B2B Commerce Notices and License Information
Published: June 15, 2021

Services Covered
Except as noted herein, this documentation is applicable to Version 3.97 (Release 3.8) or higher of the services branded as B2B Commerce (the “B2B Commerce Services”) (formerly branded as CloudCraze) provided by salesforce.com, inc. and its affiliates (“Salesforce”).

Purpose of This Documentation
This documentation describes features, restrictions and notices associated with any:
- information sourced from third parties and provided to users via the B2B Commerce Services;
- B2B Commerce Services functionality that allows users to interact with third-party products, services or platforms; and
- desktop and mobile device software applications provided in connection with the B2B Commerce Services.

See your Order Form(s) for additional terms that may apply to your use of the B2B Commerce Services.

Customer Data
This documentation does not modify Salesforce’s obligations with respect to Customer Data as defined in Salesforce’s Master Subscription Agreement.

Acceptable Use and External-Facing Services Policy
The B2B Commerce Services are subject to the Acceptable Use and External-Facing Services Policy, as applicable.

MFA Requirement for Using the B2B Commerce Services
Starting February 1, 2022, Salesforce will begin requiring customers to enable Multi-Factor Authentication (MFA) for all B2B Commerce Services, unless otherwise approved by Salesforce in accordance with Salesforce internal policies and procedures. Customer must satisfy the MFA requirement by either: (1) enabling Multi-Factor Authentication for all users who log in to Customer’s B2B Commerce Services through the user interface or (2) ensuring MFA is enabled for all users who use Single Sign-On (SSO) to access Customer’s B2B Commerce Services, by using the SSO provider’s MFA services or, where supported, by turning MFA on in Salesforce products. Further information on MFA, including acceptable verification methods for MFA, can be found here.

Third-Party Platforms
The B2B Commerce Services allow users to interact with third-party products, services and platforms, including Non-Salesforce.com Applications, websites, products, services and platforms operated by or on behalf of a customer of the B2B Commerce Services (collectively “Third-Party Platforms”).
- Customers must enable the B2B Commerce Services as may be required to access their Third-Party-Platform accounts.
- The B2B Commerce Services may access, collect, process, and/or store information or content from Third-Party Platform accounts (including information otherwise classified as Customer Data under a customer’s agreement with Salesforce).
- Customers are solely responsible for any content their users provide to any Third-Party Platform.
- Customers are solely responsible for any information accessed by their users or any third party.
from any Third-Party Platform.

- Customers are solely responsible for their users’ interactions or communications with third parties through any Third-Party Platforms.
- Customers are solely responsible for any transactions relating to a separate agreement or arrangement between customers or their users and any Third-Party Platform provider or website and otherwise complying with such agreements.
- Customers are solely responsible for ensuring they have the necessary rights from any Third-Party Platform provider to enable the integration between B2B Commerce Services and the Third-Party Platform.

Third-Party Notices
The following notices apply to Third-Party Platforms and other commercial entities that interoperate with the B2B Commerce Services:

- **Avalara**: Customer’s use of Avalara services must comply with customer’s agreement with Avalara, including the [Avalara Service Terms and Conditions](#).
- **Cybersource**: Customer’s use of Cybersource services must comply with customer’s agreement with Cybersource.
- **Google Analytics**: Customer’s use of the integration with Google Analytics must comply with the [Google Analytics Terms of Service](#) and the [Google Analytics Public API terms](#) or with any other applicable terms that Customer has agreed to with Google.

Distributed Software

- Please see the [Salesforce Open Source Website](#) for any notices required by licensors related to version 3.144 (Release 4.11) of the B2B Commerce Services.

Interoperation with Other Services
The B2B Commerce Services may interoperate or integrate with other services provided by Salesforce or third parties. The Notices and License Information documentation for services provided by Salesforce is available in the [Trust and Compliance Documentation](#).