



## MuleSoft Features & Entitlements

August 2025 - The products and features listed below are available globally for new MuleSoft customers. The information set forth below is proprietary to Salesforce and only intended for use by eligible customers that purchase these products. Please confirm your eligibility for access to these packages with your Account Executive.

Integration			
	MuleSoft Integration Starter <sup>1,2</sup>	MuleSoft Integration Advanced <sup>1,2</sup>	MuleSoft Starter for Industry Clouds <sup>1,2,3</sup>
<a href="#">Mule Flows</a>	50	200	50
<a href="#">Mule Messages</a>	5 Million <sup>4</sup>	20 Million <sup>4</sup>	5 Million <sup>4</sup>
<a href="#">Data Throughput</a>	10,000 GB <sup>4</sup>	40,000 GB <sup>4</sup>	10,000 GB <sup>4</sup>
<a href="#">API Manager</a>	2 Production & 2 Pre-Production API Instances	10 Production & 10 Pre-Production API Instances	3 Production & 6 Pre-Production API Instances
<a href="#">API Governance</a>	2 APIs	10 APIs	6 APIs
<a href="#">Flex Gateway API Calls</a> (limited to on-premise deployment)	4 Million <sup>4</sup>	20 Million <sup>4</sup>	✗
<a href="#">Anypoint Runtime Manager</a>	✓	✓	✓
<a href="#">Anypoint Design Center</a>	✓	✓	✓
<a href="#">API Designer</a>	✓	✓	✓
<a href="#">Anypoint Studio</a>	✓	✓	✓
<a href="#">Anypoint Connector Devkit</a>	✓	✓	✓
<a href="#">Dataweave</a>	✓	✓	✓

<sup>1</sup> Anything listed as unlimited is subject to technical limitations as defined in Documentation.

<sup>2</sup> All functionality offered in the cloud unless otherwise stated.

<sup>3</sup> MuleSoft Starter for Industry Clouds is End of Sale as of February 1, 2024.

<sup>4</sup> Pro-rated for order terms less than 12 months.

<a href="#">Insight</a>	✓	✓	✓
<a href="#">Anypoint Enterprise Security</a>	✓	✓	✓
<a href="#">Unlimited Select Connectors</a>	✓	✓	✓
<a href="#">Premium Connectors</a>	✗	✗	1 Production & 1 Pre-Production deployment environment
<a href="#">Anypoint Exchange</a>	✓	✓	✓
<a href="#">Private Space</a>	1	2	1
<a href="#">Network Connection</a>	2	4	2
<a href="#">Anypoint Visualizer</a>	✓	✓	✓
<a href="#">API Functional Monitoring</a>	✓	✓	✓
<a href="#">API Analytics</a>	✓	✓	✓
<a href="#">Unlimited Production &amp; Pre-Production Environments</a>	✓	✓	✓
<a href="#">Object Store</a> (limited to 10 API requests per second)	✓	✓	✓
<a href="#">Anypoint Service Mesh</a>	✓	✓	✓
<a href="#">Clustering</a> (Available for <a href="#">CloudHub 2.0</a> )	✗	✓	✗
Horizontal Scale-out for <a href="#">CloudHub 1.0</a> , <a href="#">CloudHub 2.0</a>	Cloudhub 1: None Cloudhub 2: Up to 8 replicas	Cloudhub 1: Up to 8 workers Cloudhub 2: Up to 16 replicas	Cloudhub 1: None Cloudhub 2: Up to 8 replicas
<a href="#">External Identity Management Integration</a>	✓	✓	✓
<a href="#">Business Groups</a>	✗	✓	✗
<a href="#">Global Cloud Deployment</a>	✗	✓	✗

<a href="#">Anypoint Runtime Fabric</a>	✗	✓	✗
<a href="#">EU Control Plane Deployment Option</a> <sup>5</sup>	✓	✓	✓
Basic Monitoring <ul style="list-style-type: none"> <li>• Built-in dashboards</li> <li>• App Logs for CloudHub</li> <li>• App Network (Visualizer)</li> </ul>	✓	✓	✓
Advanced Monitoring <ul style="list-style-type: none"> <li>• Distributed log management<sup>6</sup></li> <li>• Custom metrics</li> <li>• Telemetry Exporter</li> <li>• Custom dashboards</li> <li>• Connectors &amp; Flow charts</li> <li>• Alerting</li> <li>• Archive API</li> <li>• Monitoring Storage<sup>6</sup></li> <li>• Flows and Connectors Monitoring</li> <li>• Monitoring APIs</li> </ul>	✗	✓	✗
<a href="#">Premier Success Support</a>	✓	✓	✓

