



# Salesforce Accessibility Conformance Report International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.5

Name of Product/Version:	Tableau Cloud Author 25.3
Report Date:	March 2026
Product Description:	Tableau Cloud Author enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views to either Tableau Server, Tableau Online, or Tableau Public. This report focuses on dashboards and views published to Tableau Server, Tableau Online, and Tableau Public that are then embedded in an accessible web page (e.g. “embedded Dashboards and Views”).
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes Tableau Cloud Author functionalities such as, Login, Home, Upload Workbook Modal, Personal Space, Personal Space (Move Assets Modal, Delete Confirmation Modal, Revision History Modal), Collections (Permission Modal, Change Owner Modal), External Assets - Data Quality Warning Modal, Users, Users - Detail, Groups (Detail, Detail - Add Users Modal), Jobs, Dat Labels, Site Status, Site Status - Analysis Dashboard, Settings (General, Extensions, Extensions - New Connection Modal), Help, Help - Detail, Author - Dashboard - Map Line Charts, Author - Dashboard - Connect Data Modal, Author - Edit Data Source, Author - Edit Tooltip Modal, Author - Dashboard ( Actions Modal, Explain Data Settings Modal, Format Workbook Sidebar, Optimize Workbook Modal), Author - Visualization (Table, Bar Chart Map, Area Chart), and Author - Add an Extension.</p> <p>For more information, please visit Salesforce Product Accessibility Status at <a href="https://www.salesforce.com/company/legal/508_accessibility">https://www.salesforce.com/company/legal/508_accessibility</a></p>



Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. Testing included a representative sample of different pages, states and content types. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 11, JAWS/Chrome, NVDA/Firefox, VoiceOver/Safari (spot-checks), manual accessibility testing, and keyboard testing with visual focus.
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## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A - Yes Level AA - Yes Level AAA - No
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Doe Not Support</p>	<p>Web: Tableau Cloud Author frequently fails to provide appropriate text alternatives for non-text content. Decorative images are often not hidden from assistive technologies, and meaningful images, including icons and graphics are consistently missing alternative text or have inadequate descriptions, preventing screen reader users from understanding their purpose.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Author ensures that there are alternatives for any prerecorded video-only or audio-only content.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Author ensures that captions are provided for prerecorded audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<u><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author provides media alternatives or audio descriptions for prerecorded video content.
<u><b>1.3.1 Info and Relationships</b></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Does Not Support	Web: Tableau Cloud Author information, structures, and relations conveyed through presentation are frequently not available to assistive technology users. This includes issues with accessible names for buttons and search fields, incorrect association of help text, and numerous instances where text styles as headings are not semantically marked up. Additionally, lists often announce an incorrect number of items, related controls, form fields, radio buttons, and checkboxes are not correctly grouped or linked to their labels in code.
<u><b>1.3.2 Meaningful Sequence</b></u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> </ul>	Web: Supports	Web: Tableau Cloud Author presents content in a meaningful sequence.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author does not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound to convey information.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally avoids using color as the sole visual means of conveying information indicating an action, prompting a response, or distinguishing a visual element. However, there are a few exceptions: <ul style="list-style-type: none"> <li>● Some popups only use color to distinguish links from static texts. This can be found on multiple popups on 'Site Status', 'Home', 'Personal Space', 'Personal Space - Revision History Modal', 'Users - Detail', 'Help - Detail' and 'Author - Dashboard - Connect Data modal'.</li> <li>● Color is used to indicate a change in state on the 'Author - Edit Data Source' modal.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Some charts use color to convey meaning including 'Author - Visualization Table', Author - Visualization - Area Chart and 'Author - Visualization - Map'.</li> </ul>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Web: Tableau Cloud Author does not contain any audio content.
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Does Not Support	Web: Tableau Cloud Author exhibits significant barriers for keyboard-only users. Several interactive elements, including text that only appears on hover, table column resizers, filter panel resizers, and multi-selectable chart elements are not accessible. Some drag and drop activities like reordering the pages in dashboards and adding elements to dashboards in edit mode. Additionally, some buttons, such as 'Open Menu' and 'Open Search' on the responsive 'Help' page when zoomed to 400%, cannot be activated using a keyboard with a screen reader.
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> </ul>	Web: Supports	Web: Tableau Cloud Author does not contain any keyboard traps.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Cloud Author ensures that if a keyboard shortcut is implemented using only character keys (including punctuation, digit, or symbol characters), a mechanism is available to turn it off, remap it, or activate it only when the component has focus.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author has one instance where there is a site-wide time limit for signed in sessions, and there is no mechanism available for users to extend or adjust this time limit.
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author has one instance where there is a video that auto plays on the Author - Add an Extension Modal which does not have any controls to switch off the video.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author does not contain any content that flashes more than three times in any one-second period, or the flash is below the general flash or red flash thresholds.
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally provides a mechanism to bypass blocks of content that are repeated on multiple Web pages. However, in one instance, a skip link is missing on the 'Help' page with a common header or navigation.
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author pages generally have titles that describe the topic or purpose. However, the titles provided for 'Author - Visualization - Table' and 'Author - Visualization - Bar Chart' do not describe the content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.3 Focus Order</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Does Not Support	Web: Tableau Cloud Author frequently exhibits issues with logical focus order. Focus is often lost when interactive elements are removed or modals are dismissed, returning to the top of the page or browser controls. Programmatic focus order is illogical in several areas, including filter panels, requiring users to navigate backwards or through unexpected elements. Additionally, skip links sometimes set focus on the first interactive element on the pages rather than the main content, and initial focus is not always managed as expected when some pages and panels open.
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that the purpose of each link can be determined from the link text together with its programmatically determined link context. However, on the 'Help' page the link text for the multiple 'More' links are not descriptive.
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	Web: Supports	Web: Tableau Cloud Author ensures that all functionality that uses multipoint or path-based gestures can be operated with a single pointer without a path-based gesture, unless a

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		multipoint or path-based gesture is essential.
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that for functionality that can be operated using a single pointer, at least one of the following is true: no down-event or up-event is used to execute any part of the function, completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the completion, the up-event reverses any outcome of the down-event, or the function is essential. However, on the 'Author - Visualization - Table' page, the Left and Right icons button cannot be cancelled when activated with a pointer tool or mouse.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that the accessible name of user interface components contains the text that is visually presented. However, there are a few exceptions" <ul style="list-style-type: none"> <li>● Several Instances where 'Yes' and 'No' buttons are different from the accessible names In the 'Help' 'Help - Detail' pages.</li> <li>● One Instance where Tabs buttons are different from their accessible names.</li> <li>● One Instance where the focusable container's accessible name does not</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		match Its visible 'Success' label.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Tableau Cloud Author does not contain functionality that can only be operated via device or user motion.
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author specifies the default language for pages in the HTML.
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: There are no context changes within the Tableau Cloud Author user interface when components receive focus.
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally ensured that changing the setting of any user interface

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. However, there is one instance on the 'Author - Dashboard - Actions' modal where the context changes on input when the column sort function is activated, a modal is opened instead of the expected column sorting.
<b>3.2.6 Consistent Help</b> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web: Help mechanisms across Tableau Cloud Author occur in the same order relative to other pages.
<b>3.3.1 Error Identification</b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author ensures that input errors are identified and described to the user in text.
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally provides labels and instructions for input fields. However, there are a few exceptions: <ul style="list-style-type: none"> <li>● Several search inputs rely on placeholder text for their visible label and accessible name. This occurs on the 'Collections - Permissions Modal' and 'External Assets - Data Quality Warning Modal' pages.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Several form fields across various pages lack visible labels, although accessible names are sometimes provided via aria-label.</li> </ul>
<p><b>3.3.7 Redundant Entry</b> (Level A 2.2 only)            EN 301 549 Criteria – Does not apply            Revised Section 508 – Does not apply</p>	Web: Supports	Web: Tableau Cloud Author ensures that information previously entered by or provided to the user is not required to be re-entered, unless re-entering it is essential.
<p><b>4.1.1 Parsing</b> (Level A)            Applies to:            WCAG 2.0 and 2.1 – Always answer ‘Supports’            WCAG 2.2 (obsolete and removed) - Does not apply            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Evaluated	Web: This criterion has been removed from WCAG 2.2. In WCAG 2.1 and 2.0, this Success Criterion should be considered as always satisfied for any content using HTML or XML.
<p><b>4.1.2 Name, Role, Value</b> (Level A)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Does Not Support	Web: Tableau Cloud Author frequently fails to ensure that user interface components (including form elements, links and components generated by scripts) have a name, role, and value that can be programmatically determined and set. Issues include interactive elements lacking accessible names or having inaccurate roles, buttons not communicating their expanded/collapsed state, tree items not communicating a

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		disabled state and table sorting controls not announcing their sorted state.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Author does not contain any live video with audio content.</p>
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Author ensures an audio description is provided for all prerecorded video content where applicable.</p>
<p><b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Author does not restrict views or operations to a single display orientation.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Cloud Author does not have many input fields that require autocomplete support.
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally provides sufficient contrast for text. However, there are a few exceptions: <ul style="list-style-type: none"> <li>● Footer links and copyright content on the 'Login' page do not meet the minimum contrast requirements</li> <li>● Some of the text on yellow-colored labels does not meet the minimum contrast requirements.</li> <li>● Occasional static text on various pages and dashboards does not meet the minimum contrast requirements.</li> </ul>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that text can be resized without loss of content or functionality. However, when pages are zoomed to 200% using browser setting, content sometimes truncates or is cut off, affecting elements like longer text in columns on the 'Data

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		Labels' pages and various elements on the 'Site Status - Analysis Dashboard' page. Additionally, some content is cut off or disappears when some Dashboard pages are zoomed to 200%.
<b>1.4.5 Images of Text</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally avoids using images of text. However, in one instance on the 'Site Status - Analysis Dashboard' page, an image of text is used to show the updated Success status instead of actual text.
<b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Does Not Support	Web: Tableau Cloud Author frequently fails to ensure that content can be presented without loss of information or functionality when zoomed. When pages are magnified to 400% using browser settings, content is often cut off, requiring horizontal scrolling. This issue affects various elements, including tables, charts and text across multiple pages.
<b>1.4.11 Non-text Contrast</b> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that non-text elements meet minimum contrast requirements. However, there are various meaningful icons, input and column borders, chart elements and focus or state indicators do not meet the minimum contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508 – Does not apply</p> <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Author generally ensures that text can be adjusted without loss of content or functionality.</p> <p>However, when users Increase text spacing, text sometimes truncates or overlaps. This affects 'Trending' text on Image links, 'Action' column headers, 'Description column text, and 'Recycle Bin Site Content Reaper' text in tables and charts.</p> <p>Additionally, some headings are cut off on the 'Author - Visualization - Map and Line Charts' page and some text does not change when text spacing is applied on the 'Author - Visualization - Table' and 'Author - Visualization - Area Chart' pages.</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Author generally ensures that content displayed on hover or focus is dismissible, hoverable, and persistent.</p> <p>However, there are a few instances where tooltips can only be dismissed by moving the mouse pointer away from the element.</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Author contains contextual navigation methods that allow users to navigate to different sections or pages as desired.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally uses headings and labels that describe topic or purpose. However, the color pickers on the 'Author - Dashboard - Map Line Charts' page do not adequately describe the purpose of each color button.
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that any user interface component that received keyboard focus has a visible focus indicator. However, there are a few exceptions: <ul style="list-style-type: none"> <li>● The Tabs on the 'Author - Edit Tooltip Modal' do not have a visible focus indicator when using some screen readers.</li> <li>● Some elements on the 'Author - Dashboard - Connect Data Modal;' and 'Author - Visualization - Table' pages do not have a visible focus indicator.</li> </ul>
<p><b>2.4.11 Focus Not Obscured (Minimum)</b> (Level AA 2.2 only)</p> EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that when a user interface component receives keyboard focus, the component is not entirely hidden by author-

