



Lightning Voice Taxes and Fees

Our rates for Lightning Voice products are inclusive of all U.S. federal, state, and local fees and taxes, other than U.S. sales taxes that Salesforce invoices and collects from the Customer. The following taxes are included based on the ship-to address shown on the Customer Order and Invoice.

Taxes included in the rates are subject to change.

Alabama

- Utility Gross Receipts Tax 6%

California

- Local Utility User Tax 0%–11%

Florida

- State Communications Services Tax 6.65%
- Local Communications Services Tax 0%–7.6%
- State Gross Receipts Tax 2.52%

Illinois

- City of Chicago Telecommunications Excise Tax 7%
- State Telecommunications Excise Tax 7%
- Local Telecommunications Excise Tax 0%–7%
- State Telecommunications Infrastructure Maintenance Fee 2.52%

Montana

- State Excise Tax 3.75%

New Hampshire

- State Tax 7%