MuleSoft Integration SF		
	MuleSoft Integration SF - Starter	MuleSoft Integration SF - Advanced
MuleSoft Integration capabilities included:	All of MuleSoft Integration Starter	All of MuleSoft Integration Advanced
<a href="#">Automation Credits 2.0</a> (limited to Flow Integration Tasks & Flow Orchestration Runs)	250,000	500,000
force.com org (including one System Admin license)	✓	✓

<sup>5</sup> Available only at the time of initial Anypoint Integration Starter, Anypoint Integration Advanced, MuleSoft Starter for Industry Clouds or MuleSoft's API Management Solution as a one-time configuration option  
<sup>6</sup> Indexed logs/monitoring storage limited to 100GB.

<a href="#">MuleSoft for Flow: Integration</a>	✓	✓
<a href="#">Flow Orchestration</a>	✓	✓

Automation Starter & Automation Advanced		
	Automation Starter	Automation Advanced
Automation Credits 2.0 <sup>7</sup>	9,000,000 <sup>7</sup>	9,000,000 <sup>7</sup>
<a href="#">MuleSoft for Flow: Integration</a>	✓	✓
<a href="#">Flow Orchestration</a>	✓	✓
<a href="#">MuleSoft Robotic Process Automation</a>	✓	✓
<a href="#">Intelligent Document Processing</a>	✓	✓
<a href="#">MuleSoft Composer</a>	✓	✓
Composer Tasks	✗	✗
Composer Connectors	3 additional Composer Connectors (in addition to the included Salesforce, MuleSoft RPA, Tableau, & Slack Composer Connectors)	3 additional Composer Connectors (in addition to the included Salesforce, MuleSoft RPA, Tableau, & Slack Composer Connectors)
<a href="#">Flow Orchestration</a>	✓	✓
<a href="#">Mule Flows</a>	30	30
<a href="#">Mule Messages</a>	2 Million <sup>4</sup>	2 Million <sup>4</sup>
<a href="#">Data Throughput</a>	6,000 GB <sup>4</sup>	6,000 GB <sup>4</sup>
<a href="#">API Manager</a>	2 Production & 2 Pre-Production API Instances	2 Production & 2 Pre-Production API Instances
<a href="#">API Governance</a>	2 APIs	2 APIs
<a href="#">Private Space</a>	1	1
<a href="#">Network Connection</a>	2	2

<sup>7</sup> Automation Credits 2.0 are usable as Composer Tasks, RPA Bot Minutes, RPA API Call, or Flow Orchestration runs in these [conversion ratios](#).

<a href="#">External Identity Management Integration</a>	✓	✓
<a href="#">Business Groups</a>	✗	✗
<a href="#">Anypoint Design Center</a>	✓	✓
<a href="#">API Designer</a>	✓	✓
<a href="#">Anypoint Studio</a>	✓	✓
<a href="#">Anypoint Connector Devkit</a>	✓	✓
<a href="#">Anypoint Runtime Manager</a>	✓	✓
<a href="#">Dataweave</a>	✓	✓
<a href="#">Insight</a>	✓	✓
<a href="#">Anypoint Enterprise Security</a>	✓	✓
<a href="#">Unlimited API Portals</a> (API Documentation Only)	✓	✓
<a href="#">Anypoint Visualizer</a>	✓	✓
<a href="#">API Functional Monitoring</a>	✓	✓
<a href="#">Unlimited Production &amp; Pre-Production Environments</a>	✓	✓
<a href="#">Anypoint Exchange</a>	✓	✓
<a href="#">Unlimited Select Connectors</a>	✓	✓
<a href="#">API Analytics</a>	✓	✓
<a href="#">Anypoint Service Mesh</a>	✓	✓
<a href="#">Object Store</a> (limited to 10 API requests per second)	✓	✓
<a href="#">Premier Success Support</a>	✓	✓
Advanced Monitoring <ul style="list-style-type: none"> <li>• Distributed log management<sup>6</sup></li> <li>• Custom metrics</li> <li>• Custom dashboards</li> <li>• Connectors &amp; Flow charts</li> <li>• Alerting</li> <li>• Archive API</li> <li>• Monitoring Storage<sup>8</sup></li> <li>• Flows and</li> </ul>	✗	✓

<sup>8</sup> Indexed logs/monitoring storage limited to 100GB.

