



Salesforce Message Credits - Partner Connect

A quantity of Salesforce Message Credits - Partner Connect is included with certain Salesforce Services, with the specific entitlement indicated on the Usage Details Table on the Order Form for such Services. Salesforce Message Credits - Partner Connect must be used before the Order End Date set forth in the Usage Details table on the Order Form, and no rollover will be permitted. Customer consumes Salesforce Message Credits - Partner Connect at the applicable multiplier rate based on the Usage Type identified below.

- TABLE BELOW EFFECTIVE AS OF June 16, 2026:

Usage Type*	Multiplier
SMS MT Standard	1
SMS MO Standard	1

*Marketing Cloud does not support all markets further explained [here](#). Supported and Unsupported markets are subject to change at any time. Customers will be charged for all outbound, mobile terminated (MT) and inbound, mobile originated (MO) Partner Connect messages, whether delivered or undelivered. This type of message can be sent only by using the Marketing Cloud Engagement Platform.

Usage types and associated multipliers may be updated from time to time.

Updated as of June 16, 2026. Technical restrictions may apply