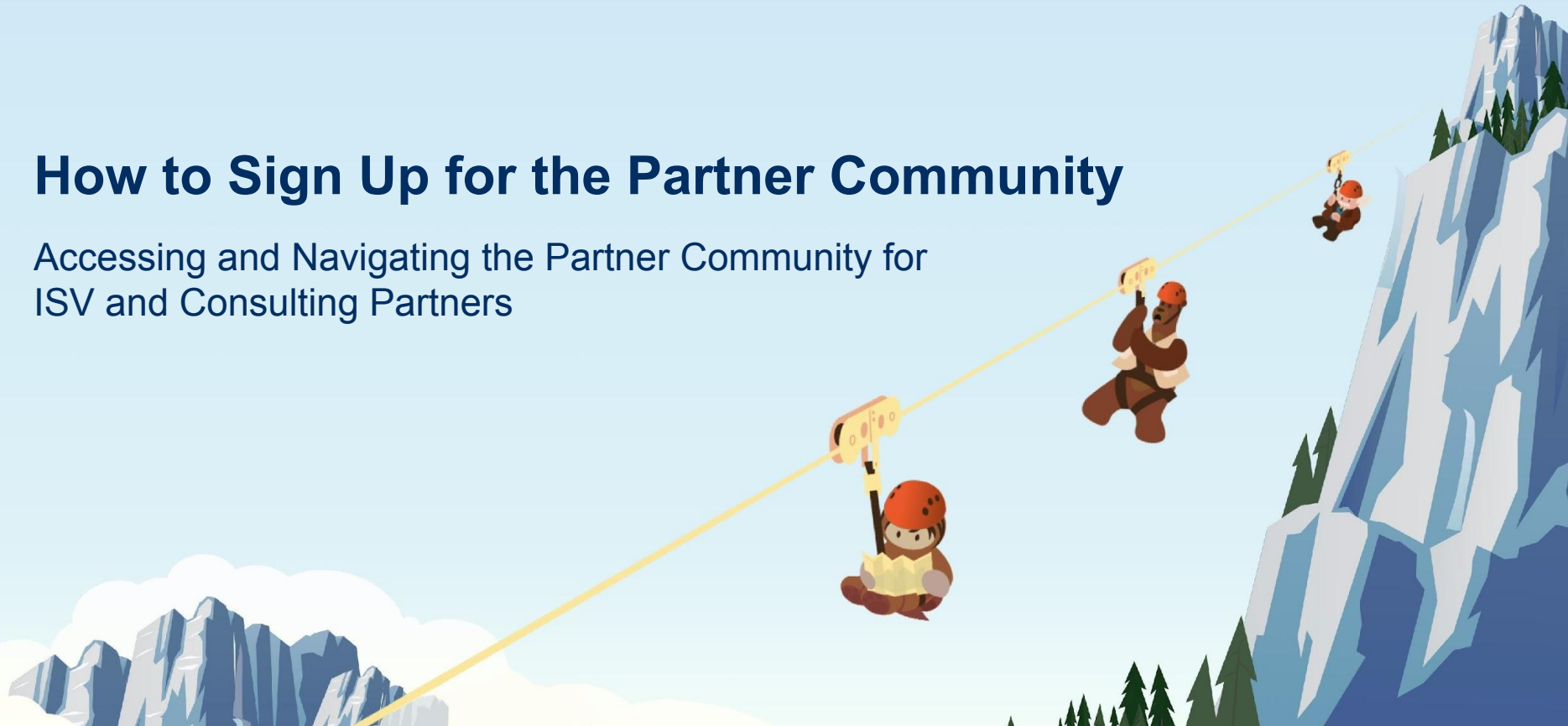


# How to Sign Up for the Partner Community

Accessing and Navigating the Partner Community for  
ISV and Consulting Partners



## Partner Community Admins:

All Partner Community admins must follow the standard sign up process to gain access for their company. All other users attempting to sign up for the Partner Community must do so by reaching out to their admin to create an account



# Table of Contents



Click on a link below to jump to a section directly

[ISV Partner Sign Up Instructions](#)

[Consulting Partner Sign Up Instructions](#)

[Troubleshooting Sign Up Issues](#)

[Navigating the Partner Community](#)

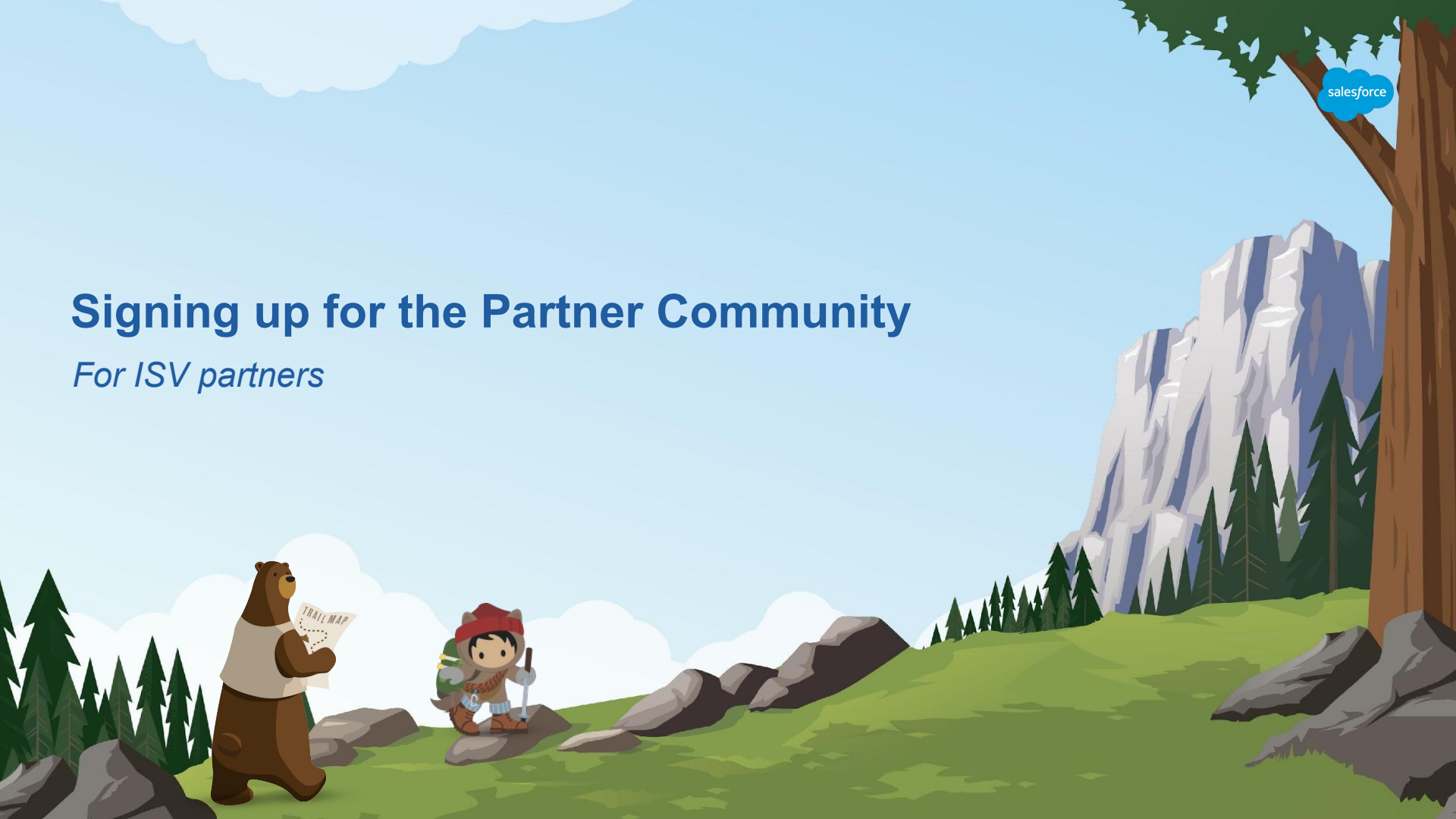
[Support Case Severity Definitions](#)