Connectors Monitoring • Monitoring APIs		
High Availability	✗	✓

MuleSoft for Flow: Integration	
Automation Credits 2.0 <sup>7</sup> (limited to Flow Integration Tasks)	1,000,000
<a href="#">MuleSoft for Flow: Integration</a>	✓

MuleSoft Automation				
	Composer Starter <sup>2</sup>	Composer Plus <sup>1,2</sup>	Automation (60,000 Credits) <sup>1,2</sup>	Automation for Salesforce (60,000 Credits) <sup>1,2</sup>
<a href="#">MuleSoft Robotic Process Automation</a>	✗	✗	✓	✓
Automation Credits 1.0 <sup>99</sup>	✗	✗	60,000 <sup>4</sup>	60,000 <sup>4</sup>
<a href="#">Intelligent Document Processing</a>	✗	✗	✓	✓
<a href="#">MuleSoft for Flow: Integration</a>	✗	✗	✗	✗
<a href="#">MuleSoft Composer</a>	✓	✓	✓	✓
Composer Tasks	250,000 Composer Tasks/month	2,500,000 Composer Tasks/month	✗	✗

<sup>9</sup> Automation Credits are usable as Composer Tasks, RPA Bot Minutes, or RPA API Calls in these [conversion ratios](#).

Composer Connectors	3 additional Composer Connectors (in addition to the included Salesforce, MuleSoft RPA, Tableau, & Slack Composer Connectors)	Unlimited Additional Composer Connectors	3 additional Composer Connectors (in addition to the included Salesforce, MuleSoft RPA, Tableau, & Slack Composer Connectors)	3 additional Composer Connectors (in addition to the included Salesforce, MuleSoft RPA, Tableau, & Slack Composer Connectors)
<a href="#">Mule Flows</a>	✗	✗	30	30
<a href="#">Mule Messages</a>	✗	✗	2 Million <sup>4</sup>	2 Million <sup>4</sup>
<a href="#">Data Throughput</a>	✗	✗	6,000 GB <sup>4</sup>	6,000 GB <sup>4</sup>
<a href="#">API Manager</a>	✗	✗	2 Production & 2 Pre-Production API Instances	2 Production & 2 Pre-Production API Instances
<a href="#">API Governance</a>	✗	✗	2 APIs	2 APIs
<a href="#">Private Space</a>	✗	✗	1	1
<a href="#">Network Connection</a>	✗	✗	2	2
<a href="#">External Identity Management Integration</a>	✓	✓	✓	✓
<a href="#">Business Groups</a>	✗	✗	✗	✗
<a href="#">Anypoint Design Center</a>	✗	✗	✓	✓
<a href="#">API Designer</a>	✗	✗	✓	✓
<a href="#">Anypoint Studio</a>	✗	✗	✓	✓
<a href="#">Anypoint Connector Devkit</a>	✗	✗	✓	✓
<a href="#">Anypoint Runtime Manager</a>	✗	✗	✓	✓

<a href="#">Dataweave</a>	✗	✗	✓	✓
<a href="#">Insight</a>	✗	✗	✓	✓
<a href="#">Anypoint Enterprise Security</a>	✗	✗	✓	✓
<a href="#">Unlimited API Portals</a> (API Documentation Only)	✗	✗	✓	✓
<a href="#">Anypoint Visualizer</a>	✗	✗	✓	✓
<a href="#">API Functional Monitoring</a>	✗	✗	✓	✓
<a href="#">Unlimited Production &amp; Pre-Production Environments</a>	✗	✗	✓	✓
<a href="#">Anypoint Exchange</a>	✗	✗	✓	✓
<a href="#">Unlimited Select Connectors</a>	✗	✗	✓	✓
<a href="#">API Analytics</a>	✗	✗	✓	✓
<a href="#">Anypoint Service Mesh</a>	✗	✗	✓	✓
<a href="#">Object Store</a> (limited to 10 API requests per second)	✗	✗	✓	✓
<a href="#">Premier Success Support</a>	✓	✓	✓	✓

