

Salesforce.org Elevate Notices and License Information

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Services Covered

This Documentation is applicable to the services branded as Salesforce.org Elevate (the “Covered Services”).

For purposes of clarification, this documentation does not apply to those services that may be used in connection with Salesforce.org Elevate, such as Heroku, AWS, or Sales Cloud. For those services, the respective Infrastructure and Sub-processor and Security, Privacy and Architecture [Documentation](#) applies. This documentation also does not apply to any open source services that will be used in connection with Salesforce.org Elevate.

Purpose of this Documentation

This Documentation describes features, restrictions, and notices associated with any:

- information sourced from third parties or public sources and provided to users via the Covered Services;
- Covered Services functionality that allows users to interact with third-party products, services or platforms; and
- desktop and mobile device software applications provided in connection with the Covered Services.

See your Order Form(s) for additional terms that may apply to your use of the Covered Services.

Customer Data

This Documentation does not modify Salesforce’s obligations with respect to Customer Data as defined in Salesforce’s [Master Subscription Agreement](#).

Acceptable Use and External-Facing Services Policy

The Covered Services are subject to the [Acceptable Use and External-Facing Services Policy](#), as applicable.

Third-Party Platforms

The Covered Services may allow users to interact with third-party products, services and platforms, including Non-SFDC Applications, websites, products, services and platforms operated by or on behalf of a customer of the Covered Services (collectively “Third-Party Platforms”).

- Customers must enable the Covered Services as may be required to access their Third-Party Platform accounts.
- The Covered Services may access, collect, process, and/or store information or content from Third-Party Platform accounts (including information otherwise classified as Customer Data under a customer’s agreement with Salesforce).
- Customers are solely responsible for any content their users provide to any Third-Party Platform.
- Customers are solely responsible for any information accessed by their users or any third party

from any Third-Party Platform.

- Customers are solely responsible for their users' interactions or communications with third parties through any Third-Party Platforms.
- Customers are solely responsible for any transactions relating to a separate agreement or arrangement between customers or their users and any Third-Party Platform provider or website and otherwise complying with such agreements.
- Customers are solely responsible for ensuring they have the necessary rights from any Third-Party Platform provider to enable the integration between Covered Services and the Third-Party Platform.

Payments

The Covered Services integrates with Stripe via Stripe Connect, a third-party payment gateway. Customer's use of Stripe must comply with [Stripe's Connected Account Agreement](#) and all applicable terms provided by Stripe.

Google reCAPTCHA

The Covered Services has implemented reCAPTCHA. By accessing or using V2 or V3 of the reCAPTCHA APIs, you agree to the [Google APIs Terms of Use](#), [Google Terms of Use](#), and to the reCAPTCHA Terms of Service [here](#). Your use of reCAPTCHA may also be subject to the [Google Privacy Policy](#). reCAPTCHA may only be used to fight spam and abuse on the Covered Services and must not be used for any other purposes such as determining credit worthiness, employment eligibility, financial status, or insurability of a user. Customers are solely responsible for ensuring that they read and understand all applicable terms and policies before accessing the APIs.

Salesforce.org Open Source Products

Certain Salesforce.org managed packages rely on other proprietary open source products. Salesforce.org proprietary open source products are licensed under the BSD-3 license, available at <https://opensource.org/licenses/BSD-3-Clause>.

Interoperation with Other Services

The Covered Services may interoperate or integrate with other services provided by Salesforce or third parties. The Notices and License Information documentation for such services provided by Salesforce is available in the [Trust and Compliance Documentation](#).

Distributed Software

- Notices and license terms applicable to the Nonprofit Success Pack (which is a free, open source service made available under the BSD-3 license) and its plugins may be found here: <https://install.salesforce.org/products>. The terms of your governing agreement, your Master Services Agreement with Salesforce, or the Salesforce.org Supplemental Terms do not apply to Nonprofit Success Pack, which is classified as a Non-SFDC Application under the Master Subscription Agreement.
- Please see the Open Source section of the [Trust and Compliance Documentation website](#) for any additional notices required by licensors related to the Covered Services.

External Resources

- You acknowledge and agree that Salesforce is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products or other materials on or available from such websites or resources.
- You acknowledge and agree that Salesforce is not liable for any loss or damage which may be incurred by you, your users or your End Users as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy or existence of any advertising, products or other materials on, or available from, such websites or resources.