



Salesforce Accessibility Conformance Report International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.5

Name of Product/Version:	Tableau Cloud Administration 25.3
Report Date:	March 2026
Product Description:	Tableau Cloud Administration enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views to either Tableau Server, Tableau Online, or Tableau Public. This report focuses on the administrative functions of the Tableau Cloud Platform.
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes Tableau Cloud Admin functionalities such as Login, Home, Upload Workbook Modal, Personal Space, Personal Space (Move Assets Modal, Delete Confirmation Modal, Revision History Modal), Collections (Permission Modal, Change Owner Modal), External Assets - Data Quality Warning Modal, Users, Users - Detail, Groups (Detail, Detail - Add Users Modal), Jobs, Data Labels, Site Status, Site Status - Analysis Dashboard, Settings (General, Extensions, Extensions - New Connection Modal), Help, Help - Detail and Cloud Manager (Sites, Cloud Users, Authentication Settings)</p> <p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility</p>
Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. Testing included a representative sample of different pages, states and content types. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 11, JAWS/Chrome, NVDA/Firefox,

	VoiceOver/Chrome (spot-checks), manual accessibility testing, and keyboard testing with visual focus.
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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents

- Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Administration frequently fails to provide appropriate text alternatives for non-text content. Issues include meaningful images lacking alternative text or having insufficient descriptions, decorative images and characters not being hidden from assistive technologies, and interactive icon buttons missing accessible names. These omissions prevent screen reader users from understanding the purpose or content of various non-text elements.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Administration does not contain any prerecorded audio-only or video-only content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Administration does not contain any prerecorded video with audio content.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Administration does not contain any prerecorded video content in synchronized media.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Administration frequently fails to ensure that information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. Issues include accessible names of buttons not including the full visually displayed text, listboxes containing invalid children, help text not correctly associated with controls, and various instances where text styled as headings are not semantically marked up as such. Additionally, search fields often lack adequate accessible names, and related form fields or checkboxes are not properly grouped or linked in code, leading to misleading announcements by screen readers.</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that when the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Information conveyed in Tableau Cloud Administration does not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound to convey meaning, indicate actions, or distinguish visual elements.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally avoids using color as the sole visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Some popups only use colour to distinguish links from static texts. This can be found on multiple popups on 'Home', 'Personal Space', and 'Users - Detail' pages. ● Several links in tables use colour only to distinguish them from the surrounding text. ● Some inline links use colour only to distinguish them from the static text in paragraphs and lists.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Administration does not contain any audio content.</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Administration frequently fails to ensure that all functionality of the content is operable through a keyboard interface. Key issues include numerous interactive elements such as filter panel resizers, table column resizers, multi-selectable chart elements, and on-hover controls (e.g., sort and 'View Data...' buttons) that are not keyboard accessible. Additionally, some buttons and checkboxes are not operable with a keyboard when a screen reader is active, and tooltips and modal repositioning functionality are not keyboard accessible.</p>
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that keyboard focus is never trapped in a subset of the content, allowing users to move focus away from all components using only a keyboard.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that if a keyboard shortcut is implemented using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: the shortcut can be turned off, remapped, or is only active when the component has focus.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that time limits are adjustable or can be extended. However, in one instance across the site, a time limit exists for the signed-in session, but no mechanism is provided to extend or adjust this time limit.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration does not contain any moving, blinking, scrolling, or auto-updating content that requires controls for pausing, stopping, or hiding.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that content does not contain anything that flashes more than three times in any one-second period, or the flash is below the general flash and red flash thresholds.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally provides a mechanism to bypass blocks of content that are repeated on multiple Web pages. However, in one instance, the 'Help' page does not include a 'skip to main content' link, which is necessary for keyboard users to bypass repeated header or navigation elements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that Web pages have titles that describe their topic or purpose.</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Administration frequently fails to ensure that if a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. Issues include focus being lost or not managed correctly when interactive elements are removed, modal dialogs are opened or closed, or when navigating responsive layouts. Additionally, skip links sometimes send focus to the first interactive element rather than the main content, and the programmatic focus order is often illogical due to DOM sequencing, particularly with filter panels and date pickers.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration generally ensures that the purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. However, in one instance on the 'Help' page, the link text for 'More' is not descriptive, making its purpose unclear without additional context.</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that all functionality that can be operated by a multipoint or path-based gesture can also be operated by a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that for non-essential functionality which can be operated with a single-pointer, the function can be cancelled.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that the accessible name of user interface components contains the text that is visually presented. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several instances where 'Yes' and 'No' buttons are different from the accessible names in the 'Help' and 'Help - Detail' pages. ● One instance where Tabs buttons are different from their accessible names. ● One instance where the focusable container's accessible name does not match its visible 'Success' label. ● One instance where a site picker button has an accessible name that differs from its visible label.
