



Salesforce Claims Management

Rate Card

Claims Management Credits must be used before the Order End Date set forth in the Usage Details table on the Order Form, and no rollover will be permitted. The customer consumes these Claims Management Credits at the applicable multiplier rate based on the Usage Type identified below.

Usage Type	Multiplier
Claims Intake	1
Claim Processing	1

Additional information about usage types can be found at:

https://help.salesforce.com/s/articleView?language=en_US&id=ind.insurance_claim_usage_types.htm

Updated as of October 2025. Multipliers are subject to change upwards or downwards at any time. Technical restrictions may apply.

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