



Order Form Addendum and Terms of Use for My Domain

This Order Form Addendum and Terms of Use for My Domain ("**Terms**") are legally binding terms governing Your use of the salesforce.com My Domain Service. These Terms constitute an Order Form Addendum, which is an integrated part of Your Order Form for any salesforce.com Service that You access through a My Domain URL. By accepting these Terms or using the My Domain Service, you:

- agree to these Terms on behalf of Our customer with which you are employed or associated,
- represent that you have the authority to bind that customer to these Terms, and
- represent that you are an authorized User under the Master Subscription Agreement between that customer and Us.

If you do not have such authority, are not an authorized User, or do not agree to these Terms, you may not use the My Domain Service.

These Terms were last updated on December 11, 2009.

1. DEFINITIONS

"My Domain Service" means the salesforce.com service that allows a customer to add a customized word, such as the customer's name, to the URL used by the customer to log into and navigate the salesforce.com Services.

"My Domain URL" means a URL You create using the My Domain Service, for access to salesforce.com Services.

"Master Subscription Agreement" means the master subscription agreement between You and Us under which You subscribe to the salesforce.com Service(s) that You access through a My Domain URL.

"Order Form" means any ordering document entered into between You and Us for Your subscription to a salesforce.com Service that You access through a My Domain URL.

"Users" means individuals who are authorized by You to use the Force.com Sites Service, and have been supplied user identifications and passwords by You (or by Us at Your request). Users may include but are not limited to Your employees, consultants, contractors and agents. As used in these Terms, "Users" does not mean visitors to your Force.com Sites.

"We," "Our" or "Us" means either salesforce.com, inc., salesforce.com Sàrl, salesforce.com Singapore Pte Ltd, or Salesforce.com Kabushiki Kaisha, depending on which of those companies Your Master Subscription Agreement is with.

"You" or "Your" means the company or other legal entity which is Our customer and for which you are accepting these Terms, including its affiliates if and as provided in the Master Subscription Agreement.

2. RISK OF IDENTIFICATION AS OUR CUSTOMER

If You forget Your My Domain URL, You can retrieve it by searching for it on Our public website. This lookup feature lets anyone search Our DNS registry of My Domain URLs using any search term. If Your My Domain URL contains Your company name or brand, then anyone can search Our DNS registry using that name or brand and retrieve Your My Domain URL, and thereby identify You as Our customer. If You do not want to be identified as Our customer, then You should not include Your company name or brand in Your My Domain URL. A My Domain URL cannot be used to log in to a Service instance without a valid user name and password.

3. REJECTION OR CANCELLATION OF MY DOMAIN URL

We may in Our sole discretion reject any My Domain URL You propose before We enable it. We may also, in Our sole discretion, cancel any My Domain URL after We have enabled it, by giving You 30 days' notice (including via email). We reserve the right to use or re-use any rejected or cancelled My Domain URL, subject to any trademark rights owned by You or any third party.

4. RELATIONSHIP TO OTHER AGREEMENTS

These Terms apply in addition to (and not in lieu of) the Master Subscription Agreement and any Order Forms entered into by You and Us. These Terms constitute an Order Form Addendum to the Order Form(s) for any Service(s) that You access through a My Domain URL.