

Tableau Online Notices and License Information

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Services Covered

This Documentation is applicable to the services branded as Tableau Online and the Tableau Online mobile/desktop applications (the “Covered Services”) provided by salesforce.com, inc. and/or its affiliates (collectively, “Salesforce”).

Purpose of this Documentation

This Documentation describes features, restrictions and notices associated with any:

- information sourced from third parties or public sources and provided to users via the Covered Services;
- Covered Services functionality that allows users to interact with other websites; and
- desktop and mobile device software applications provided in connection with the Covered Services.

See your Order Form(s) for additional terms that may apply to your use of the Covered Services.

MFA Requirement for Using the Covered Services

Starting February 1, 2022, Salesforce will begin requiring customers to enable Multi-Factor Authentication (MFA) for all Covered Services. Customer must satisfy the MFA requirement by either: (1) enabling Multi-Factor Authentication for all users who log in to Customer’s Covered Services through the user interface or (2) ensuring MFA is enabled for all users who use Single Sign-On (SSO) to access Customer’s Covered Services, by using the SSO provider’s MFA services or, where supported, by turning MFA on in Salesforce products. Further information on MFA, including acceptable verification methods for MFA, can be found [here](#).

Customer Data

This Documentation does not modify Salesforce’s obligations with respect to any data submitted by customers to Salesforce services (“Customer Data”).

Third-Party Platforms

The Covered Services allow users to interact with third-party products, services and platforms, including Non-SFDC Applications, websites, products, services and platforms operated by or on behalf of a customer (collectively “Third-Party Platforms”). Integrations with the following Third-Party Platforms may be available to Customers through use of the Covered Services. To the extent applicable, Customer’s use of such third-party applications must comply with the additional terms and policies noted below:

Maps: As further described in the Tableau Documentation, Tableau Maps and geocoding features use map data provided by the following partners:

- [GeoNames](#)
- [IncrementP](#)
- [Korean Ministry of Land, Infrastructure, and Transportation - MOLIT](#)
- [Mapbox](#)

- [Open Knowledge International](#)
- [U.S. Census Bureau ACS \(2018\)](#)

Additionally, Tableau uses data from the public domain from resources such as Wikipedia. For the 116th U.S. congressional district boundaries, we use data from the [US Census](#), the [Virginia Division of Legislative Services \(DLS\)](#), the [Florida Senate](#), the [North Carolina General Assembly \(NCGA\)](#), and the [Unified Judicial System of Pennsylvania](#).

As further described in the Tableau Documentation, Tableau Maps also enables Customers to connect to their own Mapbox account or other services to obtain map data. Customer’s use of this integration with Mapbox must comply with <https://www.mapbox.com/legal/tos/> or with any other terms Customer has agreed to with Mapbox. Further, any print, video or other reproduction of Mapbox maps outside of the Covered Services must include the following attribution: “© 20__ Mapbox” <https://mapbox.com/about/maps>. © OpenStreetMap” <https://www.openstreetmap.org/about>.”

Email -Based Functionality: As further described in the Tableau Documentation, the Covered Services include certain features that leverage email functionality. For instance, when users enable a Subscription feature, they will receive an email containing an image or PDF snapshot of their selected view or a workbook at regular intervals, without the necessity of logging in to the Covered Services first. Other email-based features include transactional notices regarding the performance of the Covered Services. The Covered Services use a third-party service provided by Mandrill as the SMTP server to deliver the Subscription emails.

Connectors: The Covered Services can connect to various types of data sources through “connectors.” Connectors allow Customers to authenticate the Covered Services as a client application to external data sources and provide the interface for the Covered Services’ visual query engine to request data from the external data source, and return it to the Customer for analysis. The Covered Services can connect to data files (e.g., text files, excel files, PDF files), databases, cloud applications and data APIs. Certain connectors that are available through the Covered Services may require Customers to download and use a separate third-party driver in order to make the same connection in their Tableau desktop software, or may require Salesforce to install the third-party driver to the Covered Services on behalf of the Customer as further described in the Tableau Documentation.

Tableau APIs: As further described in the Tableau Documentation, the Covered Services offer a variety of integrations built on Tableau APIs and/or SDKs, including Extensions. Extensions provide additional functionality for the Covered Services. For instance, Dashboard Extensions are web applications built with the Tableau Extensions API that can add additional capabilities to the Covered Services. Dashboard Extensions can enable end-users to write-back to a database, generate a narrative based on data, or be used to add complex chart types.

Distributed Software

The End User License Agreement and/or Order Form Supplement for the Covered Services desktop and mobile applications listed below can be found on the Agreements and Terms page of the salesforce.com legal website or as linked below:

- [Tableau Desktop](#)

- [Tableau Prep Builder](#)
- [Tableau Bridge](#)
- [Tableau Mobile iOS](#)
- [Tableau Mobile Android](#)
- [Tableau Mobile Workspace ONE \(iOS\)](#)

Open source disclosures available upon request.

Acceptable Use and External-Facing Services Policy

The Covered Services are subject to Salesforce's [Acceptable Use and External-Facing Service Policy](#).

Interoperation with Other Services

The Covered Services may interoperate or integrate with other services provided by Salesforce or third parties. The Notices and License Information documentation for services provided by Salesforce is available in the [Trust and Compliance Documentation](#).