Criteria	Conformance Level	Remarks and Explanations
		created content. However, when the 'Help' and 'Help - Detail' pages are zoomed to 200%, the sticky header completely obscures several focusable elements.
<p><b>2.5.7 Dragging Movements</b> (Level AA 2.2 only)            EN 301 549 Criteria – Does not apply            Revised Section 508 – Does not apply</p>	<p>Web:            Partially Supports</p>	<p>Web:            Tableau Cloud Author generally ensures that all functionality that uses a dragging movement can be operated by a single pointer without a dragging movement, unless dragging is essential. However, there are a few exceptions:</p> <ul style="list-style-type: none"> <li>• Some panes, table columns and modals available in the Dashboard editing pages do not provide a way to resize and/or move the element without dragging.</li> <li>• Elements cannot be rearranged or reordered into different sections without using a dragging movement on the 'Author - Visualization - Table' page</li> <li>• The size of the chart x and y-axis cannot be resized without using a dragging movement on the 'Author - Visualization - Bar Chart' and 'Author - Visualization - Area Chart' pages.</li> </ul>
<p><b>2.5.8 Target Size (Minimum)</b> (Level AA 2.2 only)            EN 301 549 Criteria – Does not apply            Revised Section 508 – Does not apply</p>	<p>Web:            Partially Supports</p>	<p>Web:            Tableau Cloud Author generally ensures that the size of the target for pointer inputs is at least 24 by 24 CSS pixels. However, there are a few exceptions:</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Several instances where interactive icon buttons are below 24 by 24 and immediately adjacent to other interactive elements that are also less than the minimum. This includes arrow icon buttons that expand or collapse navigation menu tree items next to links, and pairs of filter and down icon buttons that appear on hover/focus.</li> <li>• Some stacked interactive chart text that is below the minimum target size.</li> <li>• Some marks on charts that overlap or touch other marks.</li> </ul>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: Where the UI controls or content in Tableau Cloud Author are in a different language than the rest of the page, they are marked up with HTML language attributes. However, there are several instances on the 'Author - Add an Extension' modal where there is text in other languages including German and Japanese that are not marked up correctly.</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Author ensures that navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	Web: Tableau Cloud Author ensures that components that have the same functionality within a set of Web pages are identified consistently.
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Web: Supports	Web: Tableau Cloud Author ensures that if an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> </ul>	Web: Supports	Web: Tableau Cloud Author does not require users to input any legal or financial data.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>3.3.8 Accessible Authentication (Minimum)</u></b>            (Level AA 2.2 only)            EN 301 549 Criteria – Does not apply            Revised Section 508 – Does not apply</p>	Web: Supports	Web: Tableau Cloud Author does not rely on cognitive function tests for authentication purposes.
<p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 and 2.2)            Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document)</li> <li>● 11.4.1.3 (Open Functionality Software)</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author generally ensures that status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. However, there are a few exceptions: <ul style="list-style-type: none"> <li>● Several status messages, including those for successful actions, search completion and loading states are not announced by screen readers.</li> <li>● No inline error message is displayed for invalid form submission on the 'Help' and 'Help - Detail' pages feedback form.</li> <li>● Alerts on the 'Author - Edit Data Source' page are not immediately announced by screen readers.</li> </ul>

**Table 3: Success Criteria, Level AAA**

Notes: This product has not been evaluated for WCAG 2.2 Level AAA conformance.

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users without vision. Critical issues include missing or inadequate text alternatives for non-text content, information and relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is frequently illogical, and interactive components often lack proper names, roles, or values, severely impacting screen readers and keyboard navigation.
302.2 With Limited Vision	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited vision. Issues include missing or inadequate text alternatives for non-text content, information and relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is frequently illogical, and interactive components often lack proper names, roles, or values. Additionally, there are instances of insufficient

Criteria	Conformance Level	Remarks and Explanations
		contrast for text and non-text elements, impact readability and usability for users with low vision.
302.3 Without Perception of Color	Web: Partially Supports	Web: Tableau Cloud Author partially supports users without perception of color. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text.
302.4 Without Hearing	Web: Supports	Web: Tableau Cloud Author provides a generally accessible experience for users without hearing. While there are no specific failures directly impacting users without hearing, the product does not contain any prerecorded audio-only, video-only or live video with audio content, which would typically require captions or media alternatives.
302.5 With Limited Hearing	Web: Supports	Web: Tableau Cloud Author provides a generally accessible experience for users without hearing. While there are no specific failures directly impacting users without hearing, the product does not contain any prerecorded audio-only, video-only or live video with audio content, which would typically require captions or media alternatives.
302.6 Without Speech	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
	Supports	Tableau Cloud Author does not require speech to operate or retrieve information.
302.7 With Limited Manipulation	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited manipulation capabilities. Numerous interactive elements are not keyboard accessible, and focus order is frequently illogical, impacting navigation. Interactive components often lack proper names, roles or values, making them difficult to operate with assistive technologies.
302.8 With Limited Reach and Strength	Web: Supports	Web: Tableau Cloud Author does not contain any functionality that requires specific reach or strength to operate.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited language, cognitive, and learning abilities. Critical Issues Include missing or Inadequate text alternatives for non-text content, Information and relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is frequently illogical, and Interactive components often lack proper names, roles, or values, impacting readability and usability.



