



## Mule Credits Rate Card

A quantity of Mule Credits is included with certain Services, with the specific entitlement indicated on the Usage Details table on the Order Form for such Services. Mule Credits must be used before the Order End Date set forth in the Usage Details table on the Order Form, and no rollover will be permitted. Customer consumes Mule Credits at the applicable multiplier rate based on the Usage Type identified below.

Usage Type	Unit	Base Tier Multiplier* <i>Up to 300K credits</i>	Tier 2 Multiplier <i>300K - 900K credits</i>	Tier 3 Multiplier <i>900K - 5M credits</i>	Tier 4 Multiplier <i>After 5M credits</i>
MuleSoft Flows	Per 1 Mule Flow	200	120	48	19.2
MuleSoft Messages	Per 1 Million Mule Messages	100,000	60,000	24,000	9,600
Managed Assets	Per 1 Managed Asset	1,000	600	240	96
Gateway Requests	Per 1 Million Gateway Requests	60,000	36,000	14,400	5,760
IDP Pages	Per 1 IDP Page	45	27	10.8	4.32
Flow Integration Tasks	Per 1 Flow Integration Task	2	1.2	0.48	0.19
Private Spaces	Per 1 Private Space	7,500	4,500	1,800	720
Network Connections	Per 1 Network Connection	750	450	180	72
Load Balancers	Per 1 Load Balancer	4,800	2,880	1,152	460.8

To learn more about how Mule Credits are consumed and additional information about usage types, see [here](#).

\*Tier multipliers are based on the individual usage type and reset on the first day of each calendar month. Tier thresholds are inclusive of the upper limit. For example, Tier 2 includes up to the 900,000th credit; Tier 3 multiplier begins at credit 900,001. For clarity, the multipliers apply to all environments (including production, pre-production, sandbox, and design) when the Services are used in such environments.

Usage types, tiers, and associated multipliers may be updated from time to time. Changes to tiers will be treated as multiplier changes.

Use of any pilot features in conjunction with the Services may consume Mule Credits, to the extent expressly referenced in the applicable pilot terms agreed to by Customer for such pilot.

Updated as of May 2026. Technical restrictions may apply.