[Recommended Resources](#)



# Signing up for the Partner Community

*For ISV partners*

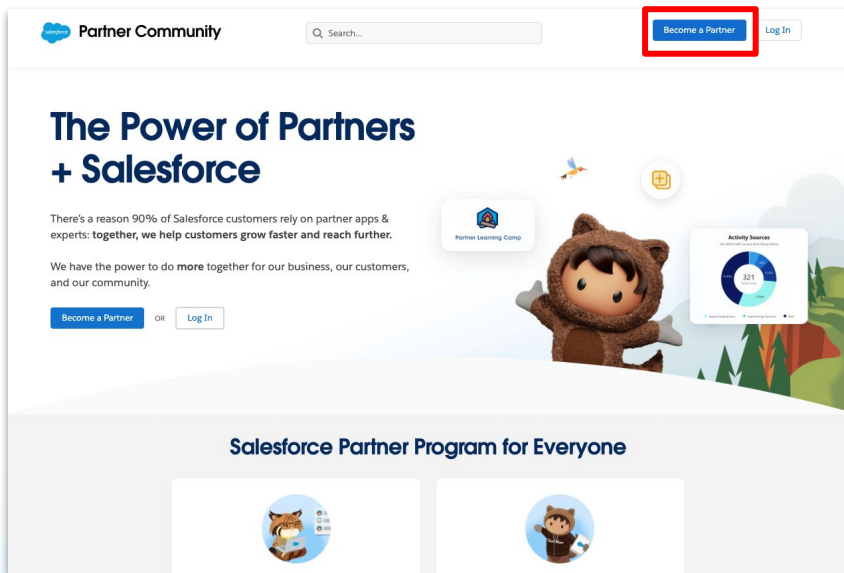


# ISV Partners - Signing up for the Partner Community



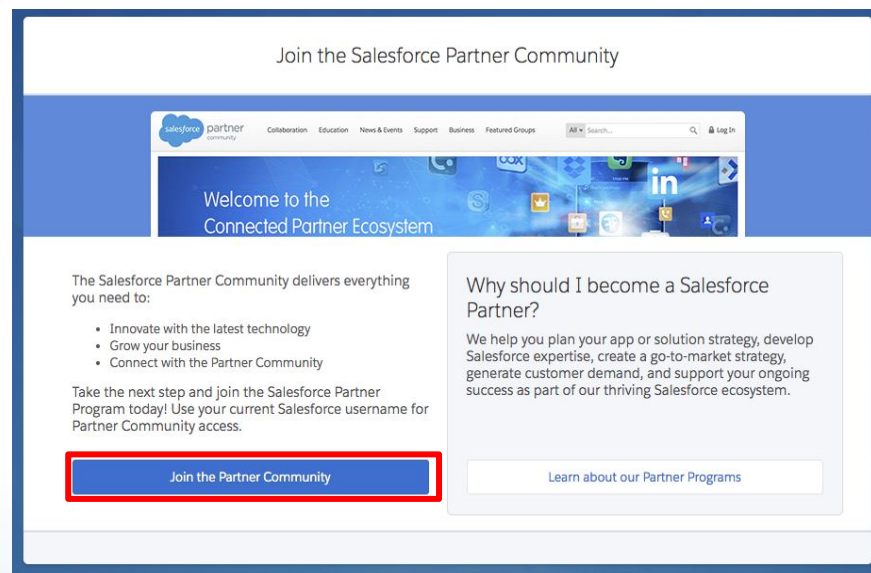
1

Go to p.force.com and click “Join Now.”



2

From there, click “Join the Partner Community.”



# ISV Partners - Signing up for the Partner Community



3

If you are an ISV, and don't already have a Partner Business Org, make sure to sign up with a brand new Salesforce username. Even if you already have a Salesforce username due to your customer relationship with us or via a developer org, **avoid using existing credentials** during the partner signup process. Click "Get a Salesforce Username."

4

Next, fill out the following form using a unique username. The format should be in the style of a username, but doesn't have to be associated to an email address you own. You should, however, use your own email in the email field.


Join the Salesforce Partner Community

We're excited for you to join the Partner Community.

To get started, tell us whether you have an existing Salesforce username, or if you use another Salesforce product.

**I have a Salesforce username**

You can use your existing Salesforce username to access the Partner Community.

 **Log In with Salesforce**

**I use another Salesforce product**

You can also log in with a username from select Salesforce products.

**Log In with Marketing Cloud**

I have multiple usernames, which should I use?

By logging in, you agree to our [Terms of Use](#) and [Privacy Statement](#)

Don't have a Salesforce username?  
Get one for free to access the Partner Community.

**Get a Salesforce User Name**


Join the Salesforce Partner Community


Complete the form to create your Salesforce user name.

First Name	Company Name
<input type="text" value="Michael"/>	<input type="text" value="Salesforce"/>
Last Name	Country
<input type="text" value="Holt"/>	<input type="text" value="United Kingdom"/>
Email	User Name
<input type="text" value="michael.holt@salesforce.com"/>	<input type="text" value="michael.holt@pcsignup.com"/>

Specify a username in the form of an email address

☒ I have read and agreed to the [Master Subscription Agreement](#)

 I'm not a robot

 reCAPTCHA  
[Privacy](#) [Terms](#)

**Create Username**

# ISV Partners - Signing up for the Partner Community



5

After creating your username, you will receive an email to the address provided. Please then follow the instructions to receive access to the Partner Community.

Your user name **michael.holt@pcsignup.com** is good to go!

Now, please read carefully - this involves a few steps...

- 1.** You'll get a temporary password in your email.  
  
The email can take a few minutes. Check your spam folder.
- 2.** Use the email link to create a permanent password.  
  
After you've created your password you can close that window.
- 3.** Return to this page to enter your new user name.  
  
  
Welcome to the community! We look forward to your participation.

[I have my Salesforce User Name - Join the Partner Community](#)

6

Once you've verified your account and set up a password, you'll be logged into an Enterprise Edition of Salesforce. This is what we refer to as your **Partner Business Org (PBO)**. This will only be created for you if you used the "Get a Salesforce Username" option earlier in the process.

## Quick Tip:

The PBO is a 12 month trial Enterprise Edition of Salesforce with 2 free licenses for our partners. After your partner contract is signed, please log a case to activate the org to prevent the 12 month trial from expiring.

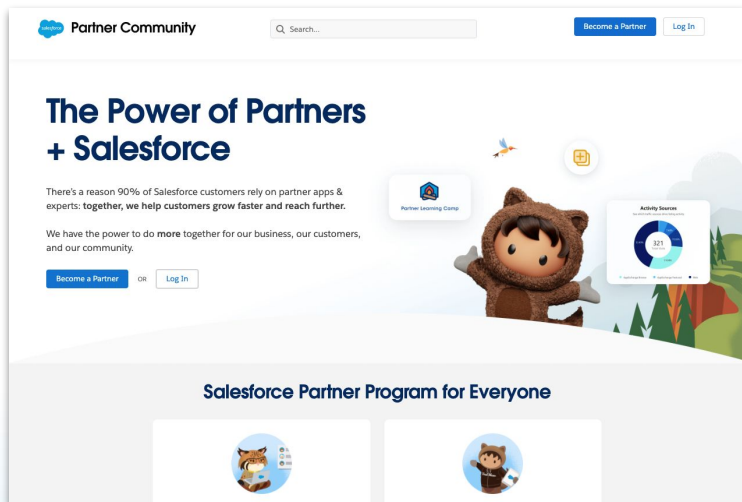


# ISV Partners - Signing up for the Partner Community



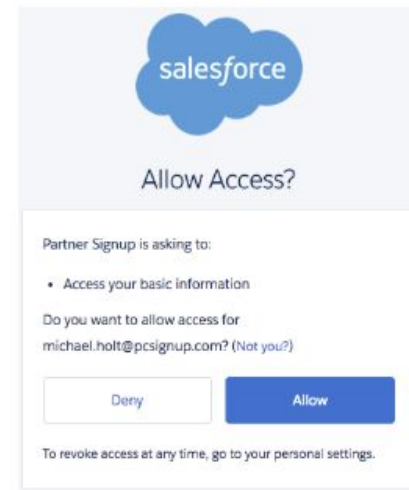
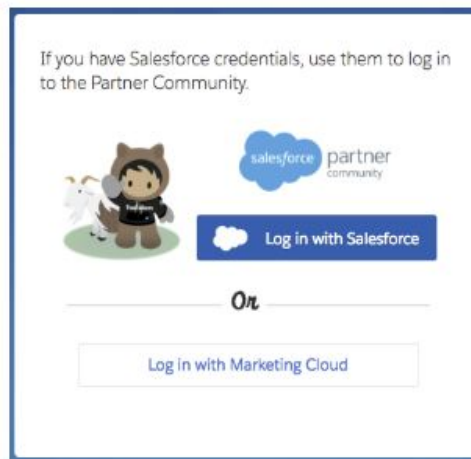
7

Once access is granted, it is time to log in to the Partner Community.



8

Upon clicking “Log In,” your account should be detected automatically if you’re logged into your PBO. In this case, click “Allow” as shown below.





# ISV Partners - Signing up for the Partner Community



9

If your account is not detected, please fill in your details on the screen that follows. You will then be presented with two options. Please select one of the following options depending on whether your company has already joined the ISV partnership.

### Join the Salesforce Partner Community

Current User Name: michael.holt@pcsignup.com

Next, tell us whether your company is a new or existing partner.

#### We're an existing partner

Your company is already registered with the Partner Program. You just need access to the Partner Community.

[My Company is Already a Partner](#)

#### We want to become a partner

Your company isn't registered with the Partner Program and doesn't have access to the Partner Community. You're ready to join the Partner Program.

[Join Partner Program](#)

[I want to learn more about the Partner Program before joining.](#)

10

The Sign-up experience

[Home](#)

## Welcome, User!

We've got some tasks for you to complete. Let's cross them off your list.

1

Apply to the Partner Program

The first step in joining the Partner Program is to sign up through this guided application, which helps us learn more about you, your company, and your business intent.

Start

2

Salesforce Partner Program Agreement

3

Compliance Certification

4

Review and Submit

**partnerforce** live

### Let's Grow Together at APAC Partnerforce Live

Tuesday May 18 | 2:00 p.m. AEST | 12:00 p.m. SGT | 9:30 a.m. IST

# ISV Partners - Signing up for the Partner Community



11

Since you are looking to become an ISV partner, please select “Join Partner Program” and proceed to fill out the requested information. Make sure to select the “AppExchange ISV Partner” option.

The screenshot shows the 'Partner Application' form in a web browser. The form is titled 'Partner Application' and contains several sections. The first section, 'Partner Information', includes fields for First Name, Last Name, Email, Phone, Job Title, Company, Country, State, City, Street Address, Zip/Postal Code, and Website (Optional). The second section, 'Partnership Interest', includes a dropdown menu to 'Select the partnership that interests you' and two radio buttons: 'Partnership' (selected) and 'Consulting Partner'. The 'Partnership' option is further detailed with 'AppExchange ISV Partner' and 'CRM ISV Partner' sub-options. The 'AppExchange ISV Partner' option is selected. The form is set against a light gray background with a white border.

**Quick Tip:**  
You will not be bound to the information provided in the partnership signup form. It is solely for the purpose of our business development team to better understand your product.

# ISV Partners - Signing up for the Partner Community



12

After filling out the form, there will be a few agreements to review and accept. Once complete, your application will be sent for review. It is important to select the “AppExchange Partner” option in this process in order to properly process your submission.

13

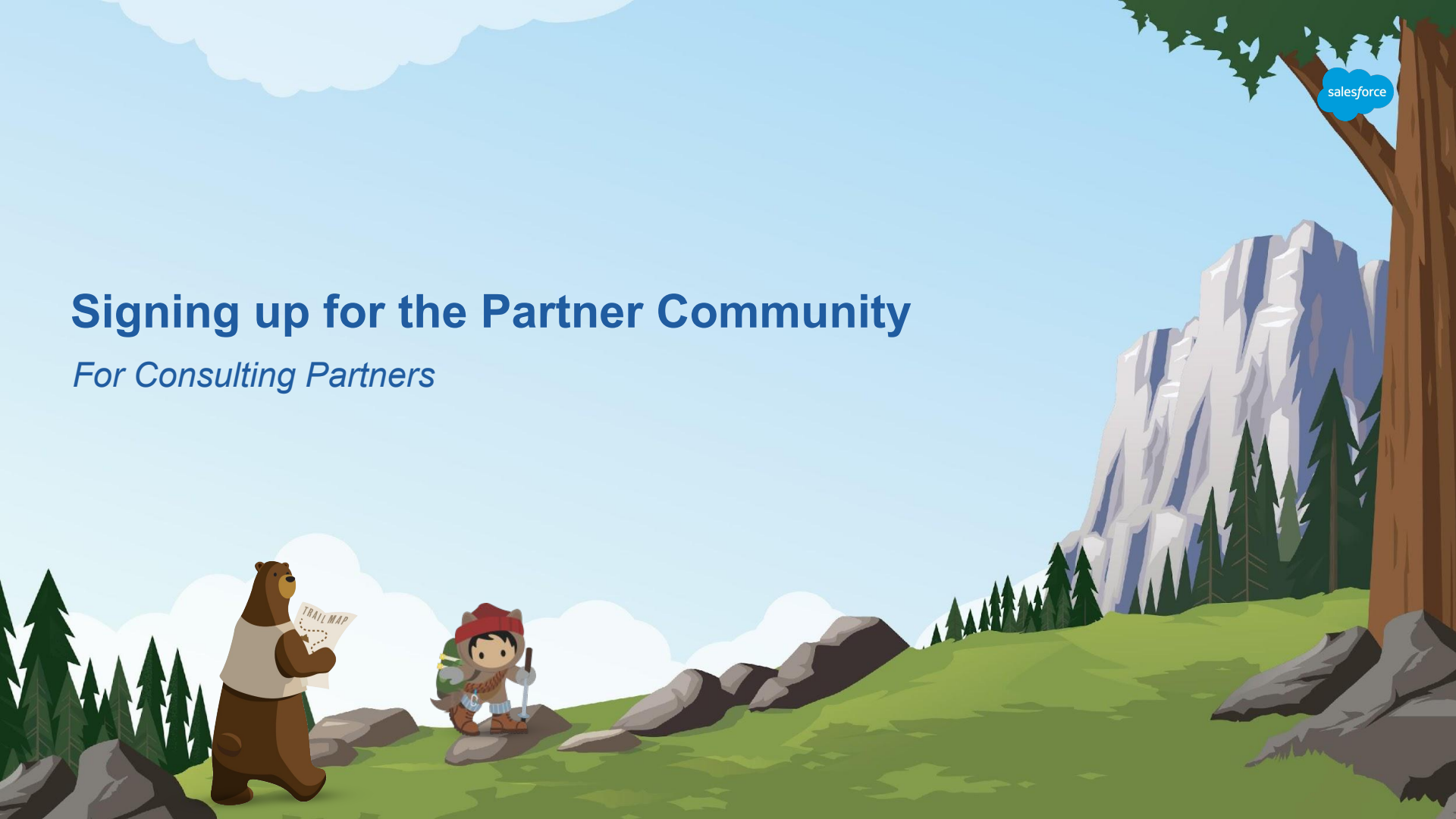
As an AppExchange Partner, your application should be approved within minutes. You will receive a welcome email containing your username and password to log in. Upon signing in, make sure to fill out your profile. You can also add other members from your organization under the “Manage Users” tab.

The screenshot shows the 'Partner Program Agreement' page. At the top, it says 'Partner Program Agreement'. Below that, it says 'Complete Salesforce Partner Program Agreement'. There is a link to 'Please review the Salesforce Partner Program Agreement before proceeding.' and two checkboxes: 'I am legally eligible to represent this company and make administrative decisions about our internal users and decisions' and 'I have read and consent to the terms expressed in the Salesforce Partner Program Agreement'.

The screenshot shows the 'Welcome to the Partner Community' page. It says 'Let's start by creating your community profile. Your profile helps the community get to know you and lets us customize your experience based on your background and interests. You can update profile details at any time.' There is a circular profile picture placeholder with a cartoon character. Below it, it says 'Drag and resize to adjust thumbnail'. To the right, there are several dropdown menus: 'Title: ISV Technical Evangelist', 'Company: Salesforce', 'Role: Developer', 'Salesforce Experience Level: Advanced', 'Industry Focus: High Tech', and 'Products of Interest: Sales Cloud'. At the bottom, there are fields for 'First Name: Michael' and 'Last Name: Holt'. A 'Save & Next' button is at the bottom right. A progress bar at the bottom shows four steps, with the first step being active.

# Signing up for the Partner Community

*For Consulting Partners*



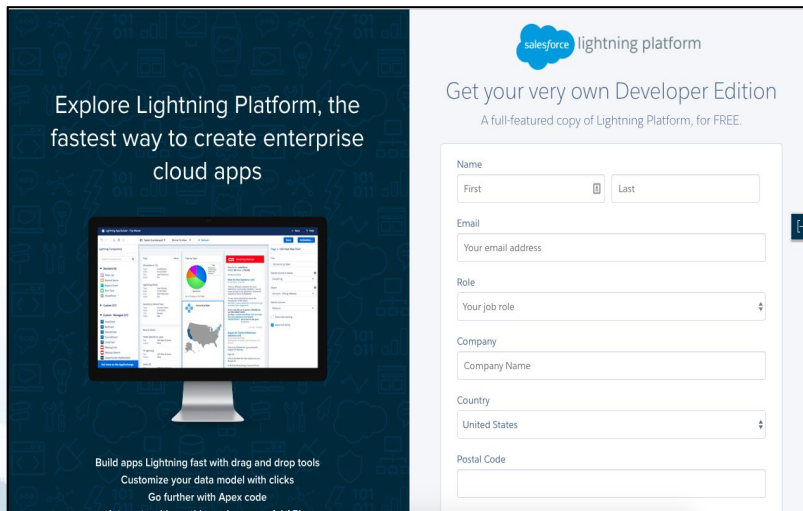
# Consulting Partners - Signing up for the Partner Community



1

If you don't already have a Partner Business Org, make sure to sign up with a brand new Salesforce username. Even if you already have a Salesforce username due to your customer relationship with us or via a developer org, avoid using existing credentials during the partner signup process. Click "Get a Salesforce Username."

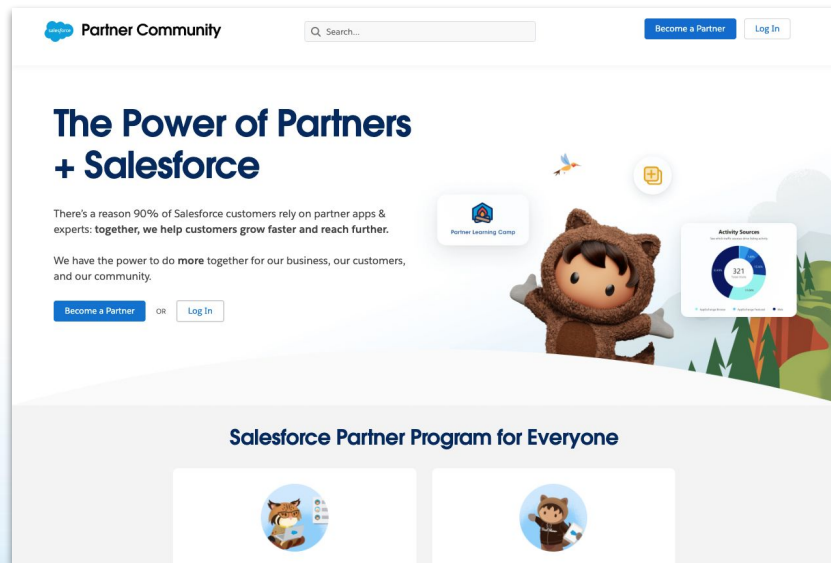
[p.force.com/freeorg](https://p.force.com/freeorg)



2

Select "Join now" from the top right hand corner of the Partner Community homepage. Then "Join the Partner Community"

[p.force.com](https://p.force.com)



# Consulting Partners - Signing up for the Partner Community



3

Select “Join the Partner Community.”

4

Select “Log in with Salesforce” and proceed to enter your Salesforce org credentials to proceed.

Join the Salesforce Partner Community

The Salesforce Partner Community delivers everything you need to:

- Innovate with the latest technology
- Grow your business
- Connect with the Partner Community

Take the next step and join the Salesforce Partner Program today! Use your current Salesforce username for Partner Community access.

[Join the Partner Community](#)

[Learn about our Partner Programs](#)

Why should I become a Salesforce Partner?

We help you plan your app or solution strategy, develop Salesforce expertise, create a go-to-market strategy, generate customer demand, and support your ongoing success as part of our thriving Salesforce ecosystem.

Join the Salesforce Partner Community

We're excited for you to join the Partner Community.

To get started, tell us whether you have an existing Salesforce username, or if you use another Salesforce product.

I have a Salesforce username  
You can use your existing Salesforce username to access the Partner Community.

I use another Salesforce product  
You can also log in with a username from select Salesforce products.

[Log In with Salesforce](#)

[Log In with Marketing Cloud](#)

I have multiple usernames, which should I use?

By logging in, you agree to our [Terms of Use](#) and [Privacy Statement](#)

Don't have a Salesforce username?  
Get one for free to access the Partner Community.

[Get a Salesforce User Name](#)

# Consulting Partners - Signing up for the Partner Community



5

You will then be asked to either identify yourself as an existing partner, or if you are new to the partner program, please select “Join Partner Program.”

Join the Salesforce Partner Community

Current User Name: michael.holt@pslignup.com

Next, tell us whether your company is a new or existing partner.

**We're an existing partner**  
Your company is already registered with the Partner Program. You just need access to the Partner Community.

**We want to become a partner**  
Your company isn't registered with the Partner Program and doesn't have access to the Partner Community. You're ready to join the Partner Program.

[I want to learn more about the Partner Program before joining.](#)

6

Partner Community

Welcome, User!

We've got some tasks for you to complete. Let's cross them off your list.

- 1 Apply to the Partner Program  
The first step in joining the Partner Program is to sign up through this guided application, which helps us learn more about you, your company, and your business intent.
- 2 Salesforce Partner Program Agreement
- 3 Compliance Certification
- 4 Review and Submit

**partnerforce live**  
Let's Grow Together at APAC Partnerforce Live  
Tuesday May 18 | 2:00 p.m. AEST | 12:00 p.m. SGT | 9:30 a.m. IST

7

**Existing partners:** We'll email your Partner Community admin to send you an invite to join the Partner Community and you'll be all set!

**New partners:** You must provide your company information in the form shown below and select SI/Consultant as your partner type.

Partner Application

**Personal Information**

First Name  
Last Name  
Email  
Phone

**Job Information**

Job Title  
Company  
Location

**Company Information**

Company Name  
Address  
City  
State  
Country  
Zip  
Website

**Partnership Interest**

Select the partnership that interests you

**Partner Type**  
Sales Partner  
Consultant  
SI/Consultant  
Channel Partner

☐ I am a Partner



# Consulting Partners - Signing up for the Partner Community



8

For new partners, after filling out the initial form, you must then review and accept the Compliance Certification & Salesforce Partner Program Agreement. Once your request has been submitted, one of our Enrollment Specialists will reach out (via email) and guide you on next steps within a few days. You will then have 30 days to complete & submit the Partner Application Business Questionnaire & Due Diligence Packet.

9

After our business and legal teams have approved your application, you'll be able to access the Partner Community. You'll receive a welcome email with instructions to sign in. Make sure to use your Salesforce org credentials to log in. From there, you are all set as a new partner!

A screenshot of a web form titled "Partner Program Agreement". The form has a light gray background. At the top, the title "Partner Program Agreement" is centered in a dark blue font. Below the title, there is a section with a white background. Inside this section, the text "Complete Salesforce Partner Program Agreement" is centered. Below this, a line of text says "Please review the [Salesforce Partner Program Agreement](#) before proceeding." followed by two checkboxes. The first checkbox is labeled "I am legally eligible to represent this company and make administrative decisions about our internal users and decisions." and the second checkbox is labeled "I have read and consent to the terms expressed in the Salesforce Partner Program Agreement". Both checkboxes are currently unchecked.

Partner Program Agreement

Complete Salesforce Partner Program Agreement

Please review the [Salesforce Partner Program Agreement](#) before proceeding.

☐ I am legally eligible to represent this company and make administrative decisions about our internal users and decisions.

☐ I have read and consent to the terms expressed in the Salesforce Partner Program Agreement

## Quick Tip:

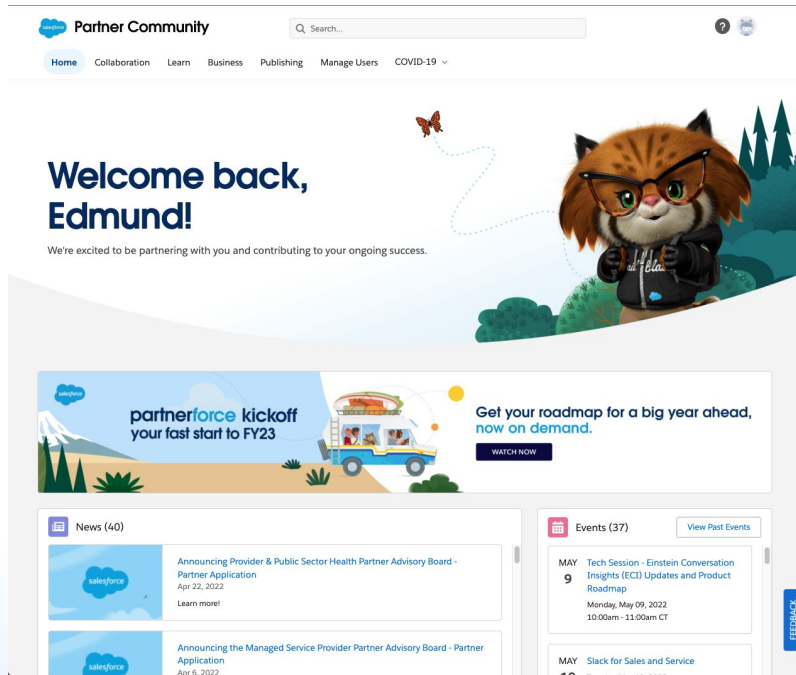
The average timing of compliance review is 6 weeks. Review time may vary depending on the circumstance. Please make sure to submit a complete application to prevent any delays.

# Consulting Partners - Signing up for the Partner Community



10

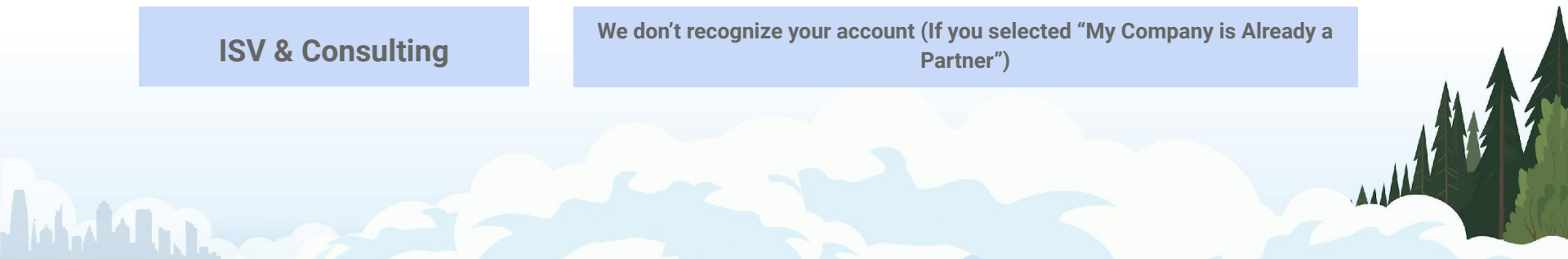
Welcome to the Partner Community!



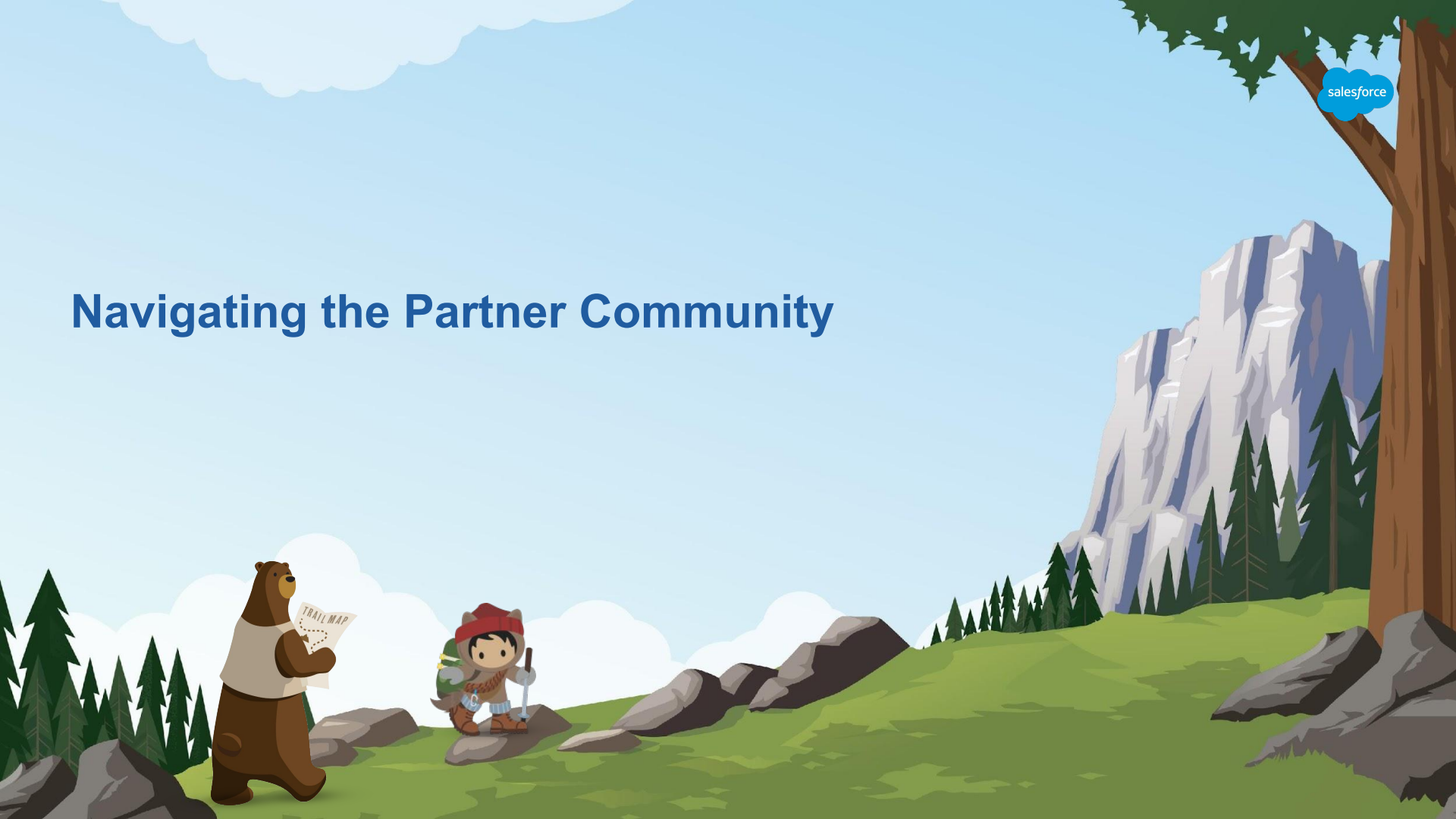
# Having trouble signing into the Partner Community?



Partner Type	Common Issues
Consulting	Certification requirement has not been met
Consulting	Annual Program Fee Purchase Order (PO) has not been signed and received
Consulting	Due Diligence requirement has not been met
ISV & Consulting	We don't recognize your account (If you selected "My Company is Already a Partner")



# Navigating the Partner Community



# Home Page: Contents



## ☀ Partner alerts

Time-sensitive updates/ changes that impact partner technology or operations.

## ☀ Events calendar

Partner-specific events, webinars, and opportunities

## ☀ Most recent Chatter posts

A live feed of Chatter posts from the Partner Community

## ☀ Partner news

Important product and program news and announcements

## ☀ @partnerforce Twitter feed

Follow us for all partner ecosystem happenings

## ☀ Thought-leadership blog

Important product and program news and announcements

Search...

Miriam Kahn

Home Collaboration Education News & Events Support Business Featured Groups

**PARTNER OHANA HUB**  
Discover a path to equality in the workplace [LEARN MORE](#)

**Partner Alerts** [View All Alerts](#)  
\*\*\*Sign Up To Be Notified of All Alerts & Updates\*\*\*  
Updated: Upcoming Instance Refreshes, Sandbox Migrations and More  
Consulting Partner Trailblazer Score Issue

**PARTNER NEWS & EVENTS**

APRIL 2019

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4
5	6	7	8	9	10	11

**LATEST CHATTER POSTS**

**Ross Freeman**  
Hi everyone! My name is Ross Freeman, a developer from Bluewolf, an IBM Company and I just joined the Partner Community. I'm looking forward to getting to know you all.  
18 minutes ago · 0 comments · 0 likes

**RAM R**  
how to get Salesforce Certified Instructor Certification  
37 minutes ago · 0 comments · 0 likes

**Romina Del Moro**  
Hi everyone! My name is Romina Del Moro and I just joined the Partner Community. I'm looking forward to getting to know you all.  
48 minutes ago · 0 comments · 0 likes

**Pat McClellan**  
AppExchange listings now allow 30 slides! I just noticed that we can add more slides to our AppExchange listings! That's great news since I'm about to add a big new feature to my Proton...  
1 hour ago · 0 comments · 0 likes

[Go to Chatter](#)

**DocuSign Integration Means Faster Time to Market for Partners**  
Mar 29, 2019  
by Charles Pell [Learn More](#)

**Say Hello to the New Consulting Experience on AppExchange**  
Mar 27, 2019  
by Ben James [Learn More](#)

**Coming Soon - New COA 2.0 enablement tools**  
Mar 23, 2019  
by Heather Sumpter [Learn More](#)

[More News](#)

**COMMUNITY LEADERS**

**LATEST BLOG POST**

**The Platform Chronicles: 10 Questions with Mark Hessinger, Vice President, Global Customer Services, 3D SystemsOn creating customer loyalty and generating profitable, business growth using...**  
by Bruce Richardson on March 28, 2019

[More Blog Posts](#)

**Salesforce Partners** @partnerforce  
New! Tips to increase co-marketing ROI from the AMP team. Check it out [sforce.co/ZYKK8ov](#)

[@partnerforce](#) [f](#) [in](#)



**Home:** Find out about the latest partner news and events

**Collaboration:** Follow topic-specific groups, engage with fellow partners and Salesforce employees, and post questions

**Learn:** Access enablement resources, documentation, and additional content to help guide you through your partner journey

**Business:** This is where consultants can register leads, track opportunities, and manage implementation projects

**Publishing:** Create/manage your listing, manage trial templates, access listing analytics, and more

**Manage Users:** Only Partner Community admins have access to this tab in order to add/remove users, and provide user permissions

**COVID-19:** All COVID-19 related info

### Quick Tip:

Your must have the the “Manage Listings” permission enabled in order to access to the publishing tab. Reach out to your admin in order for them to provide access.

# Collaboration

☀️ Post in the Community

☀️ Check your messages

The screenshot displays the Salesforce Partner Community interface. At the top, the navigation bar includes links for Home, Collaboration (highlighted with a red box), Learn, Support, Business, Publishing, Manage Users, and COVID-19. A search bar is located on the right. The main content area features a user profile for Edmund Graham, with a 'View Profile' link. Below the profile is a 'Messages' button. To the right of the profile is a post titled 'Questions & Answers (Q&A) - Sofya Kachmar (Finally)' with the question 'Any FLOWS experts in the group?'. The post includes a detailed description of a use case and an issue, along with a link to a Salesforce help article. Below the post is a comment thread with three comments from Phil W, Adam Pinder, and Phil W. The right sidebar contains a 'Recommendations' section with user profiles and a 'Trending Topics' section with a list of topics.

Partner Community

Home Collaboration Learn Support Business Publishing Manage Users COVID-19

Search...

Post File Thanks More

Share an update, @mention someone... Share

Edmund Graham

View Profile

Messages

Feed

What I Follow

To Me

Bookmarked

Muted

People

Groups

Files

Topics

Questions & Answers (Q&A) - Sofya Kachmar (Finally)

Any FLOWS experts in the group?

Use case: on insert of child record need to calculate Total Amount from all child to parent.  
Implementation: in flow for insert of child record use GET RECORDS element and use ADD operation on corresponding field on parent, then UPDATE RECORDS element to update parent.

Issue: it works if child records are inserted 1 by 1, but if there are at least 2 records in 1 transaction - then calculation is wrong. If there was no child records on parent, then total on parent just results to the value from the last child. Looks that 'GET RECORDS' is not operating on reference, rather on record, though I would expect that it should be handled by the transaction: [https://help.salesforce.com/s/articleView?id=sf.flow\\_concepts\\_bulkification.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_concepts_bulkification.htm&type=5)

Is there any way of addressing the issue of handling multiple records insert in this case?

Best regards,  
Sofya

Comment · Like · Share · April 28, 2022 at 2:25 AM

Show All 13 Comments

Phil W (Sirenum by Bullhorn)

@Adam Pinder (Ortoo Apps) it would be much more efficient to use an SOQL aggregate query, which would also allow you to handle more than 50000 child records.

Like · Today at 12:48 AM

Adam Pinder (Ortoo Apps)

If I recall you can't issue aggregate queries from flow directly - if you write an invocable apex method to do the aggregate query and return result back to flow then I agree but I'd assumed a pure flow solution was required.

Like · Today at 1:01 AM

Phil W (Sirenum by Bullhorn)

I know the OP asked about flows, but sometimes you need to change the technical approach to make it achievable. That said, I still recommend use of a dynamic rollout solution.

Recommendations

John Richter (Salesforce.org)  
Popular user: 1,493 followers  
Follow

Rajiv Patel (Salesforce)  
Popular user: 1,156 followers  
Follow

Katrin Burton (Salesforce)  
Popular user: 860 followers  
Follow

Heather Conklin (Salesforce)  
Popular user: 684 followers  
Follow

Trending Topics

Salesforce

ACPScavengerHunt

Payment Gateway

Health Cloud

Email

salesforce



# Search



Search bar



Filter by content type

**Quick Tip:**  
Search returns results from the Partner Community, Trailblazer Community, and AppExchange.

Partner Community

Home Collaboration Learn Business Publish

Search releases

releases

releases for partners

press release

spring 22 release

release readiness

RELEVANCE DATE

All Results Support Community Learning

Content Type

Search

☐ Documentation (22,487)

☐ Developer Documentation (5,390)

☐ Knowledge Articles (1,169)

☐ Known Issues (1,673)

☐ Courses (32)

☐ Learn (4)

☐ AppExchange Listings (141)

☐ People (157)

[Show more](#)

Experience

☐ Salesforce Classic (10,851)

☐ API Only (48)

☐ Salesforce Mobile (2,344)

☐ Not Relevant (236)

☐ Other Salesforce Products a... (152)

☐ Lightning Experience (15,576)

DOCUMENTATION

**Marketing Cloud Release Notes**

Docs Marketing Cloud **Release Notes** Marketing Cloud **Release Notes** ... Salesforce experience because it aligns Marketing Cloud **releases** with the **release** schedule of other Salesforce products.

Spring '22

DOCUMENTATION

**Considerations for Managing Releases**

A **release** specifies the list of the modules and trails that you want to publish ... Content Creators **Release Managers Releases** and Content Collections Your enablement site can support up ...

Spring '22

DOCUMENTATION

**Patch Releases**

You are here: ... Salesforce Help ... Set Up and Maintain Retail Execution Patch **Releases** We **release** patches periodically. Check back here for information about every **release**. ... Solution

Spring '22

DOCUMENTATION

**Publish Content with Trailmaker Release**

User Roles and Permissions ... To create and manage **releases** with Trailmaker **Release**: myTrailhead **Release Management In Trailmaker Release**, select a content collection from the dropdown menu.

Spring '22

FEEDBACK

# Learn

**Quick Tip:**  
Use the Education section to help along your partner journey. Education content covers partner processes, tools, and technology.

**Partner Community**

Home Collaboration **Learn** Business Publishing Manage Users COVID-19

Search...

**Partner Learning Camp**

Expand your product and industry knowledge, develop project readiness, and access role-based curricula with this learning destination made just for partners.