## **Chapter 4: [Hardware](#)**

Notes: This product is a web application and is not subject to the requirements of this section.

## **Chapter 5: [Software](#)**

Notes: This product is a web application and is not subject to the requirements of this section.



## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at <a href="http://help.salesforce.com">http://help.salesforce.com</a>
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at <a href="http://help.salesforce.com">http://help.salesforce.com</a>
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product’s accessibility. End-users with disabilities can request additional product support documentation by opening a new case at <a href="http://help.salesforce.com">http://help.salesforce.com</a>
603.3 Accommodation of Communication Needs	Heading cell – no response required	Heading cell – no response required

# EN 301 549 Report

Notes:

## Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users without vision. Critical issues include missing or inadequate text alternatives for non-text content, information and relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is frequently illogical, and interactive components often lack proper names, roles or values, severely impacting screen reader and keyboard navigation. Additionally, some status messages are not announced by assistive technologies, and certain input fields lack appropriate labels.
4.2.2 Usage with limited vision	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited vision. Issues include missing or inadequate text alternatives for non-text content, information and relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is

		frequently illogical, and interactive components often lack proper names, roles, or values. Additionally, there are instances of insufficient contrast for text and non-text elements, content reflow issues when zoomed, and problems with content appearing on hover or focus, impacting readability and usability for users with low vision.
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Tableau Cloud Author partially supports users without color perception. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text. Additionally, text and non-text elements sometimes exhibit insufficient contrast.
4.2.4 Usage without hearing	Web: Supports	Web: Tableau Cloud Author provides a generally accessible experience for users with limited hearing. While there are no specific failures directly impacting users with limited hearing, the product does not contain any prerecorded audio-only, video-only or live video with audio content, which would typically require captions or media alternatives.
4.2.5 Usage with limited hearing	Web: Supports	Web: Tableau Cloud Author provides a generally accessible experience for users with limited hearing. While there are no specific

		failures directly impacting users with limited hearing, the product does not contain any prerecorded audio-only, video-only or live video with audio content, which would typically require captions or media alternatives.
4.2.6 Usage with no or limited vocal capability	Web: Supports	Web: Tableau Cloud Author does not require vocal capability to operate or retrieve information.
4.2.7 Usage with limited manipulation or strength	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited manipulation capabilities. Numerous interactive elements are not keyboard accessible, and focus order is frequently illogical, impacting navigation. Interactive components often lack proper names, roles or values, making them difficult to operate with assistive technologies.
4.2.8 Usage with limited reach	Web: Supports	Web: Tableau Cloud Author does not contain any functionality that requires specific reach.
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: Tableau Cloud Author does not contain any content that flashes more than three times in any one-second period.
4.2.10 Usage with limited cognition, language or learning	Web: Does Not Support	Web: Tableau Cloud Author presents significant barriers for users with limited cognition, language, or learning abilities. Critical issues include missing or inadequate text alternatives for non-text content, information and

		relationships not being programmatically determined, and numerous keyboard accessibility failures. Focus order is frequently illogical, and interactive components often lack proper names, roles, or values. Additionally, problems with content appearing on hover or focus impact readability and usability.
4.2.11 Privacy	Web: Supports	Web: Tableau Cloud Author is software that runs in a browser and does not interfere with the use of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

**Clause [5: Generic Requirements](#)**

Notes: Not Applicable

**Clause [6: ICT with Two-Way Voice Communication](#)**

Notes: Not Applicable

**Clause [7: ICT with Video Capabilities](#)**

Notes: Not Applicable

**Clause [8: Hardware](#)**

Notes: Not Applicable

**Clause [9: Web](#) (see [WCAG 2.x section](#))**

Notes: Not Applicable

**Clause [10: Non-Web Documents](#)**

Notes: Not Applicable

## Clause [11: Software](#)

Notes: Not Applicable

## Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.z (602.2) section
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.z (602.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable