



Scale and secure apps on a DoD Impact Level 5-authorized government cloud.

U.S. defense organizations and contractors are faced with unique challenges. They are tasked with handling and protecting sensitive data in the face of increasing cybersecurity threats, while also meeting compliance mandates in an evolving and highly regulated landscape.

Salesforce designed Government Cloud Plus – Defense to meet the unique security and compliance needs of U.S. defense organizations and its contractors. This offering includes dedicated infrastructure, increased monitoring and reporting, and other security enhancements to meet stringent standards for handling sensitive unclassified data at the Department of Defense (DoD) Impact Level 5 (IL5).

Leveraging the full power of Salesforce, U.S. defense organizations and its contractors can deliver on the mission quickly with cloud-first IT innovation, while adhering to mandated security and compliance regulations.

Trusted Innovation for Government



Store and process controlled unclassified information (CUI).

Get help meeting stringent standards to manage sensitive data, including CDI For Official Use Only (FOUO) documents, Personally Identifiable Information (PII), and Protected Health Information (PHI)



Unlock compliance.

Be enabled to meet compliance requirements such as IL5, FedRAMP High, IRS 1075, and NIST SP 800-171



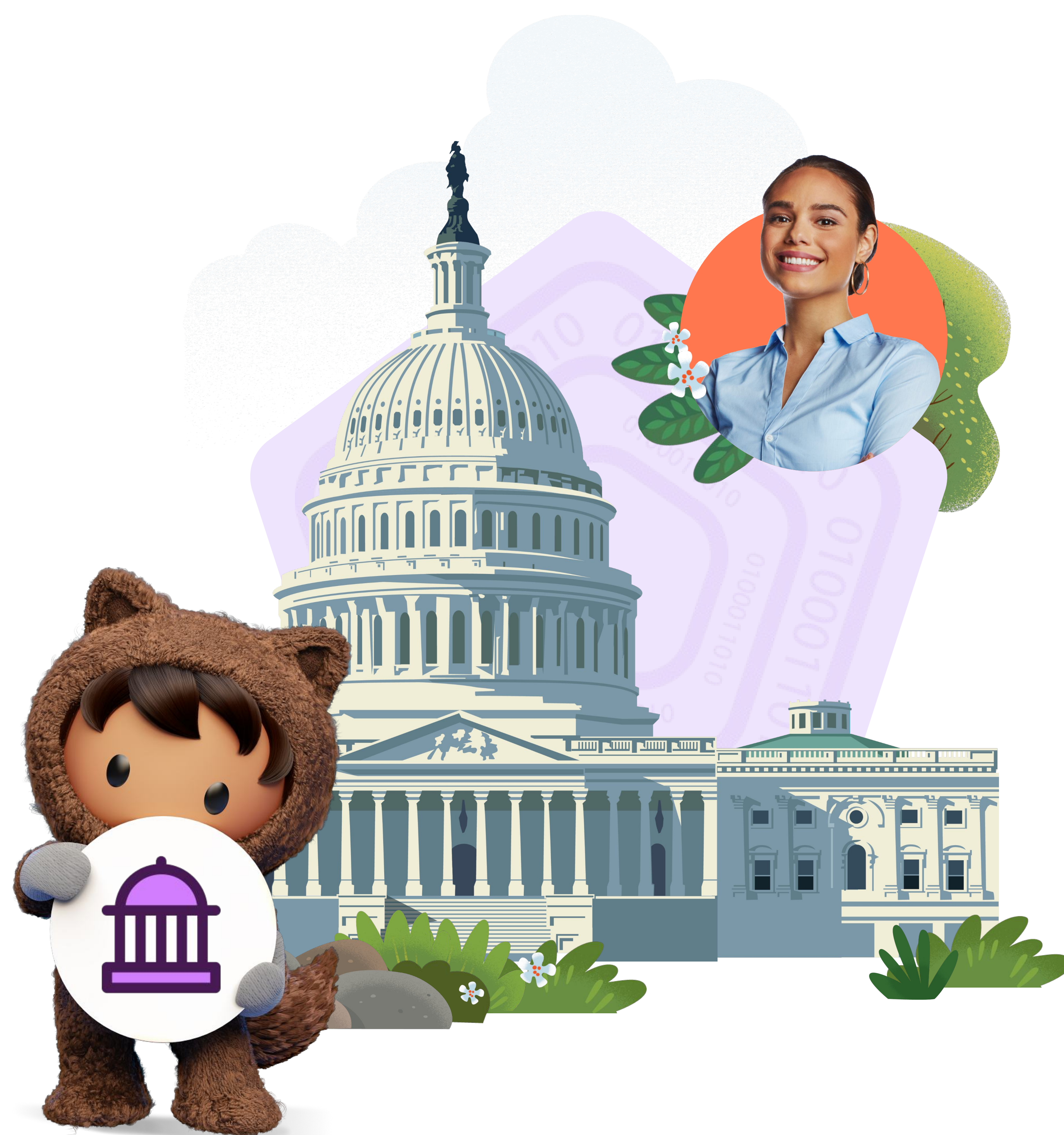
Achieve faster time to value.

Save time and money by delivering high-quality apps on a low-code/no-code platform



Team up for mission success.

Use modern enterprise software supported by an ecosystem of government experts, implementation partners, and technology providers



Key Features and Benefits of This Offering:

Salesforce employs defense-in-depth strategy, providing multiple defense measures across physical, logical, and operational controls, to enhance the security of its Government Cloud Plus – Defense offering.

Build on market-leading infrastructure.

Run Salesforce apps in a dedicated environment powered by AWS GovCloud.

Access dedicated environment.

Use a dedicated environment for defense organizations and approved contractors, complete with strong physical and logical isolation.

Prevent insider threats.

Operated and supported by U.S. persons on U.S. soil who have passed SSBI, BI, NACLC, or MBI background investigation types.

Protect sensitive data.

Isolate all network traffic between NIPRNet and Salesforce with a DISA-approved Boundary Cloud Access Point (BCAP).

Prevent unauthorized user access.

Use multifactor authentication, including the standard approved identification for DoD users, the common access card (CAC).

Meet FIPS 140-2 encryption standards.

Protect data at rest and in transit with strong cryptographic security measures.

Increase user trust and adoption.

Use .mil domain to access approved Salesforce applications.

Enable trusted communications.

Reduce the risk of data spillage and increase communications security with system emails routed through Department of Defense Enterprise Email Security Gateway (EEMSG).

Benefit from ongoing security vigilance.

Benefit from rigorous security monitoring and remediation program aligned with FedRAMP and DoD requirements - including annual review by third-party organizations (3PAO) to evaluate security controls.

Minimize user disruption.

Failover process in place. Automatically switch to a reliable backup system with infrastructure deployed across 3 separate locations.

Retain and safeguard data.

Rely on automatic daily backups and annual disaster-recovery-event testing.

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