



# Scale and secure apps on a DoD Impact Level 5-authorized government cloud.

U.S. Department of War organizations and their industry partners face a critical imperative: maintaining peace through strength by protecting sensitive data against sophisticated cybersecurity threats. These organizations must meet stringent compliance mandates and accelerate the delivery of capabilities.

Salesforce designed Government Cloud Plus – Defense as a physically isolated, dedicated instance of the Salesforce Platform specifically for the Department of War and authorized contractors. Powered by AWS GovCloud (US), this environment provides a defense-in-depth strategy across physical, logical, and operational controls. It is engineered to meet the most stringent security and compliance standards for Unclassified National Security Systems (NSS) at DoD Impact Level 4 (IL4) and DoD Impact Level 5 (IL5).

Leveraging the Modular Open Systems Approach of Salesforce, U.S. defense organizations and its contractors can rapidly develop and adapt cloud applications for mission needs, while helping to keep sensitive data secure.

## Trusted Innovation for the Mission



### Store and process controlled unclassified information (CUI).

Get help meeting stringent standards to manage sensitive data, including CDI, For Official Use Only (FOUO) documents, Personally Identifiable Information (PII), and Protected Health Information (PHI)



### Unlock compliance.

Support compliance requirements such as IL4/IL5, BCAP integration, and EEMSG integration.



### Achieve faster time to value.

Save time and money by delivering high-quality apps on a low-code/no-code platform



### Team up for mission success.

Use modern enterprise software supported by an ecosystem of government experts, implementation partners, and technology providers





# Key Features and Benefits of This Offering

With a constant cadence of automatic innovation, regular patching, and security enhancements, Salesforce helps to ensure the Warfighter is equipped with the best possible technology to maintain readiness and capability.

## Market Leading Compliance Infrastructure

Run Salesforce apps in a dedicated environment powered by AWS GovCloud.

## Access Dedicated Environment

Use a dedicated environment for defense organizations and approved contractors, complete with strong physical and logical isolation.

## Mitigate Insider Threats

Operated and supported by U.S. persons on U.S. soil who have passed SSBI, BI, NACLIC, or MBI background investigation types.

## Protect Sensitive Data

Isolate all network traffic between NIPRNet and Salesforce with a DISA-approved Boundary Cloud Access Point (BCAP).

## Help Prevent Unauthorized User Access

Use multifactor authentication, including the standard approved identification for DoD users, the common access card (CAC).

## Meet FIPS 140-2 Encryption Standards

Protect data at rest and in transit with strong cryptographic security measures.

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## Learn more about Salesforce for Defense.

To learn more about Salesforce solutions for U.S. Department of War organizations, visit [salesforce.com/defense](https://salesforce.com/defense).

For more information on Government Cloud Plus - Defense, visit [salesforce.com/government](https://salesforce.com/government).

For a complete list of current Salesforce compliance and security certifications, visit [compliance.salesforce.com](https://compliance.salesforce.com).

## Increase User Trust And Adoption

Use .mil domain to access approved Salesforce applications.

## Enable Trusted Communications

Reduce the risk of data spillage and increase communications security with system emails routed through Department of Defense Enterprise Email Security Gateway (EEMSG).

## Benefit From Ongoing Security Vigilance

Benefit from rigorous security monitoring and remediation program aligned with FedRAMP and DoD requirements—including annual review by third-party organizations (3PAO) to evaluate security controls.

## Minimize User Disruption

Failover process in place. Automatically switch to a reliable backup system with infrastructure deployed across 3 separate locations.

## Retain And Safeguard Data

Rely on automatic daily backups and annual disaster-recovery-event testing.