

End User License Agreement for Lightning Extension

This End User License Agreement (this "Agreement") is a legally binding agreement. Please read it carefully. By clicking to agree or accept or otherwise indicating your acceptance of this Agreement, or by installing or using the Lightning Extension software and/or any updates to such software (collectively, the "Software") provided by Salesforce, Inc. ("Salesforce"), you agree to the terms of this Agreement. If you do not agree to these terms, you may not install or use the Software.

1. THIS END USER LICENSE AGREEMENT

This Agreement was last updated on April 11, 2022. It is effective between you and Salesforce as of the date you first download, install or use the Software, whichever is earliest. You are responsible for reading and complying with any amended version of this Agreement that is made available by Salesforce via the Software or the Google Chrome Web Store, or that is posted at http://www.salesforce.com/company/legal/agreements/

2. THE SOFTWARE

The Software allows users to use certain features relating to the user experience of Salesforce Lightning in a Google Chrome browser from Supported Devices. A "Supported Device" is a combination of a Google Chrome-enabled device model and relevant Google Chrome software version(s) that is/are supported by the Software.

3. SOFTWARE LICENSE

- (a) The Software, including software embedded in the Software, is licensed, not sold, to you by Salesforce only under the terms of this Agreement; and Salesforce reserves all rights not expressly granted under this Agreement. Salesforce does not own the media or device on which the Software is recorded or stored, but Salesforce retains ownership of the Software itself.
- (b) No rights are granted with respect to Software under, and the Software is not licensed or otherwise provided under, any main services agreement or other agreement between Salesforce and you or any Salesforce customer with which you are employed, affiliated or associated.
- (c) Salesforce may do any of the following at any time, with or without notice or cause, and without any liability to you: (a) change, suspend, or terminate any features or functionality of the Software; (b) impose limits on certain features or functionality of the Software; or (c) terminate this Agreement. Upon any such termination, you shall no longer be permitted to use the Software, and shall delete or destroy all copies of the Software in your possession. Modification, suspension, or termination of the Software or this Agreement shall not entitle you to any refund,

credit, or other compensation from Salesforce under this Agreement or any other agreement or from any third party.

4. PERMITTED LICENSE USES AND RESTRICTIONS

- (a) This Agreement allows you to use the Software on any Supported Device and on no other devices. The Software is available only for Supported Devices, and may not be available for all devices.
- (b) You may not distribute or make the Software available over a network where it could be used by multiple devices at the same time.
- (c) You may not sell, resell, rent, lease, lend, redistribute, sublicense, or otherwise make the Software available.
- (d) With respect to updates to the Software that Salesforce may make available for download, this Agreement allows you to download such Software updates to update or restore the Software on any Supported Device.
- (e) The Software is protected by copyright laws and international treaties. Except as and only to the extent permitted by applicable law, or by licensing terms governing use of open-sourced components included with the Software, you may not copy, decompile, reverse engineer, disassemble, attempt to derive the source code of, decrypt, modify, or create derivative works of the Software or Software updates, or any part thereof. Any attempt to do so is a violation of this Agreement and of the rights of Salesforce and/or its licensors. If you violate this restriction, you may be subject to prosecution and damages.
- (f) You may not use the Software to submit or link to any content that, in Salesforce's sole discretion:
 - Infringes or violates the intellectual property or other rights of any person or entity;
 - Intentionally interferes with the operation of the Software or Salesforce's communities or events:
 - Violates anyone's privacy or publicity rights;
 - Breaches any duty of confidentiality that you owe to any person or entity;
 - Is vulgar, offensive, inappropriate, harassing, defamatory, abusive, lewd, pornographic, obscene or otherwise objectionable;
 - Contains or installs any viruses, worms, bugs, Trojan horses, malware or other code, files
 or programs designed or having the capability to disrupt, damage or limit the
 functionality of any software or hardware;
 - Contains false or deceptive language or comparative claims regarding Salesforce's or third parties' products, advertising, commercial referrals, spam, chain letters, or any other solicitation, including solicitation of lawsuits; or, any content that Salesforce may reject for any reason in its sole discretion. Please remember that you may be submitting or linking to content for an international audience. Things that do not seem abusive, obscene, or offensive to you might seem so to others.

- (g) Without limiting the generality of anything herein, you acknowledge and agree that the Software may collect user or device data for the purposes of providing services or functions that are relevant to use of the Software.
- (h) Without limiting the generality of anything herein, you are responsible for complying with applicable laws and government regulations in your use of the Software.

5. TERMS REQUIRED BY GOOGLE INC ("GOOGLE")

- (i) This Agreement constitutes an end user license agreement (EULA) in lieu of any license grant provided by Google to use the Software with Google Chrome or a Supported Device. This Agreement is between you and Salesforce only, and not with Google. Salesforce is solely responsible for the Software.
- (j) The Google Chrome Web Store is owned and operated by Google. Your use of the Google Chrome Web Store is governed by a legal agreement between you and Google consisting of the Google Chrome Web Store Terms of Service (found at https://ssl.gstatic.com/chrome/webstore/intl/en/gallery_tos.html), and the Google Chrome Terms of Service (found at https://www.google.com/chrome/privacy/eula_text.html). In addition, your use of the Google Chrome Web Store is subject to the Google Chrome Web Store Program Policies (found at https://developer.chrome.com/webstore/program_policies).
- (k) Google has no obligation to provide any maintenance or support for the Software.
- (l) To the maximum extent permitted by applicable law, Google shall have no warranty obligation whatsoever with respect to the Software, and shall not be liable for any claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty. Salesforce shall not be required to provide a refund to you under any circumstances.
- (m) Google shall not be responsible for addressing any claims by you or any third party relating to the Software or your possession and/or use of the Software, including but not limited to (i) product liability claims, (ii) any claim that the Software fails to conform to any applicable legal or regulatory requirement, or (iii) claims arising under consumer protection or similar legislation.
- (n) Google shall not be responsible for the investigation, defense, settlement or discharge of any claim that the Software or your possession and/or use of the Software infringes a third party's intellectual property rights.
- (o) You represent and warrant that (i) the Software shall not be downloaded or used in, or transported to, a country that is subject to a U.S. Government embargo or has been designated by the U.S. Government as a "terrorist-supporting" country, and (ii) you are not listed on any U.S. Government list of prohibited or restricted parties.
- (p) In order to continually innovate and improve Google Chrome and Google Chrome Web Store, Google may collect certain usage statistics from Google Chrome, Google Chrome Web Store and Supported Devices, including but not limited to, information on how Google Chrome, Google Chrome Web Store and Supported Devices are being used. The data collected is

examined in the aggregate to improve Google Chrome and Google Chrome Web Store for users and developers and is maintained in accordance with Google's Privacy Policy. To ensure the improvement of the Software, limited aggregate data may be available to Salesforce upon its written request.

- (q) From time to time, Google Chrome may check with remote servers (hosted by Google or by third parties) for available updates to extensions (including the Software), including but not limited to bug fixes or enhanced functionality. You agree that such updates will be automatically requested, downloaded, and installed without further notice to you.
- (r) From time to time, Google may discover an extension that violates Google developer terms or other legal agreements, laws, regulations or policies. Google Chrome will periodically download a list of such extensions from Google's servers. You agree that Google may remotely disable or remove any such extension from user systems in its sole discretion.
- (s) Google may, in its sole discretion at any time and without notice, restrict, interrupt or prevent use of the Software, or delete the Software from your Google devices, or require Salesforce to do any of the foregoing, without entitling you to any refund, credit or other compensation from Salesforce or any third party (including, but not limited to, Google or your network connectivity provider).
- (t) Google and its affiliates are third-party beneficiaries of this Agreement, and have the right (and shall be deemed to have accepted the right) to enforce this Agreement against you.
- (u) Salesforce, Inc.'s address is Salesforce Tower, 415 Mission Street, 3rd Floor, San Francisco, CA 94105, USA.

6. THIRD-PARTY COMPONENTS

The Software may include certain third-party components. Any applicable terms and/or notices required by Salesforce's licensors for such components may be disclosed within the Software, on the Google Chrome Web Store, on the salesforce.com website, or as otherwise disclosed or made available by Salesforce.

7. USE OF DATA

By using the Software, you acknowledge and agree to Salesforce's privacy statement available at http://www.salesforce.com/company/privacy/, as may be amended from time to time ("Salesforce Privacy Statement"). Without limiting the generality of the foregoing, the Software may obtain information from, or access data stored on, a Supported Device to provide and improve the Software and related products. The Software may provide Salesforce with information related to your use of the Software, information regarding your computer system, and information regarding your interaction with the Software, which Salesforce may use to provide and improve the Software and related products. The Software's access to information through your device does not cause that information to be personal data or customer data under the Salesforce Privacy Statement.

8. FEEDBACK

If you provide or otherwise make available to Salesforce any suggestions, enhancement requests, recommendations, corrections or other feedback ("Feedback"), whether related to the Software or otherwise, then (a) you hereby acknowledge and agree that such Feedback is not confidential, and that your provision of such Feedback is gratuitous, unsolicited and without restriction, and does not place Salesforce under any fiduciary or other obligation; and (b) you hereby grant to Salesforce, Inc., to the maximum extent permitted under applicable law, a worldwide, royalty-free, fully paid-up, non-exclusive, perpetual, irrevocable, transferable and fully sublicensable (through multiple tiers) license, without additional consideration to you or any third party, to reproduce, distribute, perform and display (publicly or otherwise), create derivative works of, adapt, modify and otherwise use, analyze and exploit such Feedback, in any format or media now known or hereafter developed, and for any purpose (including marketing or promotional purposes or testimonials).

9. YOUR REPRESENTATIONS AND WARRANTIES

You represent and warrant that in connection with your use of the Software, you shall supply truthful an accurate information to Salesforce and shall comply with all applicable laws.

10. DISCLAIMER OF WARRANTY

Neither Salesforce nor its third-party providers warrant the Software will perform in accordance with any specifications, documentation, or other standards, perform in an uninterrupted capacity, be error-free or bug-free, provide complete or accurate data, nor do they make any warranties as to the results to be obtained from the use of the Software. Use of the Software and reliance thereon is at your sole risk. Neither Salesforce nor its third-party providers shall in any way be liable to you or any other entity or person for their inability to use the Software, or for any inaccuracies, errors, omissions, delays, computer viruses or other infirmity or corruption, damages, claims, liabilities or losses, regardless of cause, in or arising from the use of the Software. The Software is provided on an "as is" basis and without warranty or any support or maintenance of any kind. No warranties, either express or implied, including but not limited to any implied warranty of merchantability, fitness for a particular purpose, title, non-infringement, or of any other type is provided hereunder. No oral or written information or advice given by Salesforce or its authorized representative shall create a warranty. Some jurisdictions do not allow the exclusion of implied warranties or limitations on applicable statutory rights of a consumer, so the above disclaimer, exclusions and limitations may not apply to you.

11. LIMITATION OF LIABILITY

Under no circumstance shall Salesforce, its agents, licensors, or suppliers be liable to you on account of your use or misuse of, or reliance on, the Software. To the maximum extent permitted by applicable law, in no event shall Salesforce, its agents, licensors, or suppliers be liable to you for any actual, direct, indirect, incidental, special, consequential, or punitive damages, or for any lost profits, lost savings, costs of procurement of substitute products or services or other damages arising out of the use or inability to use the Software even if advised of the possibility of such damages. Some jurisdictions do not allow the limitation or exclusion of liability for incidental or

consequential damages, or have legislation that restricts the limitation or exclusion of liability, so the above limitation may not apply to you.

12. GOVERNING LAW

This Agreement is governed by and shall be construed in accordance with the laws of the State of California, without regard to its conflict of laws rules. You expressly agree that the exclusive jurisdiction for any claim or dispute relating to this Agreement and/or your use of the Software resides in the state and federal courts located in San Francisco County, California; and you further expressly agree to submit to the personal jurisdiction of such courts for the purpose of litigating any such claim or action. Notwithstanding the foregoing, Salesforce may seek injunctive relief in any court of competent jurisdiction.

13. GENERAL

This Agreement, including any terms incorporated in this Agreement, is the entire agreement between you and Salesforce relating to its subject matter, and supersedes all prior and contemporaneous agreements, proposals or representations, written or oral, relating to that subject matter; provided that nothing in this Agreement will limit your obligations to Salesforce or any of its affiliates, or limit the rights of Salesforce or any of its affiliates, under any other agreement between Salesforce or any of its affiliates and (a) you or (b) any customer of Salesforce or any of its affiliates with which you are employed, affiliated or associated. If any provision of this Agreement is held by a court of competent jurisdiction to be contrary to law and/or not enforceable, that provision will be deemed null and void, and the remaining provisions of this Agreement will remain in effect. You may not assign or transfer any of your rights or obligations under this Agreement, whether by operation of law or otherwise. Salesforce may assign, transfer or sublicense any or all of its rights or obligations under this Agreement without restriction. Salesforce's waiver of any breach under this Agreement will not be considered a waiver of any earlier or later breach. No failure or delay by Salesforce in exercising any right under this Agreement will constitute a waiver of that right. Titles and headings of sections of this Agreement are for convenience only and will not affect the construction of any provision of this Agreement. The term "including" and its variations will be interpreted as if followed by the phrase "without limitation." Salesforce will not be responsible for any delay in fulfilling or failure to fulfill any obligation due to any cause beyond its control. Each affiliate of Salesforce is an express third-party beneficiary under this Agreement.