

Additional Contractual Limitations for Energy & Utilities

For each of the following applicable subscriptions ordered by Customer, the Salesforce User included with the applicable Energy & Utilities Cloud subscription is entitled to use only the managed package functionality shown as included (with a “✓”):

Functionality	Energy & Utilities Cloud Base Subscriptions		
	Energy & Utilities Cloud Growth - Service	Energy & Utilities Cloud Growth - Sales	Energy & Utilities Cloud Growth - Sales & Service
Energy & Utilities Cloud Customer Model family of objects access	✓	✓	✓
Energy & Utilities Cloud Contact Center Console ¹	✓		✓
Services, Usage, and Contracts Inquiry Management ¹	✓		✓
Billing Inquiry Management	✓		✓
Assisted Service	✓		✓
Energy & Utilities Cloud Customer Acquisition Management ¹		✓	✓
Premises, Service Point, Service Accounts creation upon Order ¹		✓	✓
Assisted Sales		✓	✓
Product Administration	✓	✓	✓
Rates and Pricing		✓	✓
Quoting and Quoting Administration		✓	✓
Multi-Site Quote and Order Capture		✓	✓
Ordering		✓	✓
Promotions and Discounts		✓	✓
Quote Configuration		✓	✓
Asset Based Ordering		✓	✓
Headless Commerce APIs		✓	✓
Product Versioning		✓	✓
Catalog Projects		✓	✓
Document Generation	✓	✓	✓

¹ Customer may obtain additional information regarding set up and use of this functionality in the process library in the Vlocity Success Community or other then-current usage guide materials.

OmniStudio (full package)	✓	✓	✓
OmniScript (part of OmniStudio)	✓	✓	✓
OmniStudio Cards and FlexCards	✓	✓	✓
OmniStudio DataRaptors	✓	✓	✓
OmniStudio Integration Procedures	✓	✓	✓
OmniStudio Calculation Procedures	✓	✓	✓
OmniStudio Matrices	✓	✓	✓
IDX CLI / Workbench / Build Tool	✓	✓	✓

Functionality	Energy & Utilities Add-On Subscriptions			
	Contract Lifecycle Management for Energy & Utilities Cloud	B2B Order Management for Energy & Utilities Cloud (1,000 Orders/year)	B2C Order Management for Energy & Utilities Cloud (5,000 Orders/year)	Field Service+ for Energy & Utilities Cloud
Contract & Clause Administration	✓			
Contract Lifecycle Configuration	✓			
Contract Comparison & Versioning	✓			
Document Generation	✓			
Electronic Signature Integration Management	✓			
Orchestration Administration		✓	✓	
Order Processing		✓	✓	
Order Decomposition		✓	✓	
Order Orchestration		✓	✓	
Inflight Orders		✓	✓	
Fallout Management		✓	✓	
Manual Task Management		✓	✓	
Energy & Utilities Cloud Customer Model family of objects access				✓
OmniStudio DataRaptors				✓
OmniStudio Integration Procedures				✓

For each of the following applicable subscriptions ordered by Customer, the Community for Energy & Utilities Cloud User or Field Service - Contractor Plus for Energy & Utilities Cloud User included with the subscription is entitled to use only the managed package functionality shown as included (with a “✓”):

Functionality	Community for Energy & Utilities Cloud Add-On Subscriptions			
	Customer Community for Energy & Utilities Cloud	Customer Community Plus for Energy & Utilities Cloud	Partner Community for Energy & Utilities Cloud	Field Service - Contractor Plus for Energy & Utilities Cloud
Energy & Utilities Cloud Customer Model family of objects access	✓	✓	✓	✓
Access Self-Service for Service	✓ ²	✓ ²		
Access Partner Assisted Service			✓ ²	
Billing Inquiry Management	✓ ²	✓ ²	✓ ²	
Energy & Utilities Cloud Customer Acquisition Management ¹	✓ ³	✓ ³	✓ ³	
Premises, Service Point, Service Accounts creation upon Order ¹	✓ ³	✓ ³	✓ ³	
Access Self-Service for Sales	✓ ³	✓ ³		
Access Partner Assisted Sales			✓ ³	
Shared Product Catalog	✓ ³	✓ ³	✓ ³	
Rates and Pricing	✓ ³	✓ ³	✓ ³	
Quoting	✓ ³	✓ ³	✓ ³	
Multi-Site Quote and Order Capture	✓ ³	✓ ³	✓ ³	
Ordering	✓ ³	✓ ³	✓ ³	
Promotions and Discounts	✓ ³	✓ ³	✓ ³	
Quote Configuration	✓ ³	✓ ³	✓ ³	
Asset Based Ordering	✓ ³	✓ ³	✓ ³	

² Use of this functionality by applicable Community Users requires Customer to have a Service, or Sales & Service, type of Energy & Utilities Cloud base subscription.

³ Use of this functionality by applicable Community Users requires Customer to have a Sales or, or Sales & Service, type of Energy & Utilities Cloud base subscription.

Headless Commerce APIs	✓ ³	✓ ³	✓ ³	
Product Versioning	✓ ³	✓ ³	✓ ³	
Catalog Projects	✓ ³	✓ ³	✓ ³	
Document Generation	✓	✓	✓	
Contract & Clause Administration			✓ ⁴	
Contract Lifecycle Configuration			✓ ⁴	
Contract Comparison & Versioning			✓ ⁴	
Electronic Signature Integration Management			✓ ⁴	
OmniScripts	✓	✓	✓	
OmniStudio Cards and FlexCards	✓	✓	✓	
OmniStudio DataRaptors	✓	✓	✓	✓
OmniStudio Integration Procedures	✓	✓	✓	✓
OmniStudio Calculation Procedures	✓	✓	✓	
OmniStudio Matrices	✓	✓	✓	

⁴ In order to use this functionality for Partner Community for Energy & Utilities Cloud, Customer is required to have a subscription to Contract Lifecycle Management for Energy & Utilities Cloud for the duration of the Order Term.