Salesforce Process Compliance Navigator
Rate Card

Process Compliance Navigator (PCN) credits must be used before the Order End Date set forth in the Usage Details table on the Order Form, and no rollover will be permitted. The customer consumes these Credits at the applicable multiplier rate based on the Usage Type identified below.

Usage Type	Unit	Multiplier
Control Calls	1	1

Additional information about usage types can be found at:

https://help.salesforce.com/s/articleView?id=ind.business_compliance_suite_usage_types.htm&type=5

Updated as of July 2025. Multipliers are subject to change upwards or downwards at any time. Technical restrictions may apply.