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration does not contain functionality that can only be operated via device or user motion.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that the default human language of each Web page can be programmatically determined. However, in several instances, the page language is not set on the 'Cloud Manager – Sites' and 'Cloud Manager – Authentication Settings' pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Components in Tableau Cloud Administration do not trigger unexpected context changes when receiving focus.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Help mechanisms within Tableau Cloud Administration, when present, appear in a consistent location across pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that input errors are identified and described to the user in text.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Administration frequently fails to provide labels or instructions when content requires user input. Issues include form fields relying on placeholder text for visible labels and accessible names, and various checkboxes, sliders, dropdowns, and input fields lacking visible labels.</p>
<p>3.3.7 Redundant Entry (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration does not require information to be entered multiple times in the same process.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Evaluated</p>	<p>Web: This criterion has been removed from WCAG 2.2. In WCAG 2.1 and 2.0, this Success Criterion should be considered as always satisfied for any content using HTML or XML.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Administration frequently fails to ensure that user interface components (including form elements, links, and components generated by scripts) have a name, role, and value that can be programmatically determined and set. Issues include interactive elements lacking accessible names or having inaccurate roles, buttons not communicating their expanded/collapsed state, tree items not communicating a disabled state, and table sorting controls not announcing their sorted state.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Administration does not contain any live video with audio content.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Administration does not contain any prerecorded video content in synchronized media.</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration does not restrict views or operations to a single display orientation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration does not have many input fields that require autocomplete support.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally provides sufficient contrast for text. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Footer links and copyright content on the 'Login' page do not meet the minimum contrast requirements. ● Some of the text on yellow coloured labels do not meet the minimum contrast requirements. ● Occasional static text on various pages does not meet the minimum contrast requirements.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that text can be resized without loss of content or functionality. However, when pages are zoomed to 200% using browser settings, content sometimes truncates or is cut off, affecting elements like longer text in columns on the 'Data Labels' page and various elements on the 'Site Status - Analysis Dashboard' page.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration generally avoids using images of text. However, in one instance on the 'Site Status - Analysis Dashboard' page, an image of text is used to show the updated Success status instead of actual text.</p>
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Administration frequently fails to ensure that content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for vertical scrolling content at a width equivalent to 320 CSS pixels. Issues include horizontal scrollbars appearing when zoomed to 400%, and content being cut off or truncated in various popups, menus, and sections across the product.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration generally ensures that the visual presentation of user interface components and graphical objects has a contrast ratio of at least 3:1 against adjacent colours.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several instances where focus indicators, boundary lines, and card resizer slider tracks do not meet minimum contrast requirements. ● Some chart elements do not meet the minimum contrast ratio of 3:1 against their background.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that text spacing can be adjusted without loss of content or functionality. However, when users increase text spacing, text sometimes truncates or overlaps. This affects 'Trending' text on image links, 'Actions' column headers, 'Description' column text, and 'Recycle Bin Site Content Reaper' text in tables and charts.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that content displayed on hover or focus is dismissible, hoverable, and persistent. However, there are a few instances where tooltips can only be dismissed by moving the mouse pointer away from the element.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration provides more than one method to locate pages or content, such as navigation menus or search.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that headings and labels describe topic or purpose.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that any user interface component that receives keyboard focus has a visible focus indicator.</p>
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that when keyboard focusable user interface components receive focus, they are not entirely hidden by author-created content. However, in several instances on the 'Help' and 'Help - Detail' pages, focusable elements are completely hidden behind a sticky header when users navigate the page.</p>
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that all functionality that can be operated by dragging movements can also be operated by a single pointer without dragging, unless dragging is essential.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that the size of the target for pointer inputs is at least 24 by 24 CSS pixels. However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Several instances where interactive icon buttons are below 24 by 24 px and immediately adjacent to other interactive elements that are also less than the minimum. This includes arrow icon buttons that expand or collapse navigation menu tree items next to links, and pairs of filter and down icon buttons that appear on hover/focus. • Some stacked interactive chart text that are below the minimum target size.
<p>3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: When content in Tableau Cloud Administration changes language, the change is programmatically identified.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration generally ensures that components that have the same functionality within a set of Web pages are identified consistently.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration ensures that if an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardise the security or purpose of the content.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration does not require user to input any legal or financial data.</p>
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration does not rely on cognitive function tests for authentication purposes.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Administration generally ensures that status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several status messages, including those for successful actions and loading states, are not announced by screen readers. ● No inline error message is displayed for invalid or missing data during form submission on the 'Help' and 'Help - Detail' pages feedback form.