[Start Learning](#)

**salesforce partners**

**Partner Program**

Discover tools to help you build skills and grow your Salesforce business.

[Learn More](#)

**Earn Accredited Professional Credentials**

Partner Learning Camp offers curricula and exams to earn Salesforce credentials.

[Learn More](#)

**Complete AppExchange Technical Trails**

Deepen your Salesforce expertise with key AppExchange Trailhead trails and modules.

[Start Learning](#)

**Build Your Practice with New Talent**

Salesforce Talent Alliance connects partners to candidates and brings new talent into the ecosystem.

[Learn More](#)

**Helpful Links**

<a href="#">Impact</a>	<a href="#">Consultant Navigator Program</a>	<a href="#">ISV Technical Success Center</a>
<a href="#">Partner Advisory Boards</a>	<a href="#">Salesforce.org Partner Network</a>	<a href="#">ISVForce Guide</a>
<a href="#">Subscribe to Learning Updates</a>	<a href="#">Salesforce Branding Guidelines</a>	<a href="#">ISV Security Review Overview</a>

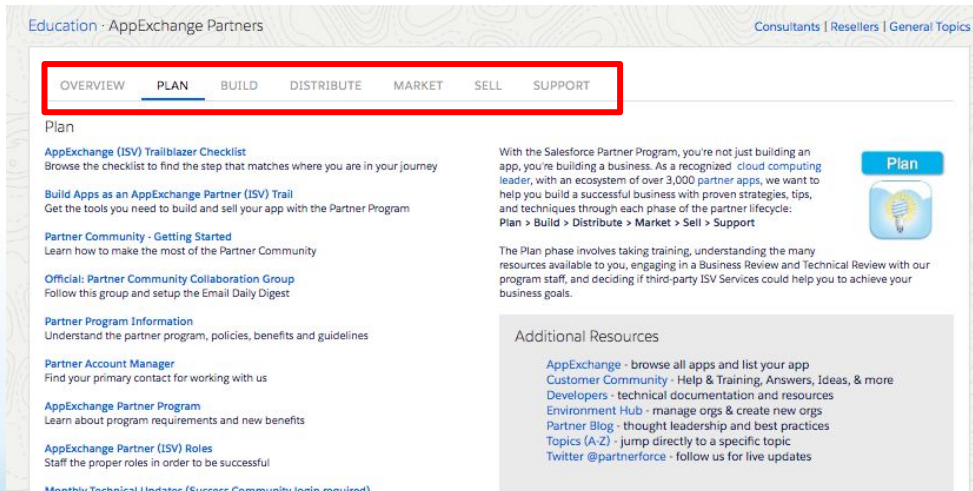
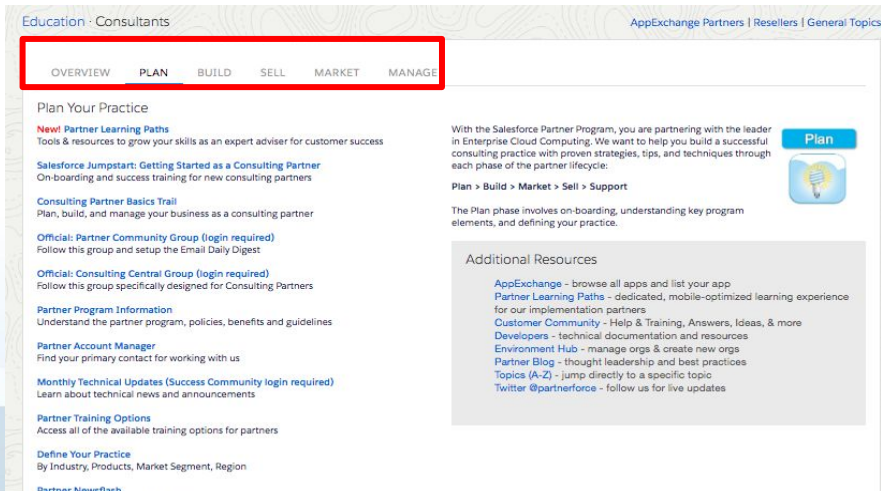
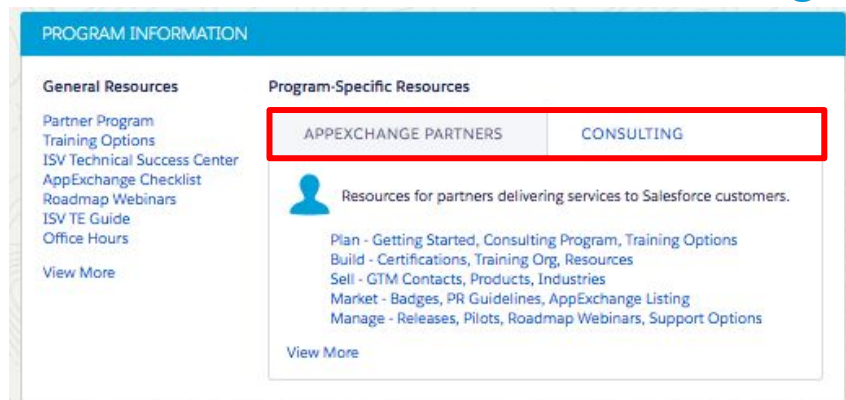
FEEDBACK

# Education: Journey Content

salesforce

Find ISV and Consulting-related content to guide you through your journey by clicking into “Program-specific Resources” under “Program Information” on the education homepage

After reaching either the [Consulting](#) or [ISV](#) journey page, you will find educational content to help you through every phase of the life cycle



# Support



## Partner Community

Search...

Home

Collaboration

Learn

Business

Publishing

Manage Users

COVID-19 ▾



Salesforce Help

Log a Case for Help

View your Cases

Support & Services



### Earn Accredited Professional Credentials

Partner Learning Camp offers curricula and exams to earn Salesforce credentials.

[Learn More](#)

### Quick Tip:

Unable to resolve your issue via our support resources? Select “Log a Case for Help” to submit a ticket to our Support team.

# Support: Severity Level Definitions



Severity Level	Description
Level 1 - Critical	Critical production issue affecting all users, including system unavailability and integrity issues. No workaround available.
Level 2 - Urgent	Major functionality is impacted or significant degradation issues are being experienced. Issue is persistent and affects many users. No reasonable workaround available.
Level 3 - High	System performance issue or bug is affecting many, but not all users. Short-term workaround is available, but not scalable.
Level 4 - Medium	Routine technical issue, information needed for application capabilities, navigation, installation, or configuration. Bug affecting small number of users. Workaround available.

## Quick Tip:

Critical level 1 cases can be submitted through the phone via Salesforce Global Support.

[You can find the phone number here.](#)

# Recommended Resources

## Collaboration Groups

[Official: Partner Community >](#)

[Alerts for Partners >](#)

[Official: Consulting Central >](#)

[AppExchange & ISV Technical Enablement >](#)

[ISV Business Enablement >](#)

## Education Pages

[General Partner Program Overview >](#)

[Partner Branding Guidelines >](#)

[Releases for Partners >](#)

[Security Review Overview >](#)

## Webinars

[Tech Talks >](#)