API Management	
	<b>API Management Solution</b> <sup>1,2,10</sup>
<a href="#">Mule Flows</a>	50
<a href="#">Mule Messages</a>	5 Million <sup>4</sup>

<sup>10</sup> When deployed with an API Gateway no other connections besides HTTP/S, Web Services, JDBC, JMS may be used. An API Gateway may not be used for batch processing or polling.



Data Throughput	10,000 GB <sup>4</sup>
<a href="#">API Manager</a>	15 Production & 30 Pre-Production API Instances
<a href="#">API Governance</a>	15 APIs
<a href="#">Flex Gateway API Calls</a>	20 Million <sup>4</sup>
<a href="#">Anypoint Runtime Manager</a>	✓
<a href="#">Anypoint Design Center</a>	✓
<a href="#">API Designer</a>	✓
<a href="#">Anypoint Studio</a>	✓
<a href="#">Anypoint Connector Devkit</a>	✓
<a href="#">Dataweave</a>	✓
<a href="#">Insight</a>	✓
<a href="#">Anypoint Enterprise Security</a>	✓
<a href="#">Unlimited Select Connectors</a>	✓
<a href="#">Anypoint Exchange</a>	✓
<a href="#">Private Space</a>	2
<a href="#">Network Connection</a>	4
<a href="#">Anypoint Visualizer</a>	✓
<a href="#">API Functional Monitoring</a>	✓
<a href="#">Unlimited Production &amp; Pre-Production Environments</a>	✓
<a href="#">API Analytics</a>	✓
<a href="#">Object Store</a> (limited to 10 API requests per second)	✗
<a href="#">Anypoint Service Mesh</a>	✓
<a href="#">High Availability</a>	✗
<a href="#">External Identity Management Integration</a>	✓
<a href="#">Business Groups</a>	✗
<a href="#">Global Cloud Deployment</a>	✗
<a href="#">Anypoint Runtime Fabric</a>	✗
<a href="#">EU Control Plane Deployment Option</a> <sup>5</sup>	✓
<a href="#">Premier Success Support</a>	✓

## MuleSoft - Integration - Anypoint MQ API Requests (500M)<sup>1,2</sup>

<a href="#">Anypoint MQ</a>	✓
<a href="#">Anypoint MQ API Requests</a>	500 Million/month
<a href="#">Encrypted Queues</a>	✓
<a href="#">Unlimited Client Applications</a>	✓

## MuleSoft - Integration - Object Store (100M)<sup>1</sup>

Object Store API Requests	100 Million/month
<a href="#">Encrypted Queues</a>	✓
<a href="#">Unlimited Client Applications</a>	✓

## MuleSoft - Integration - Anypoint Partner Manager

<a href="#">Anypoint Partner Manager</a>	<b>Anypoint Partner Manager Starter</b>	<b>Anypoint Partner Manager Advanced</b>
<a href="#">Mule Flows</a>	150	150
<a href="#">Data Throughput</a>	30,000 GB <sup>4</sup>	30,000 GB <sup>4</sup>
<a href="#">Anypoint MQ</a>	✓	✓
<a href="#">Anypoint MQ API Requests</a>	100 Million/month	100 Million/month
<a href="#">Premium Connectors</a>	1 Production & 1 Pre-Production deployment environment	1 Production & 1 Pre-Production deployment environment
Horizontal Scale-out for <a href="#">CloudHub 1.0</a>	✓	✓

## Product Versioning and Back Support Policy

Support for the Services is also subject to the Product Versioning Back support Policy accessible at [https://www.salesforce.com/content/dam/web/en\\_us/www/documents/legal/Agreements/versioning-back-support-policy.pdf](https://www.salesforce.com/content/dam/web/en_us/www/documents/legal/Agreements/versioning-back-support-policy.pdf).

