

# Informatica from Salesforce Intelligent Data Management Cloud Notices and License Information

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## Services Covered

This documentation is applicable to the following services and features (collectively, for purposes of this document only, the ‘Covered Services”):

The services and features branded as:

- Intelligence Data Management Cloud (IDMC)
- Master Data Management SaaS (MDM SaaS)
- Master Data Management Cloud Edition (MDM Cloud Edition)
- Data-as-a-Service (DaaS)

For the purposes of clarification, certain Covered Services run on multiple infrastructures. For further information, please see the [Salesforce Infrastructure and Sub-processor Documentation](#).

## Purpose of This Documentation

This Documentation describes features, restrictions, and notices associated with any:

- information sourced from third parties or public sources and provided to users via the Covered Services;
- Covered Services functionality that allows users to interact with third-party products, services or platforms; and
- desktop and mobile device software applications provided in connection with the Covered Services.

See your Order Form(s) for additional terms that may apply to your use of the Covered Services.

## Customer Data

This Documentation does not modify Salesforce’s obligations with respect to Customer Data as defined in Salesforce’s [MSA](#) except as stated in the Security, Privacy and Architecture Document of Informatica from Salesforce Intelligent Data Management Cloud.

## Acceptable Use and External-Facing Services Policy

The Covered Services are subject to the [Acceptable Use and External-Facing Services Policy](#), as applicable.

## MFA Requirement for Using the Covered Services

Where available, customers are required to enable Multi-Factor Authentication (MFA) for all Covered Services, unless otherwise approved by Salesforce in accordance with Salesforce internal policies and procedures. Customer must satisfy the MFA requirement by either: (1) enabling Multi-Factor Authentication for all users who log in to Customer’s Covered Services through the user interface or (2) ensuring MFA is enabled for all users who use Single Sign-On (SSO) to access Customer’s Covered Services, by using the SSO provider’s MFA services or, where supported, by turning MFA on in Salesforce products. Further information on MFA, including acceptable verification methods for MFA, can be found [here](#).

## Non-SFDC Applications and Data

The Covered Services allow users to interact with Non-SFDC Applications and Data as described in the Documentation. The Covered Services may access, collect, process, and/or store information or content from Non-SFDC Applications (including information otherwise classified as Customer Data under a customer's agreement with Salesforce). The following license terms and notices apply to Non-SFDC Applications and are subject to the notices below:

- **Address Content:** Additional subscriptions or terms may be required by suppliers of address content ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Salesforce's ability to provide content updates or renewals of content. The current list of countries included and their granularity as well as the availability of additional data returned as "Enrichments" is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice. Notwithstanding anything in the applicable agreement to the contrary, use and benefit of content is restricted to the legal entity named on the order unless expressly agreed otherwise in writing. Customer must not systematically query the content to copy the underlying reference databases. The content remains the intellectual property of Informatica and/or the content suppliers at all times. Informatica and/or the content suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent. If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.
- **Community Recipes:** Community recipes are created and published by Salesforce customers and are provided "as-is". Salesforce does not warrant, test, validate, or guarantee the functionality, purpose, or suitability of any community recipe and is not responsible for providing any code, fixes, or corrections. By using a community recipe, Customer agrees that it is solely responsible for assessing whether the recipe is suitable for its intended purposes. Customer must test and review the community recipe thoroughly in a secure, non-production environment before deploying it in production and accept all risks and liabilities that may arise from its use."

## CLAIRE Generative AI Services in Informatica from Salesforce Intelligent Data Management Cloud

CLAIRE GPT and Informatica Cloud Services CLAIRE Copilots for Informatica from Salesforce Intelligent Data Management Cloud employ OpenAI or Anthropic Claude generative AI models to provide the Covered Services. Customer's use of the Covered Services must comply with [OpenAI's Usage Policies](#) or [Anthropic Clause Usage Policies](#), as applicable. Non-compliance with OpenAI's Usage policy or Anthropic Usage Policy may result in suspension or termination of the Covered Services.

## Interoperation with Other Services

The Covered Services may interoperate or integrate with other services provided by Salesforce or third parties. The Notices and License Information documentation for services provided by Salesforce is available in the Trust and Compliance Documentation.