Table 3: Success Criteria, Level AAA

Notes: This product has not been evaluated for WCAG 2.2 Level AAA conformance.



Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Does Not Support	Web: Tableau Cloud Administration does not provide a fully accessible experience for users without vision. Significant barriers include the frequent lack of appropriate text alternatives for non-text content, issues with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, and focus order is often illogical, making navigation difficult for screen reader users.
302.2 With Limited Vision	Web: Does Not Support	Web: Tableau Cloud Administration does not fully support users with limited vision. Significant issues include the frequent lack of appropriate text alternatives for non-text content, problems with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, focus order is often illogical, and text contrast issues persist, creating barriers for users with low vision.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users without color perception. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text. Additionally, text contrast issues persist, which can impact users who rely on high contrast due to color perception limitations.
302.4 Without Hearing	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users without hearing. While the product does not contain audio-only, video-only, or live video content, mitigating some potential barriers, significant issues remain. These include the frequent lack of appropriate text alternatives for non-text content, which can impact understanding for Deaf and hard-of-hearing users. Additionally, there are instances where the default language of pages is not programmatically determined, which can affect screen reader pronunciation and comprehension.
302.5 With Limited Hearing	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users with limited hearing. While the product does not contain audio-only, video-only, or live video content, mitigating some potential barriers, there are instances where text alternatives for non-text content are missing, which can impact understanding for users who are hard of hearing. Additionally, there are instances where the default language of pages is not programmatically determined, which can affect screen reader pronunciation and comprehension.
302.6 Without Speech	Web: Supports	Web: Tableau Cloud Administration does not require speech to operate or retrieve information.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Does Not Support	Web: Tableau Cloud Administration does not fully support users with limited manipulation. Significant barriers include frequent issues with keyboard operability, where many interactive elements are not accessible via keyboard. Focus order is often illogical, making navigation challenging. Additionally, user interface components frequently lack programmatically determinable names, roles, and values, hindering interaction with assistive technologies.
302.8 With Limited Reach and Strength	Web: Supports	Web: Tableau Cloud Administration does not contain any functionality that requires specific reach or strength to operate.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Does Not Support	Web: Tableau Cloud Administration does not fully support users with limited language, cognitive, and learning abilities. Significant barriers include the frequent lack of appropriate text alternatives for non-text content, issues with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, focus order is often illogical, and form fields often lack visible labels or instructions, creating substantial challenges for comprehension and interaction.

Chapter 4: [Hardware](#)

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: This product is a web application and is not subject to the requirements of this section.



Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
603.3 Accommodation of Communication Needs	Heading cell – no response required	Heading cell – no response required

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Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Does Not Support	Web: Tableau Cloud Administration does not provide a fully accessible experience for users without vision. Significant barriers include the frequent lack of appropriate text alternatives for non-text content, issues with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, focus order is often illogical, and form fields often lack visible labels or instructions, making navigation and interaction difficult for screen reader users.
4.2.2 Usage with limited vision	Web: Does Not Support	Web: Tableau Cloud Administration does not fully support users with limited vision. Significant issues include the frequent lack of appropriate text alternatives for non-text content, problems with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, focus order is often illogical, text and non-text contrast issues persist, and content reflows poorly, creating substantial barriers for users with low vision.

4.2.3 Usage without perception of colour	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users without color perception. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text. Additionally, text and non-text elements sometimes exhibit insufficient contrast, which can impact users who rely on high contrast due to color perception limitations.
4.2.4 Usage without hearing	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users without hearing. While the product does not contain audio-only, video-only, or live video content, mitigating some potential barriers, there are instances where text alternatives for non-text content are missing, which can impact understanding for Deaf and hard-of-hearing users. Additionally, there are instances where the default language of pages is not programmatically determined, which can affect screen reader pronunciation and comprehension.
4.2.5 Usage with limited hearing	Web: Partially Supports	Web: Tableau Cloud Administration partially supports users with limited hearing. While the product does not contain audio-only, video-only, or live video content, mitigating some potential barriers, there are instances where text alternatives for non-text content are missing, which can impact understanding for users who are hard of hearing. Additionally, there are instances where the default language of pages is not programmatically determined, which can affect screen reader pronunciation and comprehension.
4.2.6 Usage with no or limited vocal capability	Web: Supports	Web: Tableau Cloud Administration does not require vocal capability to operate or retrieve information.

<p>4.2.7 Usage with limited manipulation or strength</p>	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Administration does not fully support users with limited manipulation or strength. Significant barriers include frequent issues with keyboard operability, where many interactive elements are not accessible via keyboard. Focus order is often illogical, making navigation challenging. Additionally, user interface components frequently lack programmatically determinable names, roles, and values, hindering interaction with assistive technologies.</p>
<p>4.2.8 Usage with limited reach</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Administration partially supports users with limited reach. While most functionality is accessible, there are instances where the accessible names of user interface components do not always contain the visually presented text, and some status messages are not programmatically announced by assistive technologies.</p>
<p>4.2.9 Minimize photosensitive seizure triggers</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Administration ensures that content does not contain anything that flashes more than three times in any one-second period, or the flash is below the general flash and red flash thresholds.</p>
<p>4.2.10 Usage with limited cognition, language or learning</p>	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Administration does not fully support users with limited cognition, language, or learning abilities. Significant barriers include the frequent lack of appropriate text alternatives for non-text content, issues with information and relationships not being programmatically determined, and user interface components lacking programmatically determinable names, roles, and values. Additionally, keyboard operability is frequently compromised, focus order is often illogical, and form fields often lack visible labels or instructions, creating substantial challenges for comprehension and interaction.</p>

4.2.11 Privacy	Web: Supports	Web: Tableau Cloud Administration is software that runs in a browser and does not interfere with the use of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.
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Clause [5: Generic Requirements](#)

Notes: Not Applicable

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause [7: ICT with Video Capabilities](#)

Notes: Not Applicable

Clause [8: Hardware](#)

Notes: Not Applicable

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes: Not Applicable

Clause [10: Non-Web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Notes: Not Applicable

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section

Criteria	Conformance Level	Remarks and Explanations
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable