



Salesforce Accessibility Conformance Report International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.5

Name of Product/Version:	Tableau Cloud Viewer 25.3
Report Date:	March 2026
Product Description:	Tableau Cloud Viewer enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views to either Tableau Server, Tableau Online, or Tableau Public. This report focuses on dashboards and views published to Tableau Server, Tableau Online, and Tableau Public that are then embedded in an accessible web page (e.g. “embedded Dashboards and Views”).
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes Tableau Cloud Viewer functionalities such as Login, Home, Upload Workbook Modal, Personal Space, Personal Space (Move Assets Modal, Delete Confirmation Modal, Revision History Modal), Collections (Permission Modal, Change Owner Modal), External Assets - Data Quality Warning Modal, Users, Users - Detail, Groups (Detail, Detail - Add Users Modal), Jobs, Data Labels, Site Status, Site Status - Analysis Dashboard, Settings (General, Extensions, Extensions - New Connection Modal), Help, Help - Detail and Viewer - Dashboard (Map and Line Charts, Table and Scatter Chart, Bar Charts, Scatter Bar Charts, Bar Charts Compare, Simple Table, Unfilled Line Charts, Complex Table, Device Layouts Modal, Share View Modal).</p> <p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility</p>
Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive

	<p>technologies. Testing included a representative sample of different pages, states and content types. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 11, JAWS/Chrome, NVDA/Firefox, VoiceOver/Chrome (spot-checks), manual accessibility testing, and keyboard testing with visual focus.</p>
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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Web Content Accessibility Guidelines 2.1</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Web Content Accessibility Guidelines 2.2</u>	Level A - Yes Level AA - Yes Level AAA - No
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	Yes
<u>EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</u>	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents



- Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Viewer frequently fails to provide appropriate text alternatives for non-text content. Decorative images are often not hidden from assistive technologies, and meaningful images, including icons and graphics, are consistently missing alternative text or have inadequate descriptions, preventing screen reader users from understanding their purpose.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not include any pages with prerecorded audio-only or video-only content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Viewer does not include any pages with prerecorded video with audio content.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Viewer does not contain any prerecorded video content in synchronized media.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Viewer information, structures, and relationships conveyed through presentation are frequently not available to assistive technology users. This includes issues with accessible names for buttons and search fields, incorrect association of help text, and numerous instances where text styled as headings is not semantically marked up. Additionally, there are instances where lists announce an incorrect number of items, and related form fields, radio buttons, and checkboxes are not correctly grouped or linked to their labels in code.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>The content in Tableau Cloud Viewer is presented in a meaningful sequence, ensuring that the order of elements does not cause loss of information or meaning.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound to convey information, indicate action, or distinguish a visual element.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer generally ensures that color is not used as the sole visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several links on the 'Site Status' page and within popups on the 'Home' and 'Personal Space' pages use color alone to differentiate them from surrounding text.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not contain any audio content.</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Viewer frequently fails to ensure that all functionality is operable through a keyboard interface. Critical issues include interactive elements within charts and maps, such as zoom, search, draw, view data, and data guide functions, being completely inaccessible to keyboard users. Several interactive components, including filter panel resizers and table column resizers, also lack keyboard operability.</p>
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer ensures that keyboard users are not trapped within any content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that if a keyboard shortcut is implemented using only character keys, a mechanism is available to turn it off, remap it, or activate it only when the component has focus.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer has one instance where there is a site-wide time limit for signed-in sessions, and there is no mechanism available for users to extend or adjust this time limit.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not contain any moving, blinking, scrolling, or auto-updating content that requires controls for pausing, stopping, or hiding.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not contain any content that flashes more than three times in any one-second period, or the flash is below the general flash and red flash thresholds.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally provides a mechanism to bypass blocks of content that are repeated on multiple Web pages. However, in one instance on the 'Help' page, a 'Skip to main content' link is missing, which prevents keyboard users from easily jumping over repeated elements to the start of the main content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer ensures that Web pages have titles that describe their topic or purpose.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Viewer frequently exhibits issues with logical focus order. Focus is often lost when interactive elements are removed or modals are dismissed, returning to the top of the page or browser controls. Programmatic focus order is illogical in several areas, including filter panels, requiring users to navigate backwards or through unexpected elements. Additionally, skip links sometimes set focus on the first interactive element on the page rather than the main content.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer generally ensures that the purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. However, on the 'Help' page, the link text for the multiple 'More' links are not descriptive.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not contain any functionality that uses multipoint or path-based gestures for operation.</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that for non-essential functionality which can be operated with a single-pointer, the function can be cancelled.</p>
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that the accessible name of user interface components contains the text that is visually presented.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several instances where 'Yes' and 'No' buttons are different from the accessible names in the 'Help' and 'Help - Detail' pages. ● One instance where Tabs buttons are different from their accessible names. ● One instance where the focusable container's accessible name does not match its visible 'Success' label.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not contain functionality that can only be operated via device or user motion.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: The default language of each page in Tableau Cloud Viewer is programmatically defined.</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Components in Tableau Cloud Viewer do not trigger unexpected context changes when receiving focus.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer ensures that changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.</p>
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Help mechanisms within Tableau Cloud Viewer, when present, appear in a consistent location across pages.</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer identifies input errors and provides text descriptions of the item in error.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Does Not Support</p>	<p>Web: Tableau Cloud Viewer frequently fails to ensure that labels or instructions are provided when content requires user input. Common issues include various search input fields relying on placeholder text instead of visible labels, and several form fields, such as card resizers, view mode dropdowns, and date input fields, completely lacking visible labels. These omissions make it difficult for users to understand the purpose of input fields.</p>
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not require information to be entered multiple times in the same process.</p>
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Evaluated</p>	<p>Web: This criterion has been removed from WCAG 2.2. In WCAG 2.1 and 2.0, this Success Criterion should be considered as always satisfied for any content using HTML or XML.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Viewer frequently fails to ensure that user interface components have a name, role, and value that can be programmatically determined and set. Common issues include interactive elements lacking accessible names, missing roles or having inaccurate roles, such as search fields, checkboxes, radio buttons, and various icon buttons. Buttons often fail to communicate their expanded/collapsed or disabled states, and tree items do not announce their disabled status.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Not Applicable</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not contain any live video with audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Not Applicable</p>	<p>Web: Tableau Cloud Viewer does not contain any prerecorded video content in synchronized media.</p>
<p><u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not restrict views or operations to a single display orientation.</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer does not have many input fields that require autocomplete support.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally provides sufficient contrast for text and images of text. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Standard text elements, including footer links and copyright content on the 'Login' page, and various labels and system default text on other pages, often fail to meet minimum contrast requirements. ● Text within tooltips, particularly orange and grey text, frequently exhibits insufficient contrast on various dashboard charts and tables. ● Unselected filter text on multiple dashboards does not meet minimum contrast requirements. ● On the 'Site Status - Analysis Dashboard' page, a cluster of text elements, including success status and filter prompts, exhibit insufficient contrast.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that text can be resized without loss of content or functionality. However, in a few instances, content is truncated or cut off when the page is zoomed to 200%. Specifically, longer text in table columns on the 'Data Labels' page and various content elements (e.g., status indicators, table totals, chart data points) on the 'Site Status - Analysis Dashboard' page are affected.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer generally avoids using images of text. However, in a few instances on the 'Site Status - Analysis Dashboard' page, a <canvas> image of text is used instead of actual text to display the updated 'Success' status. Additionally, on the 'Viewer - Dashboard - Simple Table' page, the entire table content is presented as an image of text, preventing keyboard and screen reader navigation.</p>
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web:</p> <p>Does Not Support</p>	<p>Web:</p> <p>Tableau Cloud Viewer frequently fails to ensure that content reflows without loss of information or functionality when page is zoomed to 400%. Common issues include the appearance of horizontal scrollbars, content being cut off, truncated, or overlapping, and UI controls becoming inaccessible across numerous pages and modals.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that the visual presentation of user interface components and graphical objects has a contrast ratio of at least 3:1 against adjacent colors. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Focus indicators, such as the light blue focus indicator for the 'Clear' button on the 'Home' page, do not meet minimum contrast requirements. ● Boundary lines between panels, like those on the 'Jobs' and 'Personal Space' pages, exhibit insufficient contrast. ● Chart elements, including selected indicators, dot points, various bars and marks on scatter charts frequently fail to meet minimum contrast requirements. ● Card resizer slider tracks on the 'Personal Space' and 'Users - Detail' pages also have insufficient contrast.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that content remains readable and functional when text spacing is adjusted. However, text in various charts and tables, including monthly sales charts, bar chart column names, and numerical data, is frequently truncated, cut off, or does not reflow as expected when users increase text spacing. This mostly occurs on 'Viewer - Dashboard' pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that content displayed on hover or focus is perceivable and dismissible. However, tooltips used throughout Tableau Cloud Viewer frequently exhibit issues. Many tooltips cannot be dismissed without moving the mouse pointer away from the trigger or the extra content, which is an issue when they obscure other content.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer provides more than one method to locate pages or content, such as navigation menus or search.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that headings and labels describe topic or purpose.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that any user interface component that receives keyboard focus has a visible focus indicator.</p>
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that focused user interface components are not obscured by author-created content. However, on the 'Help' and 'Help - Detail' pages, when zoomed to 200%, the sticky header completely hides several focusable elements as users navigate the page. This prevents users from seeing where keyboard focus has moved.</p>
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that all functionality that uses a dragging movement can be operated by a single pointer without a dragging movement, unless dragging is essential.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: Tableau Cloud Viewer generally ensures that the size of the target for pointer inputs is at least 24 by 24 CSS pixels. However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Several instances where interactive icon buttons are below 24 by 24 px and immediately adjacent to other interactive elements that are also less than the minimum. This includes arrow icon buttons that expand or collapse navigation menu tree items next to links on the 'Help' page, pairs of filter and down icon buttons that appear on hover/focus on the 'Site Status - Analysis Dashboard' page, and various menu, search, and filter buttons on 'Viewer - Dashboard' pages. • Some stacked interactive chart text elements, such as those on the 'Site Status - Analysis Dashboard' page, are below the minimum target size. • Marks on scatter charts and scatter bar charts frequently have touch target sizes below the minimum, often due to overlapping elements, on various 'Viewer - Dashboard' pages.
<p>3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web: When content in Tableau Cloud Viewer changes language, the change is programmatically identified.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web: Tableau Cloud Viewer ensures that components that have the same functionality within a set of Web pages are identified consistently.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer provides suggestions for input errors where they are detected, unless doing so would jeopardize the security or purpose of the content.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not require user to input any legal or financial data.</p>
<p><u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer does not rely on cognitive function tests for authentication purposes.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) - Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 - Does not apply</p>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>Tableau Cloud Viewer generally ensures that status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. However, there are a few exceptions:</p> <ul style="list-style-type: none"> ● Several status messages, including those for successful actions and loading states, are not announced by screen readers. ● No inline error message is displayed for invalid or missing data during form submission on the 'Help' and 'Help - Detail' pages feedback form.

Table 3: Success Criteria, Level AAA

Notes: This product has not been evaluated for WCAG 2.2 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users without vision. Significant barriers exist due to frequent failures in providing appropriate text alternatives for non-text content, ensuring information and relationships are programmatically determinable, and ensuring all functionality is operable via keyboard. Additionally, interactive components often lack accessible names, roles, or values, and there are issues with maintaining a logical focus order for keyboard navigation. These issues collectively prevent users without vision from fully perceiving, understanding, and operating the product.
302.2 With Limited Vision	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited vision. Significant barriers exist due to frequent failures in providing sufficient contrast for text and non-text elements, hindering readability. Text resizing and the presence of images of text also impede content perception. Structural information, relationships, and the purpose of interactive elements are often not programmatically determinable or clearly conveyed. Keyboard operability is severely impacted, with many functions inaccessible and focus management being illogical. Input fields frequently lack visible labels, and links may not have clear purposes. These combined issues create substantial barriers to navigation, comprehension, and interaction for users with limited vision.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Web: Partially Supports	Web: Tableau Cloud Viewer partially supports users without perception of color. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text or indicating differences in data status and values within charts and tables. Additionally, text and non-text elements sometimes exhibit insufficient contrast, which can further impede perception for users who rely on luminance differences.
302.4 Without Hearing	Web: Supports	Web: Tableau Cloud Viewer generally supports users without hearing. The product does not contain audio-only or video-only content, nor live video with audio, which would require captions. While there are issues with non-text content lacking appropriate text alternatives, these do not fundamentally prevent access to information or operation for users without hearing, as the primary auditory content requirements are not applicable.
302.5 With Limited Hearing	Web: Supports	Web: Tableau Cloud Viewer generally supports users with limited hearing. The product does not contain audio-only or video-only content, nor live video with audio, which would require captions. While there are some issues with non-text content lacking appropriate text alternatives, these do not fundamentally prevent access to information or operation for users with limited hearing, as the primary auditory content requirements are not applicable.
302.6 Without Speech	Web: Supports	Web: Tableau Cloud Viewer does not require speech to operate or retrieve information.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited manipulation. Significant barriers exist due to frequent failures in ensuring all functionality is operable via keyboard, with many interactive elements being completely inaccessible. Focus management is often illogical, and interactive components frequently lack accessible names, roles, or values. These issues collectively impede users with limited manipulation from effectively interacting with the product.
302.8 With Limited Reach and Strength	Web: Supports	Web: Tableau Cloud Viewer does not contain any functionality that requires specific reach or strength to operate.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited language, cognitive, and learning abilities. Significant barriers exist due to frequent failures in providing appropriate text alternatives for non-text content, ensuring information and relationships are programmatically determinable, and ensuring all functionality is operable via keyboard. Interactive components often lack accessible names, roles, or values, and there are issues with maintaining a logical focus order. Input fields frequently lack visible labels, and the presence of images of text further impedes comprehension and interaction. These combined issues create substantial barriers for users with cognitive and learning disabilities.

Chapter 4: [Hardware](#)

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
603.3 Accommodation of Communication Needs	Heading cell – no response required	Heading cell – no response required

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Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users without vision. Significant barriers exist due to frequent failures in providing appropriate text alternatives for non-text content, ensuring information and relationships are programmatically determinable, and ensuring all functionality is operable via keyboard. Interactive components often lack accessible names, roles, or values, and there are issues with maintaining a logical focus order. Input fields frequently lack visible labels, and status messages are not always announced by assistive technologies. These issues collectively prevent users without vision from fully perceiving, understanding, and operating the product.
4.2.2 Usage with limited vision	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited vision. Significant barriers exist due to frequent failures in providing sufficient contrast for both text and non-text elements, hindering readability and perception. Content reflow and text resizing issues, along with the use of images of text, impede content accessibility and readability. Furthermore, all functionality is not operable via keyboard, and focus management is often illogical. Interactive components frequently lack accessible names, roles, or values, and input fields often lack visible labels. These combined issues create substantial barriers to perceiving, understanding, and interacting with the product for users with limited vision.

Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Tableau Cloud Viewer partially supports users without perception of color. While some information is conveyed through multiple visual cues, there are instances where color is used as the sole means to convey information, such as distinguishing certain links from surrounding text or indicating differences in data status and values within charts and tables. Furthermore, text and non-text elements frequently exhibit insufficient contrast, and images of text are occasionally used instead of actual text. Status messages are also not always announced by assistive technologies, which can further impede perception and understanding for users who rely on luminance differences and non-color cues.
4.2.4 Usage without hearing	Web: Supports	Web: Tableau Cloud Viewer generally supports users without hearing. The product does not contain audio-only or video-only content, nor live video with audio, which would require captions. While there are some issues with non-text content lacking appropriate text alternatives and status messages not always being announced, these do not fundamentally prevent access to information or operation for users without hearing, as the primary auditory content requirements are not applicable.
4.2.5 Usage with limited hearing	Web: Supports	Web: Tableau Cloud Viewer generally supports users with limited hearing. The product does not contain audio-only or video-only content, nor live video with audio, which would require captions. While there are some issues with non-text content lacking appropriate text alternatives and status messages not always being announced these do not fundamentally prevent access to information or operation for users with limited hearing, as the primary auditory content requirements are not applicable.

Criteria	Conformance Level	Remarks and Explanations
4.2.6 Usage with no or limited vocal capability	Web: Supports	Web: Tableau Cloud Viewer generally supports users without vocal capability. While there are issues with keyboard operability and status messages not always being announced, these do not fundamentally prevent access to information or operation for users who cannot use speech, as the product does not rely on vocal input for its primary functionality.
4.2.7 Usage with limited manipulation or strength	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited manipulation. Significant barriers exist due to frequent failures in ensuring all functionality is operable via keyboard, with many interactive elements being completely inaccessible. Focus management is often illogical, and interactive components frequently lack accessible names, roles, or values. Input fields often lack visible labels. These issues collectively impede users with limited manipulation from effectively interacting with the product.
4.2.8 Usage with limited reach	Web: Partially Supports	Web: Tableau Cloud Viewer partially supports users with limited reach. While most functionality is accessible, there are instances where the accessible names of user interface components do not always contain the visually presented text, and status messages are not always announced by assistive technologies. These issues can impede effective interaction for users with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: Tableau Cloud Viewer ensures that content does not contain anything that flashes more than three times in any one-second period, thereby minimizing photosensitive seizure triggers.

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Web: Does Not Support	Web: Tableau Cloud Viewer does not fully support users with limited cognition, language, or learning abilities. Significant barriers exist due to frequent failures in providing appropriate text alternatives for non-text content, ensuring information and relationships are programmatically determinable, and ensuring all functionality is operable via keyboard. Interactive components often lack accessible names, roles, or values, and there are issues with maintaining a logical focus order. Input fields frequently lack visible labels, and status messages are not always announced by assistive technologies. The presence of images of text further impedes comprehension and interaction. These combined issues create substantial barriers for users with cognitive and learning disabilities.
4.2.11 Privacy	Web: Supports	Web: Tableau Cloud Viewer is software that runs in a browser and does not interfere with the use of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Clause 5: Generic Requirements

Notes: Not Applicable

Clause 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Clause 7: ICT with Video Capabilities

Notes: Not Applicable

Clause 8: Hardware

Notes: Not Applicable

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes: Not Applicable

Clause [10: Non-Web Documents](#)

Notes: Not Applicable

Clause [11: Software](#)

Notes: Not Applicable

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable