Desk.com Notices and License Information
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Services Covered
This Documentation is applicable to the services branded as Desk.com (“Desk.com Services”) provided by salesforce.com, inc. (“Salesforce”).

Purpose of this Documentation
This Documentation describes features, restrictions and notices associated with any:

- Information sourced from third parties and provided to users via the Desk.com Services;
- Desk.com Services functionality that allows customers to interact with social media and other websites; and
- Desktop and mobile device software applications provided in connection with the Desk.com Services.

See your Order Form(s) for additional terms that may apply to your use of the Desk.com Services.

Customer Data
This documentation does not modify Salesforce’s obligations with respect to Customer Data as defined in Salesforce’s Master Subscription Agreement.

Acceptable Use and External-Facing Services Policy
The Desk.com Services are subject to the Acceptable Use and External-Facing Services Policy, as applicable.

Third-Party Platforms
The Desk.com Services allow users to interact with social media and other websites, including websites operated by or on behalf of a customer of the Desk.com Services (collectively “Third Party Platforms”).

- Customers must enable the Desk.com Services to access their Third-Party Platform accounts.
- The Desk.com Services may access, collect, process, and/or store information or content from Third-Party Platform accounts (including information otherwise classified as Customer Data under a customer’s agreement with Salesforce).
- Customers are solely responsible for any content their users provide to any Third Party Platform.
- Customers are solely responsible for any information accessed by their users or any third party from any Third-Party Platform.
- Customers are solely responsible for their users’ interactions or communications with third parties through any Third-Party Platforms.
- Customers are solely responsible for any transactions relating to a separate agreement or arrangement between customers or their users and any Third-Party Social Platform provider or website.

Third Party Content
Content from the following third parties may be available to customers through use of the Desk.com Services. Customer’s use of such third party content must comply with the additional terms and policies as noted below:

- **Bing Maps**: Customer’s use of Bing Maps content must comply with the Bing Maps Terms of Use.
- **Facebook**: Customer’s use of Facebook content must comply with the Facebook Terms of Service.
and the Facebook Public API Platform Policy.

- **Google**: Customer’s use of Google OpenID must comply with the [Google Account Authentication APIs Terms of Service](#).
- **Gravatar**: Customer’s use of Gravatar content must comply with the [Gravatar Terms of Service](#).
- **Twitter**: Customer’s use of Twitter content must comply with the [Twitter Terms of Service](#), the [Twitter Privacy Policy](#), and the [Twitter Developer Agreement & Policy](#).

### Third Party Applications
Integrations with third party applications may be available to customers through use of the Desk.com Services. Customer’s use of such third party applications must comply with the additional terms and policies associated with each such application and/or customer’s account with such service. Certain available third party applications are listed at [https://www.desk.com/apps](https://www.desk.com/apps).

### Integrations with Other Services
The Desk.com Services may interoperate with other services provided by Salesforce or third parties. The Notices and License Information documentation for such services provided by Salesforce is available in the [Trust and Compliance Documentation](#).

### Distributed Software
Any notices required by licensors related to the Desk.com mobile applications may be found on the Open Source section of the [Trust and Compliance Documentation website](#).