## Glossary:

- **Anypoint Platform:** MuleSoft's integration application and API suite, comprised of a unique toolset that enables organizations to create, integrate, model, build, and deploy services, APIs, and Mule applications.
- **API Instance under Management:** API instances are managed by API Manager after they are created using add, promote, or import options. API instances remain under management until they are deleted.
- **Anypoint MQ API Request:** A request made to retrieve one or more messages from the Anypoint MQ APIs. Each Anypoint MQ API Request includes up to 100 kilobytes of data. An Anypoint MQ API Request over 100 kilobytes will count as multiple requests with no fractional units. Anypoint MQ API Requests are calculated in the aggregate across all environments (including production, pre-production, sandbox, and design).
- **API under Governance:** APIs are governed if they are identified by the selection criteria of at least one of the governance profiles. If an API is governed, all versions of that API are considered one governed API.
- **CloudHub:** The platform-as-a-service (PaaS) component of the Cloud Offerings.
- **Cloud Offerings:** The proprietary MuleSoft Services set forth in the Order Form that are web-based and subsequently made available on a paid subscription basis by SFDC or one of its Affiliates via the customer login link at [anypoint.mulesoft.com](https://anypoint.mulesoft.com) and/or other web pages designated by SFDC or one of its Affiliates, including associated offline components, as described in the Documentation (but excluding any Software, Content, Non-SFDC Application, Customer infrastructure, and Customer's third-party hosting providers).
- **Composer Task:** A Composer Task is any action executed on a Composer Connector, including but not limited to read, create, update, and delete.
- **Connector:** A Connector provides connectivity to other applications and/or protocols. A connector is any Mule extension that is built as an Anypoint DevKit Connector or any Mule Transport implementation whether it is included within Mule Studio, downloaded from the extensions repository or Anypoint Exchange, custom built, or acquired through other means.
- **Data Throughput:** The total amount of data transferred in and out of the infrastructure that runs Mule where the Mule Application is deployed. Data Throughput is counted when the deployed application transfers data to execute its business logic, including but not limited to internal operational network traffic for monitoring, logs, and health-checks.
- **Flow Integration Task:** Any action executed on a MuleSoft for Flow: Integration Connector, including but not limited to read, create, update, and delete.
- **Flow Orchestration Run:** A Flow Orchestration Run occurs each time a single defined business process is completed from end to end within Flow Orchestration
- **Flex Gateway API Call:** Any access request received by Anypoint Flex Gateway regardless of whether the response to the request is successful or not.
- **Mule:** The runtime engine of Anypoint Platform.

- **Mule Application:** Mule Applications connect systems, services, APIs, and devices using API-led connectivity instead of point-to-point integrations. Mule Applications are configured to run in Mule.
- **Mule Flow:** A flow within a deployed and running Mule Application that contains a Mule event source or route APIKit request.
- **Mule Message:** A Mule Message is the container of the core information processed by the runtime. A Mule Message is counted as a single unit when it is triggered by an event source.
- **Pre-Production:** Software or Cloud Offerings used in any non-Production environment for development, sandbox, quality assurance, testing, or staging purposes.
- **Private Space:** A virtual, private, and isolated logical space in CloudHub 2.0 in which to run applications.
- **Production:** Software or Cloud Offerings used in a live production environment, being actively used to process data or provide information to end-users, but not being simultaneously used for development or pre-production purposes.
- **Robotic Process Automation (“RPA”) API Call:** Occurs when Customer invokes an API to perform an operation, including, but not limited to lookup, validate, create, update, or delete data in a system as part of an RPA process.
- **Robotic Process Automation (“RPA”) Bot Minutes:** The number of minutes running process automations across all bot sessions. A single bot may run multiple parallel sessions, with RPA Bot Minutes counting for each parallel session. Multiple bots may be configured to run the same process, with RPA Bot Minutes counting for each of these separate bot sessions. Test runs or process runs in the test phase are also counted towards RPA Bot Minutes.
- **Software:** The proprietary MuleSoft Services set forth in the Order Form that are software products and subsequently made available on a paid subscription basis by SFDC or one of its Affiliates for deployment on Customer’s premise or on Customer’s third party hosting provider, and all related Documentation for and any support and maintenance releases of the same Software (but excluding any Cloud Offerings, Content, Non-SFDC Application, Customer infrastructure, and third-party hosting providers).