup
- In-App Guidance: Create custom prompts
- In-App Guidance: Create custom walkthroughs

- Kanban on Standard & Custom Objects
- Merge cases
- Path: Celebrate Sales Milestones
- Pinned Lists
- Recycle Bin Enhancements
- Reports: Date columns in formulas
- Reports: Field-to-Field Filters
- Reports: Unique Value Counts
- Rich Text Notes & Emails
- Schedule reports as attachments

Operational Reporting

	Winter '21	Spring '21	Summer '21	Future
Dashboards - Filter via URL parameters		✓		
Reports – Auto add fields to custom report types	●	●	✓	
Reports – Details only export available in .xlsx format		✓		

Operational Reporting

	Winter '21	Spring '21	Summer '21	Future
Reports – Inline editing for reports				✓
Reports – Multi-select and drag-and-drop fields in the Lightning Report Builder		✓		
Reports – Schedule reports as attachments	✓			

Sales

	Winter '21	Spring '21	Summer '21	Future
Account Contact Roles				●
Account Teams – View access				●
Calendar – Recurring Events - GCaL			✓	
Calendar – Scheduling (external calendar required)			✓	
Calendar – Share with groups			✓	
Divisions – List view filters			✓	
Email – Mass email for Cases			✓	
Email – Mass email for Users				●

Sales

	Winter '21	Spring '21	Summer '21	Future
Email – Mass email scheduling				✓
Email – Support for custom email address fields on Contacts, Leads, and Users				✓
Forecasting – Customizable				●
Mail Merge and Extended Mail Merge				●
Products & Pricebooks – Archiving				✓
Territory Management – Territory field on Account or Opportunity				●

✓ Included in base user license
 ● Pilot
 ● Beta
 ● Not on current roadmap

* Our [forward-looking statement](#) applies to this roadmap.

[Full Roadmap with all previously-released features](#)

	Winter '21	Spring '21	Summer '21	Future
Service				
Cases – Experts				✓
Cases – Split Cases				✓
Ideas				✓
Lightning Knowledge – Favorites redirect to latest version		✓		
Lightning Knowledge – Federated search in Knowledge component				✓
Lightning Knowledge – Knowledge Component Action - Attach to Conversation (Chat & Messaging)	✓			
Lightning Knowledge – Knowledge Component Action - Attach to Social Post	✓			
Lightning Knowledge – Knowledge Component Action - Attach to Voice Call	✓			
Lightning Knowledge – Knowledge Component Action - Attach PDF to Case Email				✓

	Winter '21	Spring '21	Summer '21	Future
Service				
Lightning Knowledge – Rich Text Editor - Alt text on images for screen reader		✓		
Lightning Knowledge – Sharing and criteria-based sharing	✓			
Macros – Quick Text - Usage insights and metrics				✓
Macros – Record details support				✓
Public Knowledge Base (PKB)				●
Solutions				●
SOS				●

	Winter '21	Spring '21	Summer '21	Future
Mobile				
Dynamic actions for custom objects	●	✓		
Dynamic forms	✓			
Einstein Voice Assistant				✓
Integrated Email				●
Lightning component (supported on mobile) – Activity Timeline	✓			
Lightning component (supported on mobile) – Business Card Scanner				✓
Lightning component (supported on mobile) – Launchpad	✓			

	Winter '21	Spring '21	Summer '21	Future
Mobile				
Lightning component (supported on mobile) – Quip Chat				●
Lightning pages – Home pages				✓
Native scrolling (enable copy and paste in record pages)	✓			
Task and Event reminders (push notifications)				✓
Utility bar				●

	Winter '21	Spring '21	Summer '21	Future
Platform				
Base Lightning components				✓
Branding and Theming – Themes per app				✓
Console – Close All Tabs button				✓
Console – Keyboard shortcuts - Custom				✓
Console – Pop out component (multi-monitor)				✓
Dynamic actions for custom objects	✓			
Dynamic actions for Account, Case, Contact, Lead, and Opportunity	●	✓		
Dynamic actions for other standard objects	●	●		
Dynamic forms	✓			
Einstein Search – Actionable UI	●		✓	
Einstein Search – Natural Language Search	●		✓	
Einstein Search – Personalization	✓			
Help Menu – Include custom content with apps and managed packages				✓
Highlights Panel – Inline edit				✓
In-App Guidance – Images and layout options		✓		
In-App Guidance – Modal support	✓			
In-App Guidance – Snooze button		✓		
In-App Guidance – Theming	✓			

	Winter '21	Spring '21	Summer '21	Future
Platform				
In-App Guidance – URL invocation	✓			
In-App Learning	●	●	✓	
JavaScript buttons				●
Lightning Actions – Act on multiple records in lists and related lists via a Lightning component				✓
Lightning Web Component APIs – Console workspace				✓
Lightning Web Component APIs – Utility bar				✓
Lists – Export				✓
Lists – Rolodex on lists				✓
Live Lists (Replaces Classic Console's push notifications for lists)				✓
Live Records (Replaces Classic Consoles's push notifications for records)				✓
Navigation – Customize the navigation bar				✓
Navigation – Enable console navigation and standard navigation in a single app				✓
Related Lists – Mass actions via quick actions				✓
Related Lists – Mass inline edit				✓
Sharing – Manual sharing of records (Accounts, Opportunities, Cases, Contacts, Leads, and custom objects)		✓		
Sharing – Manual sharing of records (Lightning Experience-only enhancements)			✓	
Utility Bar – Right-align and left-align buttons				✓

	Winter '21	Spring '21	Summer '21	Future
Chatter				
Chatter – Chatter Messenger				●

	Winter '21	Spring '21	Summer '21	Future
Files				
Files – Files Sync client (desktop)				●

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 ● Not on current roadmap

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